



## OFFICIAL LANGUAGES: COMPLAINTS LEAD TO POSITIVE OUTCOMES

Our **2013–2014 annual report** shows how Canadians have the power to make things change.



### Complaints

According to the **Quebec** English-language Production Council, federal funding for Quebec's English-speaking communities was inadequate.



The Web site of the **Sault Ste. Marie** International Bridge was in English only.



The linguistic profile for an Environment Canada managerial job posting in **Nova Scotia** was too low.

The Commissioner received a complaint, investigated it and **made recommendations.**

### Positive outcomes

The **Anglophone Minority Incentive**, a program for English-language television production in Quebec, was created.

The **St. Mary's River Bridge Company** created a bilingual Web site. Travellers can now access information in both official languages.

Environment Canada raised the linguistic profile and agreed to implement the recommendations to avoid future problems.