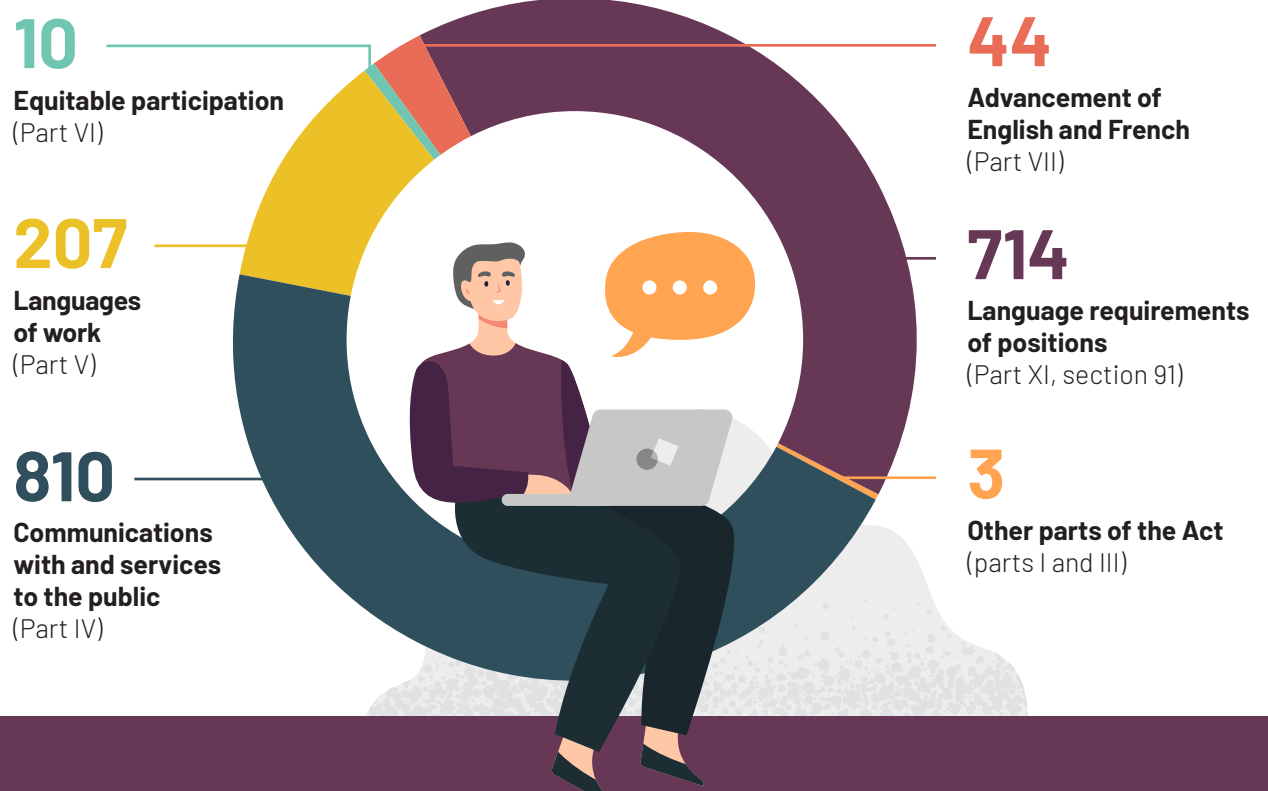




2022-2023 IN BRIEF

1,788 ADMISSIBLE COMPLAINTS

were filed with
the Office of the
Commissioner
in 2022-2023.



OFFICIAL LANGUAGES AND...

TRAVELLING PUBLIC

497 ADMISSIBLE COMPLAINTS

It is difficult to **RECEIVE THE FULL RANGE OF SERVICES IN ENGLISH OR FRENCH** from the major federal players in the travel industry.

The Office of the Commissioner has adopted a new strategy to ensure that complaints **ARE PROCESSED MORE QUICKLY AND EFFICIENTLY.**

FEDERAL PUBLIC SERVICE

207 ADMISSIBLE COMPLAINTS

Federal public servants working in a designated bilingual region **CANNOT TRULY USE THE OFFICIAL LANGUAGE OF THEIR CHOICE.**

714 ADMISSIBLE COMPLAINTS

Objectively establishing the language requirements of positions is **STILL A WIDESPREAD PROBLEM** in the federal public service.

THREE
TIMES MORE
THAN IN
2021-2022

DIVERSITY, INCLUSION AND RECONCILIATION

Justice Michelle O'Bonsawin, **AN INDIGENOUS JUDGE WHO IS FLUENT IN BOTH ENGLISH AND FRENCH,** has been appointed to the Supreme Court of Canada.

MODERNIZATION OF THE OFFICIAL LANGUAGES ACT

The Office of the Commissioner is examining **HOW IT WILL PHASE IN THE NEW POWERS** that Bill C-13 proposes to give the Commissioner.



ACTION PLAN FOR OFFICIAL LANGUAGES

The Office of the Commissioner **HAS PUBLISHED A MONITORING REPORT OF THE IMPLEMENTATION** of the 2018-2023 Action Plan.

2023-2028 ACTION PLAN

The Commissioner expects that the additional funding—over \$1 billion—**will be allocated effectively and efficiently** to support official language communities.