

Press Release—Community Health and Social Services Network (CHSSN)

Quebec City, February 23, 2015

Community Vitality Survey of the English-Speaking Community of Quebec

The CHSSN has launched a province wide survey of English-speaking Quebecers to develop a better understanding of what they think and feel about many issues facing them today.

The survey has an important component on the use of health and social services and also looks at a range of other sectors which include: education, employment, arts and culture, justice, access to provincial and federal government services and the implication of individuals in the volunteer sector. The survey also focuses on the use of a range services in English and the individual's satisfaction with those services.

This vitality survey will provide critical information to the CHSSN and other community organizations and groups interested in better serving the English-speaking community. The results will highlight the perceptions of people using services and what they see as priority areas for the future. The CHSSN will also compare the results with two previous surveys produced 5 and 10 years ago to see if opinions have changed over time. This will hopefully provide insight on how things are evolving.

“All community organizations need to have basic information about their community in order to ensure their services reflect the needs of the population. This survey will serve as a blood test for the English-speaking community. Providing some clear messages about which services they want better access to in English and what they see as priorities for the future of the community.” says Jennifer Johnson, Executive Director of CHSSN. “The fact that we can look at the answers to this survey over time also allows us to see where we have made gains and where we need to put more effort.”

Employees of CROP, a polling firm, will be implementing the survey by phone from February 19th to March 15th. The CHSSN is hoping that if an English-speaking person receives one of the calls that they will take the time to answer the survey. It should last no longer than 20 minutes and it will provide a wealth of information for community groups serving the English-speaking communities.

The survey will be conducted in all 16 administrative regions in the province. “The CHSSN is aiming to have a representative sample in each region which is a real challenge in some areas as the population can be very small and widely dispersed.” says Johnson. “It is important for people to realize that if CROP does reach them they should take the time to respond as it will benefit the English-speaking community in their region.”

CHSSN is a network of over 60 community resources, associations, foundations, public institutions and other stakeholders dedicated to creating partnerships that enhance health and social services for English-speaking communities in Quebec.

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