

ANNUAL REPORT

2016-2017



NDG Community Council

Mission (proposed mission to be adopted at the AGM on 7 June 2017)

We are an organization created by the NDG community that listens, mobilizes, facilitates and acts. We foster partnerships between residents, community partners and key players to identify and address needs and emerging issues in order to cultivate strategy and solutions. As allies, we exist for the community as a whole while supporting and strengthening the most vulnerable and isolated. The NDG Community Council strives to achieve a socially just, inclusive and sustainable community.

Values

- Inclusiveness, tolerance, representivity (reflecting the community)
- Transparency
- Social justice, with a focus on vulnerable populations
- Autonomy of community initiatives and projects
- Citizen participation in decision-making that includes consultation and reflection of community values
- Belief in the capacity of individuals and organisations and support for that capacity
- Democracy
- Strong community



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List of Acronyms

The Council	NDG Community Council
CIQ	Concertation Interquartier
CDEC CDN/NDG	Corporation de développement économique communautaire Côte-des-Neiges / Notre-Dame-de-Grâce
CMTQ	Coalition montréalaise des Tables de quartier
CJE	Carrefour Jeunesse-Emploi
MIDI	Ministère de l'Immigration , diversité et inclusion
CIUSSS	Centre intégré universitaire de santé et de services sociaux
MTESS	Ministère du Travail, de l'Emploi et de la Solidarité sociale
DCSLDS	Direction de culture, des sports, des loisirs et du développement – Fonds de développement social
SPVM	Service de Police de la Ville de Montréal
FRAPRU	Front d'action populaire en réaménagement urbain
RCLALQ	Regroupement des Comités Logement et Associations de Locataires du Québec
RIOCM	Regroupement intersectoriel des organismes communautaires de Montréal
ROMEL	Le regroupement des organismes du Montréal ethnique pour le logement
DSP	Direction de Santé Publique
FTQ	Fond de Solidarité

In 1942, the YMCA executive secretary Jack Duckworth invited the NDG neighbourhood's socially motivated residents to gather together to listen to the CBC Citizens' Forum Broadcast on his radio. This small gathering led to the creation of the NDG Community Council we know today. The objective of the organisation was to form a sort of central council that brings everyone together to work for the good of the community as a whole. 75 year later, the Council still has strong resident involvement and continues to work on creating spaces that bringing together all stakeholders to work on common issues of importance in the community.

With this inspiring history we continue our work as board members, staff and volunteers for the betterment of the organisation in order to better serve the community. In addition to our yearly board member and staff retreat, we had four meetings with our elected representatives. These meetings were productive and lead to important results including the support for the creation of a new housing organisation; LogisAction NDG. Moreover, the work leading up to these meetings was equally valuable. The passion and enthusiasm of the group during these discussions in order to choose and prioritize among many issues was motivating.

I would like to thank the team— the Board of Directors, the staff and volunteers- who were very generous with their time, knowledge, and experience. I personally enjoy working with everyone and am very proud to be part of such a dedicated team and dynamic organisation. Three years ago someone told me that the key to a successful organisation is to have a good working relation between the President and the Director. A special thanks is in order to Mr. Louis Legault, who has finished his mandate this year. Louis, it was a great pleasure working with you; your commitment, presence and availability in spite of your very busy schedule encouraged us to continue our work and deal with all the challenges. I will not say goodbye as I know you will continue to work and support the Council in the coming years. Although we are not parting ways with our president, I do have to say goodbye to some of our staff. Nicole Fornelli left the Council in August 2016; I first met Nicole as a volunteer at the Quality of life Conference in 2012, she joined the Council team a year after and worked on several significant and challenging dossiers especially the "Démarche Fielding-Walkley". Nicole we thank you for all the work you did for the Council, we wish you all the best and hope to have you back. Serge del Grosso joined the Council as a volunteer, starting at our last AGM as a note taker, he continued to volunteer and finished the work started by Nicole on the "Démarche Fielding-Walkley". Serge left the Council March 2017. We wish you all the best in your new endeavours.

I would also like to say goodbye to Mr. Warren Allmand who passed away on the 7th of December 2016. Mr. Allmand was a strong supporter of the Council. The Council named him an honorary member in 2016 and we will continue to be proud to have had a person of such calibre at the Council and in our Community. Last but not least, I would like to extend my sincere gratitude to our committed partners, enthusiastic volunteers, and generous funders who have helped the Council in achieving its goals this year.

I invite you to explore our report and if we inspire you please come join us. It is important to have your support and involvement! Please contact us directly, and do not forget to continuously check our website, which is a great tool for and by the community. Do not forget it is our 75th anniversary and we continue to receive presents, preferably in cash ;) until the end of the year!

Halah Al-Ubaidi,
Executive Director



This year marks the 75th anniversary of the NDG Community Council's founding and the final year of my term as Chair of the Board of Directors. I would like to thank the entire Council team for their time and dedication to our community. Without them, their expertise, or their daily involvement in community life, the Community Council could not fulfill its role effectively. A special thanks also to all the volunteers who contribute to the Council : citizens, students, trainees and interns.

To my colleagues - members of the Board - a big thank you for your time and dedication which enabled the adoption of a multitude of important resolutions. I would like to dedicate a special thank you to Sylvie Laferriere and Luca Palladino, who for a variety of reasons had to leave the Board of Directors during the year. Their dedication and their positive contribution to the debates will be missed.

Our organization could not function without the commitment, dedication and leadership of a good executive director, and I can say without any hesitation, in my name, in that of the Board of Directors, and of the staff's that we are fortunate to have such a director in Halah Al-Ubaidi.

The Council would like to acknowledge and show appreciation for the collaboration of our many community partners, the members of the Notre-Dame-de-Grace Table de Quartier, and all the NDG residents who dedicate their hard work on a daily basis to make NDG the sought-after neighbourhood that it is.

Again this year, we held a Board-staff retreat with the goal of improving our common understanding of the priorities and challenges in the community. Mr. R. Copeman, Mayor of CDN-NDG, honored us with his presence at our retreat over lunch and we discussed the priorities of the Council and the orientations of the Borough in our neighbourhood. We worked to strengthen our working relationships with elected officials this past year and had the opportunity to meet with our federal, provincial and municipal representatives. We welcomed Ms. Kathleen Weil, Mr. Marc Garneau, Mayor Copeman, and Councillor Peter McQueen to regular board meetings. All these meetings provided an opportunity to discuss common priorities for NDG and to develop winning intervention strategies. We have also agreed to make these types of meetings an annual or biannual appointments.

The role of the Council in a few words: beyond its mandate as a neighborhood Table, the Council has come to play a leading role in supporting citizens' activities. For example, the Council frequently takes a fiduciary role to support activities, and this was particularly notable this past year with the 375th anniversary of the founding of Montreal, the 150th anniversary of Confederation, not to mention our ongoing support for cultural initiatives such as the Art Hive, Arts Walk, and PorchFest NDG, the community Christmas Dinner, the Chinese Lunar New Year festival, the NDG Persian community and an incentive to support mothers who decide to stay at home. And a special mention to the organization's 5th Quality of Life Conference in NDG, which welcomed 180 participants.

By expanding the space it occupies at the Wesley Center, the Community Council has accommodated other community groups to reside there, such as Bienvenue NDG, the newly formed LogisAction and the Table 0-5. In addition, the Community Council offers meeting spaces to other community groups and citizens who request them. Finally, in this difficult period for all Community organizations, due to budgetary constraints, the Council would like to acknowledge the financial assistance of all its funders, which include: Centraide of Greater Montreal, l'Initiative montréalaise de soutien au développement social local, the Agence de la santé et des services sociaux, the Director of Public Health, Kathleen Weil our deputy for Notre-Dame-de-Grâce (Programme Soutien à l'action bénévole), MP Marc Garneau, Foundation of Greater Montreal, the Ministère de Travail, de l'Emploi et de la Solidarité (MTESS), the City of Montréal, the borough of CDN/NDG, as well all our generous contributors and funders.

Louis Legault
President of the Board



Board Members 2016-2017(12)

During the year, the Board had seven (7) meetings, plus one orientation meeting and one Board/Staff retreat. In addition each Board member joined different permanent and ad hoc committees (see Appendix 3). The President and the Director met regularly to prepare for the Board meetings. The Executive Committee met three (3) times. Both the Membership and Nomination committee and the Human Resources Committee met twice. Although we did not have a financial committee meeting, the Director and the Treasurer met several times .

- Louis Legault (R) — President
- Andrew Ross (R) — Vice-President
- Hans Heisinger (O) — Treasurer, Carrefour Jeunesse Emploi (CJE)
- Teresa Ste-Marie (O) —Secretary, Prevention CDN/NDG
- Luca Palladino (R) left in January
- Sylvie Laferrière (R) left in January
- Pamela Adriano (R)
- James Olwell (O) Bienvenue à Notre-Dame-de-Grâce
- Sheri Mcleod (O) NDG Senior Citizens' Council
- Lindsey Whitelaw (R) Y NDG
- Sarah Goose (Employee Representative)
- Halah Al-Ubaidi (Executive Director)

Staff members (13)

We continued our Community Organiser-Director weekly meetings. At least one staff member was present at each Borough Council meeting. In addition, we continue to be present at most Annual General Meetings of partner organisations. Each staff member juggled several dossiers and continues to support new initiatives .

- Halah Al-Ubaidi, Executive Director
- Graziella Bieto Challenger, Community Organiser
- Annick Munyana, Community Organiser
- Steve Charters, Community Organiser
- Nicole Fornelli, Community Organiser (August 16)
- Sharon Sweeney, Community Organiser
- Fahimeh Delavar, Project Manager
- Sarah Gosse, Community Worker
- Serge del Grosso, Community organiser (March 17)
- Riley Dalys Fine, Community Organiser
- Erica Kamikazi- Community Worker
- Nabila Ghernati, Community Organiser (July 16)
- Jennifer Chapman, Community Organiser (December 16)

Council Contractual Staff (4)

- Jing Bai -Lunar New-Year Event
- Max Godber , Community worker
- Suzanne R. Gravelle – Tax Clinic
- Iman Hasanova -Tax Clinic

Service Contracts (6)

- Irina Glushko - WEB GIUNKA - Website Development

- Joe Miller—The Computer Whisperer
- Oliver Cole and Kirisanthi Kugathasan - Colius Services-Accounting & Bookkeeping
- Glenn Cassidy—Janitorial service
- Ezra Bridgman and Rachel Chainey - Animation of Board /Staff retreat
- Marlo Turner Ritchie and Jillian Witt—consultants for the NDG Community Strategic plan

Fiduciary projects contracts—ArtHive NDG (4)

- Marlo Turner Ritchie
- Camille Wilkins
- Julie Cormier
- Ruth Boomer

Summer Student—ArtHive NDG (1)

- Marcus Dénommé

Interns (7)

- Laila Abduljawad (Concordia University, BA Urban Studies & Urban Planning)
- Emily Cuellar Villeneuve (Dawson College, DEC Social Service Technology)
- Isabel Abellan (Concordia University, BA in Community, Public Affairs and Policy Studies)
- Tamar Wolofsky (Concordia University, Graduate Certificate in Community Economic Development)
- Quinn Willson (McGill University, BSW School of Social Work)
- Serge Del Grosso (Master in Urban Planning)
- Karen Lizeth Gordillo Rodriguez (St Luc secondary School)



Membership 2016-2017

The Council has five types of membership: Individual, Organisational, Honorary, Associate and Business. Being a member of the Council means contributing in a meaningful way to the growth, the development, and the quality of life of everyone in NDG. The membership program received some changes this year, we were able to add an online payment method through *Canada Helps*, simplifying the process for old and new members alike. The membership is an important aspect of the Council, and they have voting rights at our AGM, an important say on the outcome of the decisions that arise from the Council.

For 2017, the Council has a total of 76 members : 4 honorary members, 2 Associates, 6 Businesses, 26 Organizations and 38 individual memberships.

Organisation	Business	Associate	Honorary
ACEF Du Sud-Ouest de Mtl	Web Giunka	Joseph Lala	Anne Usher
Bienvenue à NDG	Royal Bank (RBC)	Joe Cacchione	Gail Tedstone
Carrefour Jeunesse d'emploi	Colius service		André Biron
Centre communautaire NDG	Traduction Janis Warne		Warrn Allmand
Centre de bénévolat NDG	Simkin Legal Inc		
Cheap Art Collective	Dojo Studio		
Compeer Montreal			
Fondation de la visite			
Fraser Hickson			
Head and Hands			
Iraqi Community Center			
Les Habitations Tango			
Les Maisons Transitionnelles 03			
Montreal Business Women Club			
Montreal Wado Ryn Karate Association			
NDG Food Depot			
NDG Senior Citizens' Council			
New Hope Senior			
Office municipal d'habitation de Montreal (OMHM)			
Prévention NDG			
River's Edge Community Church			
St Philip's Church			
TRACOM inc			
UpTin Foundation			
Women on the Rise			
YMCA of Quebec NDG			



Board, Staff and Members

To all our volunteers:

We would like to thank you for offering your time and service to the Council. Without your help, we wouldn't be able to accomplish our goals and objectives. We value all the experience volunteers bring with them; many come from different backgrounds in terms of work and culture, but all commonly share the willingness to offer their time and skills as a volunteer at the NDG Community Council. We offer our volunteers training for most roles, however we also gain knowledge by exchanging with them. Activities in which our volunteers participate each year vary: from our popular Tax Clinic program, to the NDG Intercultural Festival, the Lunar New Year, to the Jane's Walk, and to the Christmas Dinner. These activities would not be possible without the great support of our volunteers.

Special thanks to Pierre Blouin, for his years of voluntary service with us since 2006 as a receptionist ... or we should say, our information and referral person! Thanks also to Mariya Kravchuk who joined our receptionist team last year. It is important to highlight that being receptionists at the Council is a very challenging job; you not only need to know all the staff and programs of the Council, but also the staff and service of the Bienvenue à NDG with their multilingual clients. Thankfully, both Pierre and Maria are trilingual !

Please find the names of all the volunteers with the council in 2016-2017 in appendix 2 .



Funding sources

- Fondations Initiative Montréalaise de soutien au développement social local (funding from Centraide du Grand Montréal, Direction de la santé publique, the Ville de Montréal and l'entente MESS-Ville).
- Centraide du Grand Montréal – Resident Mobilisation
- Centraide du Grand Montréal – Intervention on housing issues
- Centraide – Benny Farm Community Development
- Agence de la santé et des services sociaux de Montreal—Programme de soutien aux organismes communautaires (PSOC)
- Arrondissement CDN/NDG, Fonds de développement social – DCSLDS
- Ville-MTESS – Fond québécois d'initiatives sociales dans le cadre des alliances pour la solidarité
- Gouvernement of Quebec, Ministère de l'Éducation, du Loisir et du Sport -Soutien à l'action bénévole (SAB)
- Société d'habitation du Quebec—Programme d'aide aux organismes communautaire (Soutien aux projets ponctuels)
- Others (Membership, donation, Centre de la petite enfance – Avenir d'enfants, etc)

Council's Fiduciary Funding

NDG Food Depot

- Agence de la santé et des services sociaux de Montréal (programme des soutien aux incitatives locales (2013 -2018) – Marché Bonne Bouffe NDG

NDG Community Christmas Dinner

- Five B Family Foundation
- Ville de Montréal

NDG Art Hive

- Ville de Montréal -- Arrondissement CDN-NDG
- Different Donors in cash and in kind

Porchfest NDG

- Ville de Montréal -- Arrondissement CDN-NDGc

375 and 150 Anniversary

Fondation de Grand Montreal 150 Anniversary
(3 projects)

Ville de Montreal—375 Anniversary programme
(2 projects)



The Council prides itself on being an organisation for residents; resident mobilization is at the root of our very existence. This year, our knowledge of funding applications, community proceedings, and local politics enabled us to support a number of resident-led initiatives. The following is a summary of initiatives we supported this year.

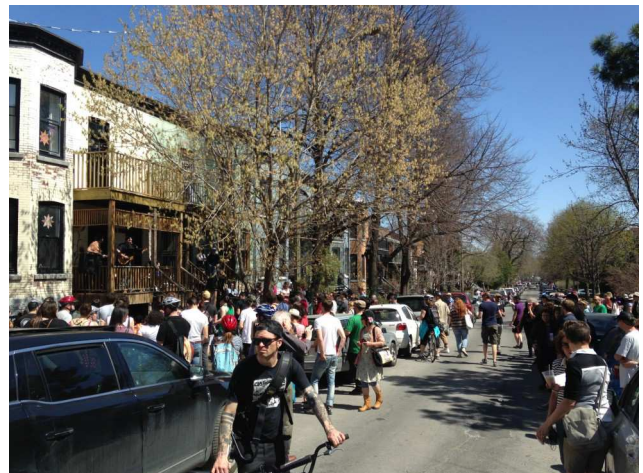
MTL 375 & Canada 150

The Arts & Culture Table supported a variety of resident-led projects in their bid for funding for Montréal's 375th and Canada's 150th celebrations in 2017. In all, 10 applications were submitted and 6 were retained. The Council is serving as fiduciary for the following projects : No Damn Good - a cultural podcast ; ScaveNDGers - a neighbourhood treasure hunt ; Benny Farm - From the Ground Up - an oral history project, and a project lead on two projects Piste CyclART - a moving, participatory art gallery, and NDG Reads 2017, a literary festival based on the CBC's Canada Reads format.

While not all applications were successful, this process demonstrated the depth of NDG's vibrant and creative artistic community and helped build the incredibly collaborative culture of the local arts community.

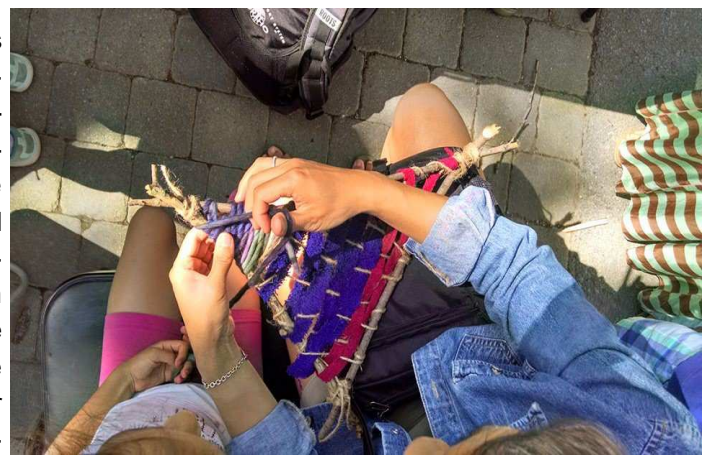
Porchfest NDG

Following its successful debut in 2015, the Council was once again proud to be the fiduciary for the 2nd edition of the *Porchfest* - music festival in May 2016. Held over 2 days with more than 100 musical performances spread across the neighbourhood, the festival brought thousands of people out as spectators, including many who came to NDG from other parts of Montreal, and raised 3000 \$ in donations for the Heads & Hands J2K program. Porchfest has quickly become a staple of NDG's cultural scene and the partnership between the Council and the Porchfest team is as strong as ever. We will continue in our supporting role for 2017 and beyond.



Art Hive

The NDG Art Hive is a free, bilingual, accessible community arts-studio operating in community spaces throughout NDG. We strive to create a radically inclusive space for a diversity of people to come together and express themselves individually and collectively. In 2016-2017 we offered monthly contracted pop-up Art Hives at Benny Library, free summer programming out of the chalet in NDG park and special events such as the giant puppet show and the haunted Melrose tunnel in partnership with the Cheap Art Collective. We hired 15 local artists to lead creative workshops for all ages, employed 4 part-time staff and were supported by dozens of volunteers. We reached over 2,500 people last year and hosted an Art-Hive meet-up during NDG Arts Week in partnership with the Montreal Art Hives network. We look forward to new programming in St-Raymond's in summer, 2017 and are crossing our fingers that the chalet in NDG park will become a true home-base after the renovations. As a resident-lead initiative, we are grateful for all of the support and resources that the NDG Community Council shares with our team, along with the CDN-NDG Borough, the Caisse Desjardins NDG, Unitarian Church of Montreal, the office of Kathleen Weil, MNA and the Federal Summer Career Placement program. Contact us to get more info on volunteering or donating!



Bienvenue à NDG

The Council continues to support and work closely with this amazing community organisation that brings stability, opportunity, and friendship to newly arrived immigrants. Bienvenue à NDG's successful endeavours are a testament to the benefits of community organisation partnerships and the dedicated work of their extraordinary staff.

NDG Christmas Community Dinner

The success of the Christmas dinner never fails to amaze. This year, 899 clients were served and 61 cooked turkeys were generously donated. As usual, volunteers and community stakeholders took part in the festivities. With this in mind, the Council is proud to be the fiduciary for this wonderful event, and looks forward to next year's feast!



Vulnerable Sectors: Supporting Actions and Mobilizing Residents

The Council works in partnership and consultation with a wide range of organizations, groups, and residents concerned with the revitalisation of NDG's four vulnerable sectors - St Raymond, Benny Farm, Westhaven, Fielding-Walkley - to support all manner of community development initiatives and services, from community gardens to social housing, from resident mobilisation to cultural celebrations, and much more. What follows are specific reports on each sector.



St Raymond Sector

2016-2017 was one of the most active years in the neighbourhood in some time, thanks in large part to the contributions of a part-time Outreach Worker Max Godber joining the team to support the community organizer in expanding the Council's mobilising efforts, with a mandate to revive a resident's committee. Through many hours of door-to-door outreach to residents, community meetings, and events of different scales, the St Raymond Action Group (Groupe d'Action St Raymond) took shape, with a contact list of nearly 200 residents expressing interest in being involved. A community brainstorming event in December brought 17 residents together to help prioritize community actions for 2017 and beyond. In parallel, a to-date informal committee of groups and organisations involved in the sector was also formed, with the first official meetings being held in winter 2017. 14 organisations are included within this group.

The highest-profile community activities in the neighbourhood in which the Council along with the Action Group took leadership roles included PARKing Day 2017 in September, and the Harvest Festival & Community BBQ in October. Both events helped animate underused public space in the neighbourhood for day-long celebrations of community, and both attracted more than 120 residents to participate. There were a number of community picnics organized as well, attracting smaller crowds but all with the intention of bringing people together without the need for great expense of fanfare.

The Council has worked to support artistic endeavors in the neighbourhood, including once again supporting the Halloween decorating event of the Melrose Tunnel. Each year St Raymond residents play a huge role in organizing this event, and the St Raymond Community Centre is always a huge support. Each year the event gets bigger and this year well over 60 residents participated. The Council worked closely with the Cheap Art Collective and several other residents on multiple arts-based funding applications for neighbourhood murals, however 2 of the applications were not retained, and one is outstanding at the time of this report.

The line between the Council's work in St Raymond and the Council's involvement in advocacy around transportation and urban planning issues frequently overlaps, as St Raymond sits adjacent to the Turcot reconstruction, now in full force. These issues will be explored in the transportation section.

Concertation, Mobilization and Partnership



Westhaven Sector

We had ups and downs in Westhaven this year. We started the new school year with an open house event on September 9th 2016 with partners from the Westhaven Neighborhood Committee which took place in front of the Westhaven Community Centre which aimed at promoting the centre and showcasing the different services offered in that neighbourhood. It brought over 60 participants. The centre also hosted a craft and environmental fair, which was praised by many residents, housing rights information sessions and a very successful tax return session.

Among new programs offered at the centre; a senior computer class was highlighted for being immensely appreciated by the community. The community garden was once again open this year and we hope to increase the participation this coming year. With the help of our new outreach worker who just joined our team.

This year the committee met with the Councillor for Loyola district, M. Searle to present him with different propositions on how the city could put in place a safety crosswalk on Elmhurst in Westhaven. As the issue of traffic and pedestrian safety is increasingly pressing in the sector.

We ended the year on a sad note on November 17th 2016, after family and friends learned of the sudden death of Darius Brown, who was Roxane Brown (president of the Board of Directors of the Westhaven Centre) and Stephane Hennessy's teenage son. The death of such a young role model from the Westhaven community centre shocked everyone, still he remains in our hearts; may he rest in peace.

The centre and its participants grieved their loss this year which slowed down their upbeat participation. After all, with spring came hope for the future just in time for their annual AGM. And with regained energy their diverse activities have been in demand. They will be starting a music program this coming year with the funds that were raised from the ever popular NDG Porchfest. New partnerships were formed this past year and the committee gained a few more members with the arrival of an NDG senior outreach worker from Prevention CDN-NDG, the Art Hive Café events coordinator and the PERFORM Centre conditioning floor facilitator.

We are looking forward to the new challenges and events that will take place in Westhaven with a smile as we are ready to take them all of us together.



IN LOVING MEMORY
OF
DARIUS BROWN



Fielding-Walkley Sector

The Fielding-Walkley revitalization initiative is a coordinated effort between 36 community partners that continues to work to improve the quality of life for those living and working in this sector. Community partnerships and resident involvement for the action plan for this sector demonstrates collective success. Our Fielding-Walkley community organiser worked closely with the resident mobilisation agent from Prevention CDN-NDG in order to coordinate and stay informed of activities. Strategically, the community organiser from the Council focuses on partnership development and follow up on the action plan, while the mobilisation agent works to ensure the engagement and participation of residents.

This year we had two community organisers, Nicole Fornelli who left the Council in July 2016 and Serge De Grosso who was mandated to follow up on the work of the action plan; Démarche Walkley-Fielding, for the past 3 years . The mobilisation agent, Jennifer Chapman of Prevention CDN-NDG, supported Serge in the coordination of the Démarche Fielding -Walkley, to foster a smooth transition. The Council appreciates the hard work of Nicole, Serge and Jennifer who were dedicated to their position.

With the changes in members for the Coordination Committee of the Démarche Fielding-Walkley (COCO) they organised a envisioning session to look at the possible future structure of the Démarche Fielding-Walkley, the past vision for the plan and the membership of the COCO. The coordinator in collaboration with the mobilisation agent organised several meetings with the respondents of the different working groups (individually as well as in group) and the community partner table. The main objective of these meetings was to follow up on the sector’s actions established in the last 3 years, to conduct an overall evaluation of the Démarche Fielding-Walkley and forge the way for a new action plan.

Important initiatives that will impact the sector and the Démarche Fielding-Walkley involve the Borough poverty reduction Round Table and the Community Strategic Plan 2017 -2020. The Council with its partners continues to work on finalising the evaluation report. The priorities and an action plan for 2017-2020 will be created in the fall following the Community Strategic Plan.

While the focus was on evaluation and restructuring, the community organiser and the mobilising agent of the Démarche Fielding-Walkley continue to work with partners and residents. Collectively organising activities and following up on services provided such as; the housing service and the tax clinic, offered by the Council at the Walkley Community Center, also the Marché Bonne Bouffe satellite market, offered by the NDG Food Depot.

Concertation, Mobilization and Partnership



Visioning Day July 2016



Tax Clinic 2017



Benny Farm Community Development



The community organiser focuses on partnership development and continues to work on reinforcing our partnerships with 03 On our Own, Project Chance, SPVM, NDG Sport Centre, Chez Soi, Monkland Centre and all other projects/houses/Coop and HLMs within Benny Farm. Access to services and centres such as the NDG Sports Centre and the Library hours were front and center with the members around the table.

The Council coordinates the steering committee of Benny Farm (See Appendix 3) to work on mutual issues. For example, we were able to partner up with groups in Benny by attending meetings held by the board of the Horizontal committee, which brought together different board representatives and members from different areas in Benny Farm. The community organizer is proud to be included in the working group of residents/community groups and board members who are all leading the horizontal committee to a congenial, fair and sustainable middle ground.

The steering committee participated in a envisioning session that has led us to some branding and we are now known as The Benny Farm Collective or 'The BFC' The envisioning and the re-branding has certainly led us to renewed ownership of our neighbourhood committee. The Council also collaborated with the Cultural Centre for Journées de la Culture and parents from Project Chance were delighted to be a part of that. The Cultural Centre has been a willing and wonderful new partner. On March 18 Sylvain Emard world renowned choreographer came to the Cultural Centre for auditions for his MTL 375 dance project and we are proud to announce that his team declared our auditions the best attended auditions in the city with the biggest diversity of ages and backgrounds. The BFC has been well placed to benefit from the actions of the Cultural Centre and we look forward to 2017-2018

The community organizer works to ensure and encourage the engagement and participation of residents to come together to take collective action to generate solutions to common problems. The programs and activities are designed to identify civic leaders and involve residents to build stronger and more resilient communities. The volunteers/residents have helped facilitate the planning of events such as Park(ing) Day, Collective Kitchen, seasonal activities i.e. Skate Drive, Food drive, DIY Halloween costumes, visit to Village du Père Noel, to name a few. Of particular note 'Village du Père Noel' and was planned mostly by the residents with little intervention from the Community Organizer. Our residents include so many backgrounds and talents that we highlighted our residents and created an outdoor Art Gallery for the 2nd year in a row for Park(ing) Day. A resident gave small workshops on 'Zen Doodle' at Park(ing) Day. She is now scheduled to have another vernissage at a local coffee shop.

The BFC launched an Art Hive within the Benny Farm neighbourhood at the Sherbrooke Forest tenant centre. Meetings, preparations and visits to La Ruche D'art St Henri were all part in parcel in bringing this Art Hive to fruition. We are proud to announce we have been up and running since October of 2016. We were featured in the Montreal Gazette for Spring Break and had a successful week. Chez soi, seniors residents, has also joined us on our route to making art accessible to all and they now have a weekly 'Zen Doodle' group.

The Council would like to thank all our residents and partners who are always working to bring out the best in this vibrant neighborhood.





The Arts and Culture Table

The Arts & Culture Table has been operating for two years. The members of the table have had an enormous amount of success. From summer students, to temporary space to a shift in organization, the Arts & Culture table has had a lot of movement this year. The table is made up of residents, working artists, struggling artists, organizations, community groups, community workers, writers and champions of the cause. We represent a diverse part of the population of NDG. Our strength would be our capacity to support each other and help each others projects grow and flourish. With a mandate to serve the many existing independent projects, cultural groups and events and to facilitate access to arts & culture, we take the notion of developing the arts in the neighbourhood beyond the status quo. The Council acts as fiduciary to many groups and projects in the neighbourhood; Porchfest, Art Hive NDG, No Damn Good to name a few. We aim to complement the initiatives already in place as well as take an active role increasing access to Arts & Culture

- Mobilised more than 30 different organisations, groups, and active residents.
- Submitted 3 collective application to the Canada 150 fund . Submitted 5 projects to the Fondation du Grand Montreal from 5 organizations and individuals. The NDG Community Council would be the fiduciary for these projects.
- The Arts & Culture table is proud to be the fiduciary for projects such as Porchfest and the NDG Art Hive.
- The coordinators of the Arts & Culture table took the lead to transform the meeting rooms in 204 and 205. Table members and residents have been using the space well. Stay tuned for the official launch.





Intercultural Table

This Table aims to promote the integration of NDG residents from different cultural and linguistic backgrounds and to encourage their full participation in Quebec society. A new member joined the intercultural table: ICNA Relief Canada, a no borders and no boundaries food bank located in NDG. In general, the Tables works through different events with limited budgets, for example in June 2016, because of demands expressed from residents, we started an event called "Ramadan Night in NDG"; it aimed to break isolation and encourage cultural exchanges. Participants discovered how the Ramadan month's supper named Iftar is celebrated in different parts of the world. In addition, it was a free event open to all residents of NDG and volunteers from various communities (Algeria, Morocco, Egypt, Syria, Iraq, Lebanon, Jordan, Bangladesh, Iran and Caribbean) participated in the organizing of this event. It was so popular that we had more people than we could sit with over 130 participants .

To end the Arts week, we had our 5th edition of the Intercultural Festival in NDG with a very limited budget since our Programme Montreal Interculturel (PMI) funding had not gone through. We received over 300 participants, despite changing the location due to weather. With over 20 countries, 15 partners and 25 performances and activities. All these activities were made possible through the hard work and dedication of over 70 volunteers. The Intercultural Table was featured in local Newspapers and Radio Stations. The event brought together a great variety of crowds all seemingly surprised at the variety of foods to taste and to experience a multitude of cultures in one location. The event being free of charge astonished many!

The table was involved in a myriad of action packed activities this year, such as; the Lunar new year, the Persian New year, the Promotion of French class, summer events in all 4 sectors and many more!





Lunar New-Year 2017

Lunar New Year is a very important festivity for the people of the Chinese community. With the support of more than 40 volunteers from the community, Lunar New Year 2017 was organized by the Council and Bienvenue NDG. On Saturday, February 4th, this classic event brought together 300 residents in the Saint Philip's Church.

This year, a special activities passport was prepared for the children. There were 12 kiosks which included: Rolled Reel, Riddles, Decorate your own Fan, Pasta Figures, Mandarin Hat, Chopsticks Set, Red Envelope Decoration, Chunlian Collage, Spring Cockerel, Lanterns, Cut Paper and a Traditional Chinese Painting session. Residents of NDG viewed performances that included: Drum Dance of Waist, Red Silk Dance: Good Life, Traditional Instruments Concert, Youth Dance: Happy Children, Xuzhi Violin Studio, Walk to Spring Dance, Little Chorale: Harmony in the family is the foundation of a life and the Dragon Dance.

It was an honor to receive the Consul General Of the General Consulate of China in Montreal, Mr. Peng Jingtao, the Minister of Transport of the Government of Canada, Honorable Member of the Canadian Federal Liberal Party Mr. Marc Garneau, the Quebec Minister of Immigration and Multicultural Affairs, Ms. Kathleen Weil, The Mayor of the Borough CDN NDG Mr. Russell Copeman, the NDG District Councillor Mr. Peter McQueen, the Loyola District Councillor Mr. Jeremy Searle and Ms Marie José Mastromonaco, school commissioner for NDG

We are specially grateful for all the volunteers who helped us with this event. (See Appendix 3) The volunteers worked for many weeks to create this successful event. The Coordinator and some volunteers continue to meet throughout the year and coordinate other activities with the focus on integration and breaking isolation

Concertation, Mobilization and Partnership





NDG Food Security Coalition

The Coalition, which consists of 20 members, works towards the development of an integrated and sustainable food system to ensure access to sufficient, healthy, affordable and culturally-appropriate food for all residents of NDG. The Coalition is co-coordinated by a community organiser from the CIUSSS-Centre-Ouest-de-l'île-de-Montréal and the NDG Community Council.

In the past year, the Coalition developed and distributed a survey to community organizations across NDG in order to ascertain which actions would best support the community in meeting the food security needs of its residents. Results from the survey are still being collected and will be used to inform future action plans of the Coalition. The Coalition has also been developing partnerships with YMCA NDG and other community centres to find ways to address the issue of hunger among youth. As of May 2017, the Coalition has been working with community organizations on our territory to secure funding from the office of our MNA, Kathleen Weil to support them in these initiatives.

The Food Security Coalition received funding from Québec en Forme last year to conduct a capacity assessment and inventory of food security organisations and services in NDG. This study was completed this year and will be presented to the Coalition this summer to help it to review its role and determine how it can best support its members and well as determine new priorities.

Finally, the Coalition continues to participate in citywide initiatives to address food security. This has included participating in meetings organised by the Direction de la Santé Publique de Montréal, as well as the Système Alimentaire Montréalais (SAM). The Coalition is also keeping its eye on new developments happening at the City level, in particular as the SAM develops into the Conseil des Politiques Alimentaires, which will be an advisory body to the City of Montreal on food policy.

Good Food Market

The NDG Good Food Market enters its third year in operation this summer. As in previous years, the market will take place every Friday at the NDG Food Depot. The two satellite markets at the Walkley Center and at George St. Pierre park in St. Raymond will also return this summer. All three markets have been a great success, and will be available to NDG residents during the entire summer and fall.

Once again, the co-coordinators would like to thank members of the NDG Food Security Coalition, the Walkley Center, the CDN-NDG borough, and the Food Depot in making NDG markets a reality! The NDG Food Depot has done an amazing job managing the project. The Council continues to be the fiduciary of the project.

Working Group on Healthcare

In January 2017, with the support of the Council a group of NDG residents and community workers came together to look at the issue of access to healthcare services in the neighbourhood. Given the context of changing demographics in the neighbourhood and an evolving healthcare system, this working group exists to identify initiatives aimed at ensuring that all residents of NDG, and in particular those from vulnerable populations or experiencing social isolation have an equitable access to healthcare services. The first of these initiatives will be a health information fair, set to take place in October 2017.

URBAN AND SUSTAINABLE DESIGN



Transportation issues in NDG

With the giant Turcot Interchange project in full swing, the impacts are being felt locally on a daily basis, especially from a transportation and physical environment perspective. The Concertation Turcot NDG group has worked together to coordinate their advocacy work in lobbying for better mitigation measures for the community at the Comité de Bon Voisinage, and Borough Council, and in the press. The Council plays an important coordination and support role for this coalition.

Closely related to the Turcot project is the Falaise St Jacques that extends across NDG's southern boundary. Environmental groups have been advocating for years for it to be turned into a park, but with the construction all around it, it has become a much more pressing issue this past year, and a focal point for mobilisation in NDG. Many groups in the community and in surrounding neighbourhoods like Lachine and St Henri have joined forces for major public lobbying for the creating of a north-south pedestrian-cyclist connection through the Falaise and across the Turcot. This will likely be a very big issue in 2017, and is of particular interest to residents of St Raymond.

The Concertation Interquartier (CIQ) remains occasionally active, and with the MUHC now open, the main area of concern is transportation connections to the hospital. This has included lobbying the STM to have a low-floor bus connection from Vendome to the hospital (without success to date) and submitting a brief to the OCPM regarding the re-construction of the Vendome metro station that will include a tunnel directly between the station and the hospital.

For the second year in a row, the Council submitted in partnership with other organizations a substantial funding proposal for Quartier 21 in spring 2016, focusing on improving the pedestrian connections over and under the train tracks in St Raymond & Westhaven. While the partners involved in the application process were all pleased with the application, it was not retained and indeed the Quartier 21 project will not be renewed at all, and it is not clear if a similar project will replace it. Improving the pedestrian realm of these neighbourhoods remains a priority for the Council and our partners however and we will seek out other opportunities for intervention.

HOUSING AND COMMUNITY SPACES



Information workshops

This year, the Council held a number of information workshops addressing tenants concerns, issues, and possible solutions to improve their housing conditions. In partnership with Bienvenue à NDG, the Council hosted a workshop on tenants' rights and social housing, presented by Daniel Paul Bork of Project Genesis. 6 workshops were held in the winter at various locations in NDG to inform residents of their rights in the event of a rent increase. A workshop on applying to social housing was also held at the NDG Food Depot by the NDG Community Council in partnership with Logis Action.NDG





The Housing Table



Throughout 2016-2017 the Housing Table continued to move forward guided by the Housing-related objectives outlined in the NDG Strategic Plan. Among the highlights of the year, the Council was awarded a grant from Société d'Habitation du Québec to give a door-to-door information service in Fielding-Walkley. We participated in numerous housing-related meetings in Montreal and Quebec City, such as the RCLALQ and FRAPRU general assemblies, the CDN-NDG Coalition for Health, and "Le rendez-vous de l'habitation" of the SHQ in Quebec City. As part of the 2016 World Social Forum, the Council participated in a demonstration on housing rights organized by FRAPRU. Our demand is that "For housing rights: It takes social housing!"

The biggest highlight of the year was that our own housing service, LogisAction, has transitioned to become its own independent organization, still supported by the Council. We received the Quebec enterprise number (NEQ) on December 29, 2016, and in 2017 a provisional board of directors was formed to work on the general by-laws and regulations. Our inaugural general assembly was held on April 20, 2017.

It is important to mention that in November 2016, Mayor Copeman was an active participant in working with the Council to secure funding for LogisAction. The elected representatives of our borough met and an intervention concerning the application for funding was made to the CDN-NDG borough council in March 2017. On April 3, 2017, the Borough Council adopted a financial contribution of \$ 20,000 per year for two years to support the new organisation LogisAction NDG.

We were fortunate to have 3 interns to support our work of offering housing information clinics to residents, as well as helping compile a comprehensive index of social and community housing for NDG. We are always looking for people to get involved!

Housing and Tenant Rights Services

The housing rights clinic served 285 tenants this year at the NDG Community Council. An additional 171 tenants were provided with the same service at the NDG Food Depot, while 40 tenants received services at our satellite clinic at the Walkley Community Centre. The interventions were very diverse, such as completing social housing forms, searching for housing options in the neighbourhood, and getting information on cleanliness regulations and procedure, finding housing or rooming, and information on the rights and responsibilities of landlords.

The service benefited immensely this year from the assistance of three interns: Emily Cuellar Villeneuve from Dawson College, Isabel Abellan from Concordia University and Quinn Willson from McGill University. A fourth Intern, Tamar Wolofsky, was brought onboard to develop tools which can be used to help tenants to access social and community housing. We will also be hiring a summer student, with funding from Service Canada, for the coming summer.

Economic development and employability



Local Economy Coalition of NDG



The Council and the Carrefour Jeunesse Emploi are the co-chairs of the Local Economy Coalition, a Table that finally began to take shape this year. The mission of the Table is to attempt to fill the gaps created by the closing of the CDEC at the end of 2015, and harmonize the efforts of actors in NDG concerned with employment, business, and entrepreneurial development. In the case of the latter, forming a deeper partnership with the local business community has been one of our primary successes to date, as the new NDG business association - Les Gens d'affaires NDG - BizNDG - has become a key partner at the table. The Local Economy Coalition supported BizNDG in the first business networking lunch event - BizX360 , and Les Gens d'affaires supported the Council in a series of consultations with local businesses and entrepreneurs as part of the strategic planning process. An additional highlight of the year was a successful public assembly on the creation of a co-working space for NDG, with a working group formed to explore financing for a feasibility study. The dormant space coalition mandate is being adopted by the Coalition.

EDUCATION, CHILD AND YOUTH DEVELOPMENT



Table Jeunesse

The Table Jeunesse consists of partner organisations who work with young people between the ages of 12 to 35 years old in NDG. The members of this group meet in order to consolidate their efforts and promote initiatives aimed at improving the health and quality of life of youth and their families. Marie-Charles Boivin is the coordinator for the Table Jeunesse is a strong partner. Although the Council was not active on the table this we continue to support the Table and its mission and objectives.

Table de Concertation 0-5 Cavendish

This table aims through concertation, to encourage the development of kids and to prepare them for school while providing a continuum of actions to create supportive environments for families, parents and children of the CSSS Cavendish's territory in, their various stages of life (from pregnancy to school entry) through mobilization and cooperation of the organizations of the community.

Due to the lack of continuous funding support for children in NDG, we always have to look for new project funds when we want to work on actions for kids in our neighborhoods, with the new Children Policy from the City of Montreal in place, we believe that NDG is a priority and should get funding to work on this issue. The council with the coordinator of the table and a few other partners (CLSC and the Youth Table) started a committee to work on different approaches demanding that NDG be put on the map when the city allocates future funds.



NDG Community Strategic Plan and the Quality of life conference



The 2017-2020 strategic planning process is well underway. With the support of external consultant Marlo Turner Ritchie and her team, and with a Coordinating Committee in place, the Council and its partners started a new cycle of neighbourhood-wide planning in February 2017. Some of the steps involved so far include surveying the community on their needs and interests, evaluating the impacts of the last plan, consulting individually and in teams with a range of stakeholders, and analyzing data. On May 13th, the Quality of Life conference was held at St Raymond's Community centre and drew approximately 180 people from diverse backgrounds, including strong representation

from local community organizations and institutions. A new 'snapshot of NDG' / statistical portrait was shared, along with a dynamic presentation on the Council. Professor Silvano de la Lllata from Concordia University spoke on the importance of people-centred design in urban planning, and the Loyola youth performed some amazing dance routines. Over 20 volunteers made the day a success. Participants worked in break-out groups, tackling questions such as 'What do you like about NDG? What needs to change?' and 'How can we make that happen, together?' Data analysis continues throughout summer 2017 and the plan will be made public in September. Check out Plan NDG on Facebook and the Council's website to stay in tune with the developments



NDG Community Needs Evaluation Survey

As part of our work this year in getting ready to launch the next phase of our strategic plan, the Council, in collaboration with the COCO-PS created a survey aimed at NDG residents to get a sense of which issues residents feel have the greatest impact on their quality of life and where they feel the community sector should be concentrating its efforts. This survey was one of a number of outreach initiatives and the results will be used to help identify key issues for the strategic plan.

The survey, named the NDG Community Needs Evaluation was distributed in seven languages to 338 residents. Much of the dissemination of this survey was done through word of mouth, social media and with the help of community workers. Results are still being analyzed but a number of themes have emerged as being of particular importance to the community. Notably, close to half of respondents indicated that proximity to local businesses was a key determinant of quality of life, with similar importance given to public transportation, access to healthcare services and pedestrian safety in the neighbourhood. In terms of services which were judged to be important to the neighbourhood, 135 respondents have identified services for seniors, 132 have identified legal aid services and 112 have identified services to recently-arrived immigrants as among their most pressing needs.

The survey was edited and distributed with the help of many of our partners, including Bienvenue à NDG, L'Abri en



Ville, La Table Jeunesse, the NDG Food Depot and CIUSSS Centre-Ouest. I would also like to thank Laila Abduljawad, our intern from Concordia University who helped to create this survey, and who also was responsible for launching the survey online.



NDG Round Table

A space dedicated to community actors where it is possible to have perspective on the daily activities to have an overview of the collective work of the organizations of NDG. Meetings are also an opportunity for participants to share their accomplishments, concerns and projects. It is a space created to stimulate collaboration, dialogue and build lasting partnerships and solidarities for concerted action. Depending on the current situation and the community context, various stakeholders such as professionals specialized in a field, funders or locally elected representatives are invited to join the Round Table.



The themes are proposed by a planning committee whose members have a variety of expertise and come from local community organizations. (See appendix 3). This year meetings addressed number of themes, all closely related to the diversity and complexity of community work. Such as the thorny issue of funding for community organizations where solutions and suggestions were submitted to simplify this complex and demanding process. To mark the end of the year, La Table Ronde organized a presentation of the summer activities of the groups that work every summer to contribute to the quality of life of Notre-Dame-de-Grâce and especially for young people. Many community actors participated in the discussion on collaboration between community sectors and schools to foster a multisectoral approach to children. Poverty is one of the issues that organizations face on a daily basis and to which they try to find solutions. As part of the Borough Round Table on Poverty Reduction in CDN-NDG, Mayor Copeman explained the work of the Table to community actors who were able to relay their concerns and expectations. The final Round Table focused on the Community Strategic Plan 2017-2020.

Public Assemblies

Public assemblies involving residents to discuss issues that impact on their quality of life. Since December 2016, public assemblies have been in tandem with the Round Tables. Where appropriate, the discussions held within the Round Table for the organizations are deepened with residents in the public assemblies, which allows the views of all stakeholders to be gathered. Topics are chosen based on local context or suggested by community partners or residents working on a specific issue.

The public meeting: "St-Jacques Cliff linking NDG to the South-West" was organized by the Community Council of Notre-Dame-de-Grâce, the Group Save the Falaise !, Eco-Quartier NDG and Sud-Ouest and the Green Coalition. This initiative resulted in a petition to maintain the project dalle parc in the Turcot project. allow walking and cycling between Notre-Dame-de-Grâce and the South-West. Poverty and precariousness in our community brought together Mr. Russell Copeman and residents who are the first to be affected by this issue. Education is another key element of social development, which is why the Council wanted to devote an information session on the schools in our neighborhood, led by school commissioner Marie-Josée Mastro Monaco.

Details of the (3) three 2016-2017 public meetings are set out in Appendix 1.





PARK(ing) Day

The Council participated in this annual mobilizing event for the third straight year. An international event, PARK (ing) Day is intended to call attention to the need for more open urban space, to generate critical debate around how public space is created and allocated, and to improve the quality of the urban human habitat. This year the Park(ing) Day was focused on understanding issues in vulnerable sectors in NDG, such as the lack of good public spaces and community meeting points. There were two locations this year - in St Raymond and in Benny Farm. These activities brought together many residents and helped raise awareness and create a dialogue on issues important to each sector.



Bonhomme à lunettes



In September 2016, the Council added a affordable community optician's service for NDG residents. This initiative aims to facilitate access to essential services by focusing on proximity on the one hand and affordable rates on the other.

Once a week, the optician disposes of the Council's premises to serve prescribed residents with access to a wide range of frames on which the lenses are mounted at unbeatable prices. Almost a year after the service began, more than 185 people were served. To meet the growing demand and reduce waiting time, 2 opticians are now available to serve residents.





NDG Tax Clinic Coalition

In collaboration with the NDG Tax Comity, the NDG Community Council had the opportunity to provide, for another year free tax clinics in the 4 vulnerable sectors; Fielding-Walkley, Benny Farm, Westhaven and St-Raymond. In total about 430 tax returns were filed (215 federal and 215 provincial). Of course none of this would be possible without the help of our volunteers that out did themselves this year with their presence and commitment

The Council's partners at the Food Depot, the Walkley Centre, the Westhaven Centre, the St-Raymond Center and the Loyola* Center provide their space, staff and internet connection for six "first come first serve" tax clinics. Flooding the day before the tax clinic at Loyola forced us to moved their tax clinic to the Walkley Center. The two center coordinators Bridget Glustein and Kadi Diop gave us one more illustration of community partnership and mutual aid in NDG by working together, accepting to host and coordinating at the last minute the clinic of the Loyola center at the Walkley center, the closest center in that neighborhood.

We also had the opportunity to partner with Annie Gosselin, the Director of services of Tango and organized a small, "on appointment" tax clinic with 4 volunteers. Sharon Sweeney from Sherbrooke Forest was also another partner and host to an "on appointment" tax clinic with three volunteers. We also had the opportunity collaborate this year with Carrefour Jeunesse-Emploi NDG for a "Do It Yourself" workshops where 8 service users learned how to do their own tax income with the guidance of Iman Elbando this year's volunteer trainer.

This year was a wonderful year in terms of volunteer numbers. Including greeting, drivers, registration and tax preparation volunteers, we had 45 volunteers this year and many have already expressed their desire to volunteer again next year. It is an honor to have worked with all of them and I as well as many residents have commended them in offering their time and expertise to the neighborhood. They are the back bone of a free service that has less and less financial support and training from the government. Without them none of this would have been possible.

Our volunteers all had a background in finance, accounting or experience in tax preparation. Nonetheless, those who were volunteering for the first time with us all went through training sessions provided by the Council. This year we also had Suzanne Gravel a tax preparation expert, and a long time tax volunteer to be at some clinics and lend a hand on some of the more complicated cases. Lynda Porter an accountant and long time volunteer with the NDG Food Depot was also of a great aid to us, she was always ready to lend a hand on the more complicated cases and always generous with her time in person or by phone. The volunteers and resident with specific cases appreciated having their questioned met by Suzanne or Lynda and volunteers. The community volunteer income tax program ran by Ahmed and Ali provided the council, the food depot and Sherbrooke Forest 10 new laptops that will continue to be used for the tax clinic by the Council .

The request for more tax services continues but we are limited in resources in training volunteers and providing this service for people living outside of NDG. Many residences of Cote-St Luc were referred to our services but unfortunately we can only take very few.





Information, Communication, and Support

Electronic Newsletter

The electronic newsletter "What's happening at NDG?" was created in 2015, the idea was to give visibility to neighborhood community organizations activities in an electronic newsletter. Today the newsletter is sent to more than 1,600 contacts made up of residents, organizations, the media and local elected representatives.

Website

This year we implemented a new tool "Calendar of events in NDG" where community groups could share their announcements and events. This Calendar is more flexible with the dates and the content (text and photos). We can show community and cultural events, services, job offers, volunteer opportunities and AGMS available in NDG.

We continue to develop the site to make it more usable and structured. Our communication tools are designed for community stakeholders to share their needs. Thus, we continuously fine-tune the accessibility to facilitate use of the site. Special pages are available on the site to give visibility to member organisations, specially those who do not have the means or expertise to maintain digital content.

The "About NDG" page allows visitors to become familiar with the neighborhood. We hope to convey to residents and newcomers a sense of belonging to our community and wish to share our knowledge of the area by providing information that will facilitate their adaptation to their environment and, by extension, our community development. On average we have 5000 people visiting our website per month.

Information , referrals and online resource centre

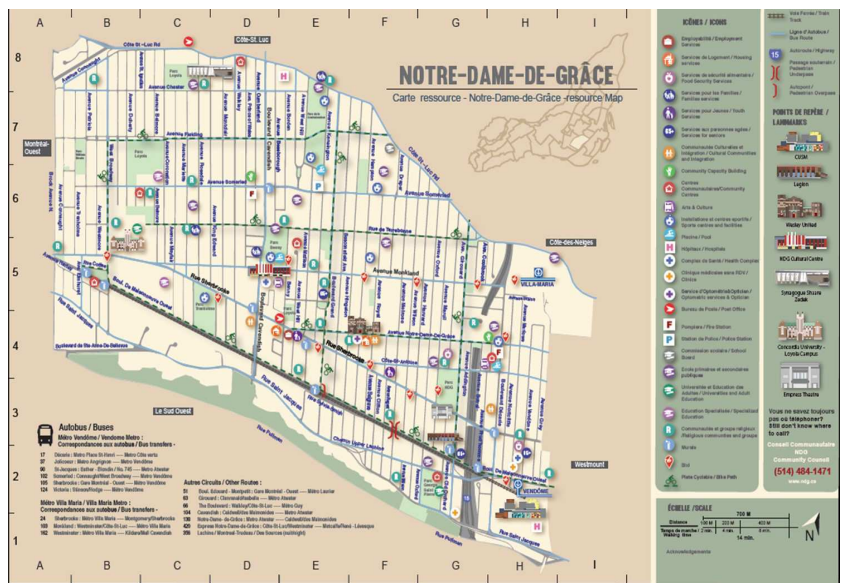
One of the general organizational services the Council continuously offers is information and referral by phone to residents and organizations of all kinds. We receive on average 8 + calls per day from information seekers, whom we connect to the resources they need. The ndg.ca website features an extensive resource centre aimed at providing local information and referrals to NDG residents. Regularly updated, it features local health, leisure, employment, and scholastic listings helpful to newcomers and seasoned residents alike. Visitors can easily access the resource centre through our website's main page under the tag "For Residents". Listings include name of organisation or institution, services offered, contact details, and eligibility information. This section of the website receives many visits, and reflects the need for up to date micro-local and local information resources.

Facebook

The Council began using its Facebook page this year as a complementary means of spreading information electronically about events and activities in the neighbourhood, along with the ndg.ca website and our e-letter.

Map NDG

The third version of the NDG Community Council resource map is produced in 2016 . Two drafts were circulated to get some feed back . The map will be printed at our office therefore we will be able to continue to get feed back and update the information.



Appendix 1 2016-2017: Activities, meetings and events of the Council



Date	Activity	Participants
Vulnerable Sectors		
Fielding—Walkley		
10 Sept. 2016	Fête de Quartier	75 +participants
20 Oct. 2016	Youth community meeting	25 participants
Nov. 2016	Table de partenaire Several planning and supervisory meetings	20 participants
Dec. 2016	Repondants for the key themes of the Demarche	7 participants
15 June 2016	Community Meeting	35 + participants
7 July 2016	Visioning meeting	10 participants
Total		172 + participants
WestHaven		
9 September 2016	Open house event	40 participants
6 May 2017	Jane's Walk	8 participants
Nov. 2016, Feb. 2017, April 2017	Cultural community kitchen & Boite a lunch workshops Westhaven	20+ participants
Total		68 +participants
Benny Farm		
Nov. 2016, Feb. 2017, April 2017	Cultural community kitchen & Boite a lunch workshops	20+ participants
Saturday's since Oc- tober 2016	Art Hive at Sherbrooke Forest-Benny Farm	6+ participants each week
16 September 2016	Park(ing) Day	50+ participants
20 May 2016	Jane's Walk	10 Participants
May16-May17	3 Benny Farm Collective meetings	30 Participants
July-August 2016	Interest Survey	37 Participants
5 May 2017	Movie Showing: City Limits (Jane Jacob)	10 Participants
Monthly 2016-2017	Intergenerational Cooking Workshops	12 Participants each month
Total	Total	175 + participants
Saint Raymond		
6 September 2016	Park(ing) Day	100+ Participants
3 May 2017	Jane's Walk	10 Participants
7 August 2016	Community Potluck in St Raymond	40+ Participants
2 October 2016	St. Raymond Harvest Festival	100+ Participants
18 October 2016	Halloween Decoration Making Event for Melrose Tunnel	60+ Participants
6 December 2016	St Raymond Action Group Brainstorm Session	15+ Participants
Total	Total	325 + participants

Participants includes residents, kids, community workers, staff & volunteers

Appendix 1 2016-2017: Activities, meetings and events of the Council



Date	Activity	Participants
Public Assemblies , Work Shops , conferences		
14 October 2016, 13-18-20-24-28 February 2017, 9 March 2017, 18 April 2017	Workshops on tenants' rights, rent increase and social housing	57 participants
February 2017	Tax clinic training	45 participants
April 2017	6 Tax Clinics	215 participants
19 June 2016	Ramadan Night	130 participants
28 August 2016	Intercultural Festival in NDG	300+ participants
4 February 2017	Lunar New Year 2017	300+ participants
19 March 2017	Norouz Persian New Year	150+ participants
20 January 2016 1 June 2016 8 December 2016 1 May 2017	Public assemblies : Shop locally, Falaise St-Jacques :Linking NDG to South-West, Poverty and financial Precariousness in our community Let's talk about it... Guest: Mr Russell Copeman, Meet your school commissioner for an information session on NDG schools .Speaker : Marie-José Mastro Monaco	143 participants
Total		1340 +participants
Group Tables and Committee meetings *		
May16-May17	4 Arts and Culture Table meetings	70 participants
31/01/2017 27/02/2017 27/03/2017 19/04/2017 25/04/2017	4 meetings of the Working Group on healthcare and a participation at the Mental Health Roundtable with CIUSSS Centre-Ouest	16+ participants
May16-May17	+ 20 meetings for the Food Security Coalition (including 3 meetings with DSP)	25 + participants
Total		111+ participants

*The Council's staff participates in many meetings throughout the year , which will be difficult to summarise here , this is just a sample .

Appendix 1 2016-2017: Activities, meetings and events of the Council

Date	Activity	Participants
This year the Board and staff of the Council had several meetings with NDG elected officials. The meetings were during our Board meetings and at the Board and Staff retreat. Some of the issues discussed are: Partnership with the Borough, Community Space, Housing service and social housing, Economic development, employment and summer student program, food security, mini parks, Poverty, Public transportation.		
11 May 2016	Mayor Russel Copeman and Mr. Aki Tchitakov Directeur de cabinet	20 Board and Staff
15 September 2016	Honorable Marc Garneau and Mr. François Rivet	4 Board and Staff,
14 October 2016	Board and Staff preparatory meeting	12 Board and Staff
19 October 2016	Mme Kathleen Weil and Ms. Louise Sansregret	13 Board and Staff
25 November 2016	Board Staff Retreat +Meeting with Mayor Russel Copeman and Mr. Aki Tchitakov Directeur de cabinet	18 Board and Staff
11 January 2017	Board and Staff preparatory meeting	10 Board and Staff
18 January 2017	Honorable Marc Garneau Mr. François Rivet and Ms. Margaret Gust and	22 Board, Staff and Interns
24 February 2017	Mr. David Birnbaum and Mr. Christopher Savard	Director Of the Council and Bienvenue à NDG (2)
15th March 2017	Mr. Peter Mcqueen	12 Board and Staff
Total		113 participants

Round Table		
19/05/2016	Summer activities presentation for the community groups	20 participants
14/09/2016	Discussion on reality of funding requests	29 participants
10/11/2016	Discussion on poverty in CDN-NDG Invitee: Mr. Russel Copeman	45 participants
25/01/2017	Discussion on education— multisectorial approach	32 participants
06/04/2017	Discussion on Strategic planning	29 participants
Total		155 participants

Strategic plan, Survey and Quality of life Conference		
February– May 17	individual Directors / Coordinators of local non-profits interviewed:	9 participants
February– May 17	Number of meetings with 7 intersectoral Tables	118 + participants
February– May 17	Other creative outreach, consultation & promotion strategies.	417 +participants
13 May 2017	Quality of Life Conference	180+ participants
February– May 17	Needs Evaluation Survey	338 participants
Total		1062 + participants

Total Reached	3520 + participants
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Council Volunteers (66)

Pierre Blouin, Peter Papastralis, Turhan Celtikcioglu, Luke Patterson, Lamiaa Ismail, Adrian H. Dragan, Niraj Dayanandan, Margret Nodwell, Ning Jiang, Delia Fasiolo, Yonger Xie, Farzaneh Rahmdane, Heather Baylis, Thomas Fioriti, Nataly Vargas, Chengsi Zhu, Elodie Soppo, Eren Celtikcioglu, Mariya Kravchuk, Azam(Sahar) Azimipour, Jamie Cudmore, Ayesha, Rasha Alsibakhi, Adrian Archer, May AlOthman, Aurelian Basa, Mariam Egseem, Michelle Ha, Samira Haikel, Dalia Hassan, Andreas Indro, Simi Kohad, Uk Lae Cho, Christine Langlois, Lu Li, Yon Mao, Viviane Morais, Anne-Marie Ndlikumana, Faye Reitelman, Cindy Suharto, Jerin Varughese. Kelly Fixman, Arturo Valladares, Ana Maria Ramirez, Stacey Newtown, Christian Fiorriti, Abraham McDowall, Bruce Lee, Mahtab Malekian Naeini, Laurence Begin, Lisa Pottinger, Mary Grace Regondola, Ashley Walling, Yasaman Baghi, Melanie Sayoto Poulin, Ahmed Hassan, Linda Odhiambo, In Sook Han, Madeleine Sebaldt, Tim Cummins, Jung-Jin Yoon, Azza A.Ahmad, Tina Dembele, Sawsan Abdulrahman, Olga Zavitnevich-Beaulac, Claire Carney

Chinese Lunar New Year volunteers (60)

Shenru Feng, Huibing Zhao, Danguo Zou, Yifei Zhu, Yibao Tang, Yaoqiong Wang, Xiaomeng Li, Ying Wang, Jianbin Tu, Tao Teng, Wei Sun, Shaowei Sun, Shuo Chen, Shunyan Cai, Lei Shi, Xueyan Rui, M. RAPHAEL G PETITE ANNIE G, Ping Chen, Moxi Chen, Michael Joung, Maurizio Solis Broca, Yanran Lu, Yixuan Li, Xuhong Liu, Chang Liu, Chong Li, Xihui Sun, Jingyan Tu, Jingfang Luo, Jianyu Hou, Flavia Jialin Yu, Can Sun, Guanglei Diao, Guoguo Ying, Hongmei Liu, Lei Jin, Li Zhang, Lin li, Linghong Chen, Jing Jin, Jing Bai, Junxi Ying, Ping liu, Shun Song, Yan Zhuang, Yanjing Lai, Yayun, Yingnan Sun, Yimin Nie, Zhihui Liu, Hongjie Ren, Sanchang Huang, Guoyi Luo, Fanyu Bai, Fang Li, Zhanxiang Du, Qian Chen, Yang Cai, Yingxin Qi

Tax Clinic Volunteers (45)

Stephen Weir, Shirley Simpson, Yan Shan Chen, Praveena Thurairajah, Bahareh Daneshshokouhghighi, Xinying He, Ghasem Nejat, Jie Zhang, Sretlana Dorzhiyeva, Zahra Fazelzadeh Haghghi, Tiffana Paulrajah, Gabriella Sobodker, Xu Hui Qin, Yiming Chen (Andy), Juan Diego Gomez Sanchez, Mohammadmehdi Kouloubandi (Mehdi), Saman Mehraban-Rad, Raiza Navarro, Sandra Prillo, Gail Mohammed, Jianxing Zhang, Yuanyuan Pan, Xiangyu Zhang, Liu He, Debbi-Anne Robertson (Debbie), Michael Wang(xu wang), Lingzi Gong, Xiaoguang Wang, Mohammad(Sasan) Maleki, Angelina Brennan, Jerin Varughese, Fei Xue, Elham Farrokhi, Ahmed Haddad, Nashtia Ashaduzzaman, Mrittika Ghose, Ascher Berros, Grant Rodgers, Vonda Peach, Hoang Phuong Mai Nguyen, Lynda Porter, Suzanne Gravel, Michael Quinn, Susan Einhorn, Esther Fukuyama.

Christmas Dinner Volunteers

Every year, the overwhelming response from the community means that volunteers become too many to mention. Their contribution is essential and we extend our gratitude to all.

Appendix 3 Partners and Committees



Council's Permanent Committees : (21)

Executive Committee: Louis Legault, President, Andrew Ross, Vice President ,Hans Heisengir ,Treasurer, Terri Ste Marie, Secretary

Human Resources Committee: John Richardson, Terri Ste Marie, Sheri Mcleod , Lindsey Whitelaw, Halah Al-Ubaidi

Finance Committee: Hans Heisinger , Terri Ste Marie , John Richardson , Halah Al-Ubaidi

Nominating Committee and Membership Committee: James Olwell, Helen Fortin, Rita Del Grande, Jonathan Picaizien, John Richardson, Pamela Adriano, Halah Al-Ubaidi

Communications Committee: Andrew Ross, Rita Del Grande , Halah Al-Ubaidi, Irina Glusko, Steve Charters

1. NDG Round Table Planning Committee (6)

Graziella BIETO (NDG CC), Nikki SCHIEBEL (Eco-Quartier NDG), Gail TEDSTONE (NDG Resident), Sheri MCLEOD (NDG Senior Citizens' Council), Andrea Clark (Head and Hands). Halah AL-UBAIDI (NDG CC).

3. COCO-PS (Strategic Plan Coordination Committee) (14)

1 Resident, NDG Arts and Culture Table, NDG Food Depot, NDG Community Council, Carrefour Jeunesse Emploi NDG, Santé Centre-Ouest Montréal, CLSC de Benny Farm, Table de Jeunesse , Bienvenue à NDG , Éco-quartier CDN-NDG, NDG Senior Citizens Council, Arrondissement de Côte-des-Neiges - Notre-Dame- de-Grâce, Prévention CDN NDG, Table 0-5 , Coordinator - Council staff member

4. Intercultural Table NDG: (9)

CDEC CDN/NDG, Carrefour Jeunesse Emploi NDG, Table de Jeunesse & Comité Action 6-12, CSSS Cavendish, NDG Food Depot, HIPPIY Québec, Ministère de l'Immigration et des Communautés culturelles, Co-Coordination:-Bienvenue à Notre-Dame-de-Grâce, ICNA Relief Canada, Montreal Korean Language and cultural centre (MKLCC) and Council staff member

5. Local Economy Coalition (6)

NDG Community Council, Carrefour Jeunesse Emploi NDG (Co-Coordinator), Les Gens d'affaires NDG, Bienvenue à NDG, Agence Ometz, Shadd Business Centre

6. Food Security Coalition (20)

Transition NDG/Incredible Edibles, Marché Bonne Bouffe NDG, NDG Food Depot, NDG Senior's Citizen Council, River's Edge Community Meal, Walkley Center, Walkley Center - Fruits de la communauté, Le Cycle AlimenTerre, St. Thomas church, Arrondissement CDN/NDG, ICNA Relief Montreal Resource Center & Food Bank, City Farm School, CSDM Déjeuner pour apprendre, Purple Hope Project, Mercy Food Kitchen, Head & Hands, St. Monica's Food Pantry, New Hope. Co-ordination : CIUSSS-CO -CSSS Cavendish and, NDG Community Council

7. Housing Table (10)

Habitations Communautaires NDG, Info-Secours Logement, Maison Transitionnelles O3- On Our Own, Coup de Balai, NDG Food Depot, Habitat for Humanity, Groupe CDH, ROMEL, CIUSSS du Centre-Ouest-de-l'Île-de-Montréal, Prévention NDG.

8. Comité avisier pour un projet d'aide aux locataires de NDG (7)

1 Resident, l'Organisme d'éducation et d'information logement de Côte-des-Neiges (OEIL CDN), Projet Genèse, Habitations Communautaires NDG, ROMEL, CIUSSS du Centre-Ouest-de-l'Île-de-Montréal, Prévention NDG.

9. Table 0 - 5 ans Cavendish (22)

2 Residents , CPE Château des neiges, CPE Lieu des petits/Installation Petites Chenilles, École des Amis-du-Monde, CSMB, École Mosaïque, HIPPIY-Québec, Maison Élisabeth, Mosaïk Family Ressources, Heads and hands - Young Parents Program, Women on the rise, Fondation de la Visite, Maison transitionnelle O3, YMCA Notre-Dame-de-Grâce, Ville de Côte Saint-Luc, NDG Community Council , CIUSSS du Centre-Ouest-de-l'Île-de-Montréal - CSSS Cavendish, Borough CND-NDG, Centres de la jeunesse et de la famille Batshaw, Jeunes en santé NDG. Coordination :CPE Lieu des petits de St-Michel Bureau coordonnateur secteur Cavendish,



10. Table de Concertation Jeunesse (24)

Food depot, Batshaw Youth and Family Centres, Bienvenue à Notre-Dame-de-Grâce, Carrefour jeunesse-emploi NDG, Comité jeunesse NDG, Centre communautaire St-Raymond, Commissaire scolaire CSDM, CSDM Réseau Ouest, CSSS Cavendish, École secondaire Saint-Luc (Annexe), English Montreal School Board, Royal West Academy, Head and Hands/ À deux mains, Loisirs sportifs CDN-NDG, Loyola Centre, NDG Community Council, Prevention CDN-NDG, Québec Board of Black Educators, Service des sports, loisirs et développement social – Ville de Mtl, SPVM Poste de quartier 11 NDG, Centre Walkley, Elmhurst-Westhaven Community Association, YMCA NDG, Table de concertation jeunesse NDG

11. Concertation Interquartier (CIQ) (8)

NDG Community Council, Solidarité Saint-Henri, Westmount Municipal Association, McGill School of Urban Planning, RUTA, CIUSSS du Centre-Ouest-de-l'Île-de-Montréal, CIUSSS du Centre-Sud-de-l'Île-de-Montréal, Contactivity Centre Westmount.

12. The Arts and Culture Table (20)

The Cheap Art Collection, La Ruche D'art NDG, La Ruche D'art Sherbrooke Forest, Cinéma NDG, Arts Week, Arts Walk, Productions Alma Viva, Porchfest, NDG Off The Wall, Les Ateliers d'histoire, Montreal West-End Operatic Society, St Raymonds Action Group, Rep NDG 375, Prevention CDN-NDG, This Really Happened, Walkley Center, Loyola Center, Notre Dame des Arts, Ateliers des Arts, Cycle Alimenterre.

13. Westhaven Neighbourhood Committee (17)

4 residents, Westhaven Community Center, Prevention CDN-NDG, Santé Centre-Ouest Montréal, CLSC de Benny Farm, Action Communiterre-NDG Food Depot, CDN-NDG borough, NDG Senior Citizens Council, Concordia University, Office of Community Engagement, Art Hyve Café, PERFORM Center, Preventioun CDN-NDG and NDG Community Council.

14. Table des partenaires Démarche Fielding-Walkley 2016-2017 (35)

Borough Côte-des-Neiges-Notre-Dame-de-Grâce, CSDM Commissaire Notre-Dame-de-Grâce, Table de concertation sur la sécurité alimentaire NDG, CIUSSS-CO (CSSS Cavendish), Médecins du monde, École Les enfants du monde, Office municipal d'habitation de Montréal, Centraide du Grand Montréal, Police de quartier 11 (SPVM), Prévention Côte-des-Neiges-Notre-Dame-de-Grâce, Comité Jeunesse de Notre-Dame-de-Grâce, Éco-Quartier Notre-Dame-de-Grâce, Association du développement jeunesse Loyola, Carrefour Jeunesse Emploi Notre-Dame-de-Grâce, Table de concertation jeunesse NDG, NDG Food Depot, Hippy Québec, YMCA Notre-Dame-de-Grâce, Maison de La Famille Mosaik, Coup de balai, Quebec Board of Black Educators, Habitations Sherbrooke Forest, Habitations Communautaires NDG (HCNDG), Centre Walkley, Commission scolaire English-Montréal, La Fondation de la Visite, NDG Senior Citizens' Council, Agente de liaison et mobilisation citoyenne du secteur Fielding-Walkley, Association des locataires Mayfair, Conseil Communautaire NDG, Bienvenue à NDG, Tandem - Prévention CDN/NDG, Table de concertation 0-5 ans Cavendish, Comptoir Urbain. Coordination – Council Staff

15. Members of the coordinating committee (COCO) (7)

Halal AL-Ubaidi, Terri Ste-Marie, Simeon Pompey, Judith Shapiro, Jennifer Chapman, Nicole Fornelli, Serge Del Grosso.

16. Répondants for theme groups of action plan (7)

School Support: Marie-Charles Boivin, Social Support: Judith Shapiro, Francisation and Employability: Miguel Cristancho, Food Security: Sylvie Laferrière, Infrastructure: Kadi Diop, Urban Security: Terri Ste-Marie, Housing: Fahimah Delavar.

17. Benny Farm Collective (13)

On our Own Transitional Housing, Project Chance, Benny Farm Families, Prevention CDN-NDG, Habitations Tango, Sherbrooke Forest, Cooperative Housing Zoo, Residents from Prince of Wales ABCD and V, Residents from Monkland 6510, Eco-Quartier, Ville de Montreal (Bibliothèque and Culturel Centre) Monkland Community Center, Sharkx Basketball

18. Concertation Turcot NDG (9)

5 Residents, NDG Community Council, NDG Cyclists & Pedestrian Association, NDG Senior Citizens Council, Comité Citoyen NDG, Councillor McQueen.



19. Working Group on Healthcare(7)

Conseil Communautaire de Notre-Dame-de-Grâce, Bienvenue à NDG, Head & Hands, Forward House, NDG Senior Citizens Council, African-Canadian Development & Prevention Network, 4 residents

20 . CDN NDG Borough Poverty Round Table (15)

Initiative of the Mayor of CDN NDG Borough inspired by the Tamarac institute , members from different stakeholders working on a plan to reduce poverty on the Borough . The Council also sit on the Coordination committee .

21. La Coalition montréalaise des tables de quartier (CMTQ) (30)

Groups 30 "Tables de concertation" that works on local social development in Montreal. The CMTQ intervenes on common issues to the neighbourhood such as local social development, improving the quality and living conditions of the residents, the fight against poverty and social exclusion, and the exercise of active citizenship. The CMTQ also works to promote the Tables de Quartier and their finances . On average 6 meetings per year in addition to two thematic meetings .

22. Regroupement intersectoriel des organismes communautaires de Montréal (RIOCM)

23. Le Regroupement des comités logement et associations de locataires du Québec (RCLALQ)

is a militant organisation for the defense and promotion of housing rights that advocates for measures to control the private market, while promoting the right of association and more access to justice for tenants.

The Council in numbers 2016-2017



Council team — 294

76	Members
12	Board of Directors
28	Staff and Contacts
7	Interns
171+	Volunteers

Concertation — 325 + Partners *

11	Tables and committees (Coordination Role)
3	Tables (Co-coordinate Role)
3	Local Tables and committees – (Active member)
5	Regional coalitions and committees- (Active member)
5	NDG Round Table Meetings

Mobilisation— 3142+ Partners *

740+	Vulnerable Sectors
1340+	Events and festivals
1062+	Strategic Plan & Quality of Life



Services

Information, Communication, and Support	
5000+	Visitors per month on the Council Website NDG.CA
1600+	E-Newsletter Subscribers
8+	Information and referrals calls per day
Housing Services— Information workshops and Mobile housing clinics	
57	Participants in 8 workshops
496	Tenants served in 3 Clinic locations (NDG COMMUNITY COUNCIL , FOOD DEPOT , WALKLEY)
Tax Services— (6 Tax clinics , 4 volunteers training sessions, 1 “Do-it-Yourself”	
215	Clients served
45	Volunteers provided the service

Resident Led initiatives (with the Council act as Fiduciary)

1000+	Participants — Porchfest NDG
2500+	Residents served — ArtHive NDG
899	Meals Served — NDG Community Christmas dinner (61 cooked turkeys donated)
5	Projects (375 and 150 Anniversary)

* Partners (Groups, Businesses, and Residents)



THANK YOU

A heartfelt thank you to our funders, our members and our volunteers. With your support, the NDG Community Council can enhance the quality of life of the community we serve in a more rich, successful and meaningful way.



Annual Report 2016-2017 NDG Community Council

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