# English-Speaking Quebecers: Views on Governance



**CEDEC** 





#### Introduction

What do English-speaking Quebecers think about the current state of affairs in their home province? This five-part study is based on one of the largest opinion surveys to date of Quebec English-speakers.

Conducted by Léger Marketing for the Quebec Community Groups Network (QCGN), the Community Economic Development and Employability Corporation (CEDEC), the Quebec English School Boards Association (QESBA) and the Association for Canadian Studies (ACS), the survey was conducted via web panel between Aug. 29 and Sept. 4, 2019.

The poll sampled 1,936 Quebecers. This included 1,019 Quebecers with English as their first language, 773 Quebecers with French as their first language and 144 persons whose first language is neither English nor French. The survey has a margin of error of 2.5 percentage points, 19 times out of 20.

## 66% of English-speaking Quebecers do not think the CAQ understands the concerns of the English-speaking community

### The concerns of English-speaking Quebecers are well understood by the Coalition Avenir Quebec

	Total	French	English	Other
NET AGREE	41%	46%	25%	26%
Strongly Agree	6%	7%	6%	4%
Somewhat agree	35%	39%	18%	22%
NET DISAGREE	36%	29%	66%	56%
Somewhat Disagree	23%	22%	26%	26%
Strongly Disagree	13%	7%	40%	30%
I prefer not to answer	23%	25%	10%	18%

### Nearly 70% of English-speaking Quebecers do not trust the CAQ government

### In addressing the concerns of Quebec's English-speaking communities, to what extend do you trust the following?

English-speaking Quebecers	Government of Canada led by the Liberal Party of Canada	Government of Quebec led by the Coalition Avenir Québec	Your city or municipal government
NET TRUST	67%	25%	57%
Trust a lot	21%	5%	13%
Somewhat trust	46%	21%	44%
NET DON'T TRUST	28%	68%	39%
Don't trust a lot	20%	31%	28%
Don't trust at all	9%	37%	11%
I prefer not to answer	5%	7%	4%

# English-speaking Quebecers list lack of support for their community as the main reason why they distrust the CAQ

English	If you said you don't trust the CAQ, please tell us why in one sentence
No support for the English community (citizens, schools, etc.) / they are undermining the English community	20%
They are separatists / separatists-in-disguise	8%
Disagree with their positions/ideas/legislation	7%
They favor French communities/language/culture over others	6%
They are undermining minorities/immigrants and their rights (Bill 21)	6%
They are nationalists / they are defending the interests of French-speaking Quebecers only	5%

### Majority of English-speaking Quebecers trust their institutions to address their concerns

#### In addressing the concerns of Quebec's English-speaking communities, to what extend do you trust the following institutions?

	English Language School Boards	Community	Language	
NET TRUST	81%	58%	82%	71%
Trust a lot	31%	12%	29%	16%
Somewhat trust	51%	46%	53%	54%
NET DON'T TRUST	13%	35%	15%	20%
Don't trust a lot	10%	28%	12%	17%
Don't trust at all	3%	6%	3%	3%
I prefer not to answer	6%	7%	3%	10%

# English-speaking community organizations are most trusted to ensure that key services are provided

Who do you trust more to ensure English-language services are provided to the public (services in health, education, employment, etc...)?

The Quebec Government	8%
Quebec's English-speaking community organizations	78%
I prefer not to answer	14%

## Majority of English-speaking Quebecers report problems often or sometimes in getting services from the provincial government, in health care and retail

#### English-speaking Quebecers have problems getting services in English from the/in...

	Federal Government	Provincial Government	Health care services	Retail and hospitality services
NET OFTEN/SOMETIMES	25%	59%	51%	60%
Often	8%	24%	17%	18%
Sometimes	18%	36%	34%	42%
NET RARELY/NEVER	72%	38%	45%	37%
Rarely	25%	23%	26%	25%
Never	46%	15%	20%	12%
I prefer not to answer	3%	3%	3%	3%

### Majority of English-speakers think they are too timid in making claims

#### **English-speaking Quebecers are too timid in making their claims?**

	Total	French	English	Other
NET AGREE	21%	13%	56%	42%
Strongly Agree	6%	2%	22%	17%
Somewhat agree	15%	11%	34%	24%
NET DISAGREE	67%	74%	37%	48%
Somewhat Disagree	38%	42%	26%	25%
Strongly Disagree	29%	32%	11%	23%
I prefer not to answer	12%	13%	7%	11%

### Relatively few English-speaking Quebecers believe they are too aggressive in making their claims

#### English-speaking Quebecers are too aggressive in making their claims?

	Total	French	English	Other
NET AGREE	40%	45%	18%	22%
Strongly Agree	11%	12%	7%	4%
Somewhat agree	29%	33%	11%	18%
NET DISAGREE	49%	43%	76%	71%
Somewhat Disagree	34%	34%	30%	36%
Strongly Disagree	16%	9%	46%	35%
I prefer not to answer	11%	12%	6%	7%