

2022-2023

ANNUAL REPORT

NDG COMMUNITY COUNCIL



CONSEIL COMMUNAUTAIRE
NDG
COMMUNITY COUNCIL
SINCE 1942

COMMUNITY
RESOURCES

AVAILABLE
SERVICES

GETTING INVOLVED
IN YOUR
NEIGHBOURHOOD

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President's Report

The year 2022-23 brought us a breath of optimism. The pandemic faded and we resumed our face-to-face meetings. What a joy to see you all without the filter of screens! Throughout the year, we've been busy providing services to the residents of Notre-Dame-de-Grâce, from organising festivities and distributing meals in December to various residences, organising tax clinics, providing services from Bonhomme à lunettes, not to mention the Porchfest festivals, and so on. We are fortunate to have a dedicated staff and a Board of Directors motivated to encourage local community initiatives.

Last December, we organised a day-long retreat for staff and board members, which enabled us to evaluate our actions and objectives and discuss future actions. Our borough mayor, Mrs. Gracia Kasoki Katahwa, joined our meeting and actively exchanged with us on the challenges facing community centres, which were presented by Mr. Simeon Pompey. Ms. Katahwa demonstrated sensibility to the cause of the centres and the youth. We plan to pursue our exchanges with our borough to improve the quality of life of residents in our neighbourhoods.

The housing situation is of great concern to us, and we are continuing our actions to ensure that abandoned buildings are rehabilitated to accommodate vulnerable residents, that social housing is built and that renovations are avoided.

We met with our MNA, Ms. Désirée McGraw, for an informal exchange on the needs of our neighbourhoods, housing and the environment. Ms. McGraw continues to discuss the housing crisis with our board and affiliated groups.

As you can see, the housing issue is of great concern to us. In fact, our director, Halah Al-Ubaidi, co-signed an open letter written by the president of Centraide calling for concrete action on social housing. This letter was recently published in La Presse.

To keep in touch with you, our director organises a series of members' evenings, 5@8s, which enable us to exchange ideas with you informally in a relaxed atmosphere.

President's Report +

I would like to reiterate my gratitude to our Executive Director Halah Al-Ubaidi for her dedication, to our Assistant Director Julie Cormier and all the staff of the Council.

Halah spares no effort in fulfilling her mandate, coordinating her teams and supporting the directors. We often discuss important issues late at night or on weekends.

Our directors Gerry Lafferty and Mathieu Lauzon-Dicso had to step down during their term for reasons beyond their control. We thank them for their contributions. I would also like to thank all present and outgoing NDG Community Council directors for their efforts and for taking the interests of our residents to heart.

Dear members, committed partners, enthusiastic volunteers and generous funders, your continued support and dedication to the community is invaluable. Without you, nothing could have been accomplished.

We would like to express our gratitude to all our donors and NDG residents whose donations exceeded our expectations. The NDG Community Council is fortunate to be able to count on a strong and resilient network.

Malaka Ackaoui

President of the Board of Directors



Director's Report

In 2022, we celebrated our 80th Anniversary, and also rejoiced in returning to normal life as restrictions loosened and masks slowly disappeared. We began holding hybrid meetings, including our most recent Annual General Meeting, staff and board meetings, and partner meetings, which initially shifted to hybrid and then in-person. On December 9th, we held our staff and board retreat in person, followed by our traditional lunch with the Mayor.

Can I say this year was crazier than every other year? Well, it was! In the last two years, we scheduled meetings back-to-back as no travel time was needed. Transitioning back to in-person meetings while also maintaining some online and hybrid meetings made the process very challenging to manage. Building a team posed another challenge. Both Rachel Begg and Emily Cuellar-Villeneuve went on maternity leave, and several staff members are working part-time because they have second jobs or they are students. To compensate for the staff shortage, I had to handle different dossiers, including housing, food security, 0-5, outreach, and reception. Additionally, this year we are working on our Community Strategic Plan for the next three years and have applied for the PIC project. Guess what! Our consultant, Marie Charles Boivin, also went on maternity leave, and we began working with Patricia Gracia. I know it may seem complicated and difficult, but with the support of staff, Board members, and partners, I managed to make it through another year.

I am very proud to be part of a dedicated, creative, and caring team that gives the Council its identity. Board members continue to meet monthly, the HR committee had several meetings, and I had regular meetings with the President. The staff continues to meet on a weekly basis. We are also actively carrying on various projects, including December Together, Tech Savvy, Community Connectors, Tax Clinics, NDG Read, Mini-Cabane à Sucre, and many others that you will discover as you read the report.

I have to mention an event that was dear to my heart: receiving the medal of the National Assembly of Quebec from Mme Kathleen Weil, MNA in NDG. I was honoured by the recognition but was thrilled to receive it surrounded by my family, friends, staff, board and partners.

Director's Report +

Thanks to all our enthusiastic volunteers and of course, a big thank you to our Board of Directors and members of the Council's standing committees, who continue to give their time, knowledge, and experience. Being super active members in the community did not stop them from supporting the Council and the staff, not sure how you do it!

Last but not least, I would like to extend my sincere gratitude to our committed partners, and generous donors and funders who have helped the Council in achieving its goals.

We invite you to explore our report, and if we inspire you, please come join us. It is important to have your support and involvement! Please contact us directly, and do check our website and Facebook page, which are great tools for and by the community.

Halah Al-Ubaidi
Executive Director



Governance

• Mission

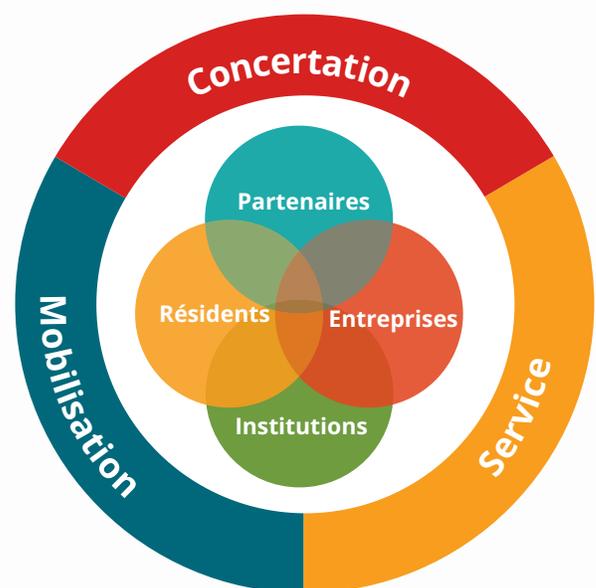
We are an organisation created by the NDG community that listens, mobilises, facilitates, and acts. We foster partnerships between residents, community partners, and key players to identify and address needs and emerging issues in order to cultivate strategies and solutions.

As allies, we exist for the community as a whole while supporting and strengthening the most vulnerable and isolated. The NDG Community Council strives to achieve a socially just, inclusive, and sustainable community.

• Mandate

Since its establishment in 1942, the NDG Community Council has been dedicated to fostering collaboration among various stakeholders.

As a Table de Quartier, with a mandate for concentration and mobilisation, we strive to facilitate meaningful discussions and mobilise individuals to collectively address community issues. Additionally, we are committed to offering essential services whenever they are required.



Our Board

The Board continued to meet online and then moved between hybrid and in person since December.

The Council's 2022 Annual General Assembly took place on June 9th 2022, it was hybrid and was well attended by 90 participants. As usual, we had an orientation meeting for the new Board Members, 7 Board meetings, one staff and Board retreat (first in person meeting!) and several standing committees meetings.

Board Members 2022-2023

Malaka Ackaoui - President (R)
 Renate Betts - Vice-President (R)
 Tomir Glowacki - Treasurer (R)
 Lisa Bornstein -Secretary (R)
 Gerry Lafferty - New Hope Seniors' Centre (O) (Resigned end of November 2022)
 Bonnie Soutar (R)
 Mathieu Lauzon-Dicso - Librairie Saga Bookstore (B) (Resigned beginning of December 2022)

Nadine Collins -Women on the Rise (O)
 Simeon Pompey- Comité Jeunesse NDG (O)
 Anne Johnston Williams (R)
 Christopher Lyons (R)
 Pilar Hernandez - PAAL
 Partageons le monde (O)
 Katrina Nurse - YMCA NDG (O)

Board's Standing Committees

This year, we did not have many committee meetings but we were able to make many decisions by email. The HR committee was the most active.

Executive Committee : Malaka Ackaoui, Renate Betts, Tomir Glowacki, Lisa Bornstein

Membership and Nomination Committee : James Olwell, Riley Dalys-Fine, and Anne Johnston Williams

Human Resource Committee (4 meetings): Bonnie Soutar, Renate Betts, Anne Johnston Williams and Tomir Glowacki,

Finance Committee: Tomir Glowacki and Lisa Bornstein

Meeting with elected officials

It is part of the Council's tradition to meet with our elected officials to exchange and talk about important issues. This year, we had a meeting with our newly elected MNA Désirée McGraw on the 10th of January. It was an occasion to exchange and share information about our work.

We had our Traditional lunch with the Mayor Gracia Kasoki Katahwa, the focus was on the importance and needs of the Community Centers in NDG.

We were also able to participate in the meeting with Mayor Valérie Plante organised by Mayor Katahwa. The Council asked questions regarding the status of social housing in NDG as well as if there are any plans to improve the infrastructure and the built environment within Fielding Walkley.



An ever-growing team of ... Staff members!

Despite an ongoing shortage in the workforce, we were able to build a dedicated team, even though more than half of the team is working part time (an average between 7 to 21 hours per week). Managing and creating a solid team was a challenge, but we adapted. We began the year meeting in hybrid format, and gradually moved to completely work in-person.

With the financial support of Centraide, our team started a 16 hours long training on EDI (Équité, Diversité, Inclusion) with PAAL. This is an excellent opportunity for our multi-cultural team to improve its team work, communication and collaboration.



Council's Staff

Halah Al-Ubaidi, Graziella Bieto Challenger, Julie Cormier, Emily Cuellar-Villeneuve (left in November 2022 for maternity leave), Sharon Sweeney, Michelle Caron-Pawlosky, Zhuo Yi Xu, Sean Coates, Alain Spitzer, Mona Taj Bakhsh, Rachel Begg (returned in October 2022 from maternity leave), Moamen Hassan , Alejandro De Leon (Left in September 2022)

Summer Students: Shervin Allahyari who we were able to keep part time
ACPL: Sarra Ben Salem, who continued to work full time
Emploi-Québec: Reza Moafi, Sha Feng (started with an internship)

Contracts

General Council :Rob MacDonald, Alison E Read, Sandrine Nomo, Sandra Camelo, Hoang Thu Hong, Nhu Y Ho, Khrystyna Berezanska, Alex MacDonald

Tax Clinic: Reyhaneh Koushbin

Strategic Planning

Patricia Garcia – Community Strategic Plan (Since April 2022)

Griffin Payne – Priority Sectors

Shannon Franssen- Council structure

Communication and IT

Irina Glushko - Newsletter, Website Development and Social Media

Internships: Reza Moafi, Sha Feng, Allan Huseynov, Fozia Mahboub, Ekaterine Chighladze , Jamela Roma

Accounting and Bookkeeping- Colius Services-Oliver Cole & Kirisanthi Kugathasan
Janitorial service- Glenn Cassidy

Projects with partners

Papa et Moi: Haidar Behroozfar, Adel Ben Mabrouk, Sarah Fullerton, Breanna Pallante, Simon Martin, Rami Al-Ubaidi, Khrystyna Berezanska, Katherine Ward, Shaneli Yaghoubi, Julie Pomerleau

KidLinks to Music: Shayne Assouline, Shemar Gordon, Noble Sobel, Lea Keeley, Quincy Rice, Aidan Keeley

Fiduciary Contracts

NDG Art Hive: Esther Benitah ,Ruth Boomer, Caroline Dick, Krzysztof Doniewski, Philemon Julien, Sharon Leslie, Miles Taffert, Cindy Haughton, Hannah Grabowecky, Nancy Cozier, Marnie Aflalo, Corrine Sévigny
Summer Student : Miles Taffert

Porchfest: Taylor Reddam-Woo



Members, Volunteers, and Funders

Our organisation is strong and has continued our 80 years legacy working for a better quality of life in NDG thanks to the support of a strong network of volunteers, members, partners, donors, and funders. Thanks to your generosity, we were able to have another year full of accomplishments. We appreciate your donations: cash, time, and words of encouragement. These contributions gave us the energy to do the work we do best and to continue having a positive impact in the community.

Our Members

This year we welcomed a total of 164 members: an increase of 39% especially in the residents category. We are extremely grateful for all the support we receive!

In order to know our members better, to provide them with a space to give us feedback and learn about ways to be involved in their neighbourhood, we planned three 5@8 Members' activities leading up to the AGM.

In collaboration with the CDN-NDG Borough, we were also able to add new benefits to groups that join the Council: Organisational Members can have access to group insurance offered by the Union des Municipalités du Québec at an affordable price.

Honorary Members(3)

André Biron
Anne Usher
Gail Tedstone

Associate Members (3)

Peter McQueen/City Councillor
Valérie Lahaie /Spyridoula Xenocostas-CIUSSS Centre-Ouest, équipe santé publique et partenariats
Fred Headon/Stam Cunningham–Trustees of Wesley United Church

Business Members (8)

Ahmed Zin/Kristy Cuevas– The UPS Store
Eric Wrazen– Electronik"NDG Eric"
Evelyne –Evelyne inc
Gity Pour –Resto café Oxford
Janis Warne - Traduction Janis Warne
Marina Simeonova / Nina Lebedeva –Marina S. Piano Studio
Oliver Cole and Kirisanthi Kugathasan - Colius Services
Irina Glushko and Valeziy Mikhailov - Web Giunka

Individual Members (115)

Michael Horowitz	Khushroo Vatcha	Bruce Brown
Nicolas Martinet	Lisa Bornstein	Pierre Blouin
Aisha Annaoui	Louise Markus	Allan Huseynov
Alexandre Rivard	Lyne Ouellet	Charissa Ferse
Alissa Mazar	Madelene V. Sebaldt	Charito Bermil
Angela Reimer	Malaka Ackaoui	Delilah Valeros
Anna Gainey	Marc Bustamante	Dominic L'heureux
Anne Johnston Williams	Marie-Claude Molna	Ekaterine Chighladze
Bonnie Soutar	Marina Simeonova	Eloisa Abary
Carol Smith	Mark Billings	Evangeline Atienza
Chantal Cloutier	Mark Côté	Fozia Mahboub
Christopher Lyons	Marlo Turner Ritchie	Francine Pooten
Claudette Demers	Maureen Breaks	Francisco Gerdes
Godley	Mina Karimian	Girlie Ayodoc
Deanne Delaney	Morgan Bradley	Grace Aludo
Deborah Bonney	Org Pariser	Guy Hervé Ewane Okonda
Delphine Renaud	Nooshin Maghrebian	Harvey Henk Calubiran
Diane Hanna	Octavio Ion	Iryna Kucheriavenko
Elizabeth Leslie	Paul Shubin	Iryna Bukhtiiarova
Esther Fukuyama	Peter Allan	Jade Estomin
Fred Headon	Renate Georgina Betts	Jamela Joyce Roma
Frederik Tremblay	Reza Moafi	Jannes Suson
Guy Gaudreault	Ricardo Duenez	Liudmyla Voropaieva
Taharima Habib	Rosemarie Schade	Ma. Jievel Gomez
Hamilton Oliveira	Sally Livingston	Maryna Mazhynska
Heather Mcintosh	Sam Boskey	Nataly Andrade Ramirez
Hannah Stratford-Kurus	Sharon Lynn Higgins	Qi Gao
Heapten Mcinstosit	Sharon Day	Ross Duldulao
Heather Batchelor	Shirley McCarthy	Rutvik Kakadiya
Helen Meredith	Stephanie Lawrence	Saeideh Alibabaei Dermani
Iain C Watson	Steven Winkelman	Sandra Prillo
Ingrid Birker	Susan Joan Perry	Shagufta Khan
Ira Paul Salman	Tamara Angeline	Shene Mitchell Siarot
Jason Vierti	Medford-Williams	Sherie Anne Garcia
Joan Hongoh	Tom Glowacki	Shirley Simpson
Joseph Lalla	Victoria Gay-Cauvin	Stavroula Roumeliotis
Joy Howse	Chantal Cloutier	Ting Du
Katherine Snow	Batoul Holoubi	Urmat Ashiralieva
Carol Lakoff	Gabriele Hopf	
Francois Bertrand		

Organisational Members (35)

Adrienne Winrow & Alexandre Pettem // Y4Y Québec
Ahmed Haddad & Salam Al Mousawi // Iraqi Community Centre
Ancuta E Stan & Maddalena Gonzo // Fondation de La Visite
Andrew Watson & Myriam Mauros // Montreal Wado Ryu Karate Association
Anna Muller // Club Hapkido Montreal NDG
Asha Dixit // Fraser Hickson Institute
Deanne Delaney & Dan Boulerice // Les Amis du Parc Meadowbrook
Allison O'Reilly & Cameron McIntyre // CJLO 1690 AM
Gerry Lafferty & Evita Karasek // New Hope Seniors' Centre
Guy Bertrand // Montreal Central Lions Club
Heather Batchelor & Ariela Freedman // Ruelle Shul / Montreal Open Shul
Irene Tschernomor // Queen Elizabeth Complex - Administration
James Pratt & Anne Johnston // St. Philip's Church
Liane Tasa & Jane Gai // Garderie les petits Anges de Wesley INC.
Lyubov Serebnyakove // Grâce des enfants
Marie -Jose Perreault & Judith Dextraze-Monast // PEP
Marlo Turner Ritchie & Miles Taffert // Art Hive
Megan Cohoe-Icenny & Sarah Cunningham // Collective Community Services
Michelle Mills & Star Game // L'Abri en Ville
Peter Rombeek //Kensington Presbyterian Church
Sandra Holder // The Montreal Children's Theatre
Sheri Mcleod // Centre Eva Marsden pour la justice sociale et le vieillissement
Simeon Pompey // Comité Jeunesse NDG
Tasha Lackman // The Depot Community Food Centre
Camille Vaillancourt // Prévention CDN-NDG
Les Bons Voisins de HLM Saint-Raymond
Bibek Bastola & Mandip Regmi // Community of Nepalese People in Canada
Nigel Spencer // Piétons Montréal Pedestrians
Hans Heisinger // CJE NDG
Pilar Hernandez // PAAL Partageons le Monde
Fahimeh Delavar // Logis Action NDG
Irina Smirnova // Montreal Business Women Club
Nadine Collins // Women on the Rise
Katrina Nurse // YMCA NDG
krystine dobbs and Teresa Kaeser// Maison de la Famille Mosaik

Our Supporters

The Council is funded by multiple sources : individual donors, foundations, the private sector, as well as municipal, provincial and federal governments) This year, the cost of living increased by an average of 6%. In order to continue our work and keep our staff, we applied to many project fundings. Although we are very grateful for all those diverse project fundings, it does not provide any stability neither in employment nor services. Reading through our report, you will be able to have a glance at all needs that require attention in our community. Unfortunately, those often require our attention for more than a 9 to 12 months temporary funding. We are therefore continuously looking for more long term solutions to better answer our community challenges.

An important funding came from *Lucie and André Chagnon Foundation* which will continue for 5 years with the main objective to build a healthy Table de Quartier.

We continue to look for other sources to support underfunded projects and initiatives. We also continue to share funding with other groups to bring more resources to NDG. We focus on projects that specifically increase services and support for the most vulnerable populations.

New organisations and residents initiatives continue to emerge in response to identified variable needs or community challenges. To achieve their objectives, they also require funding. The Council acts as fiduciary or receiver to support those while they are on the building period. This year, we were fiduciary for multiple projects but also received and transferred funding for new groups who we believe are implementing action toward a collective goal: improving our community members' lives.

Mission Funding

L'Initiative montréalaise de soutien au développement social local - Centraide du Grand Montréal, Direction régionale de la santé publique, Ville de Montréal et l'entente Ville - MTESS

Provincial:

Direction de Santé publique- Agence de la santé et des services sociaux de Montréal - Programme de soutien aux organismes communautaires (PSOC)

Foundation:

Fondation Lucie et André Chagnon

Individuals:

70 individual donations

Project Funding

Municipal:

- Arrondissement CDN-NDG - Fonds de développement social – DCSLDS and Discretionary Budget from Elected officials
- Fonds diversité et inclusion sociale en faveur des enfants et des familles vulnérables - Papa et Moi program
- La pratique artistique amateur- Kidlink

Provincial:

- Ministère de l'Éducation, du Loisir et du Sport - Soutien à l'action bénévole (SAB) (Bureau de Mme Kathleen Weil)
- Le Centre intégré universitaire de santé et de services sociaux du Centre-Ouest-de-l'Île-de-Montréal (COMTL) - Mesure des Éclaireurs
- CIUSSS du Centre-Sud-de-l'Île-de-Montréal (DRSP-CCSMT) mesure 3.1 Milieux de vie favorables - Petite enfance (MVF-PE) de la santé publique.
- Emploi Québec (PRIIME et Intégration)

Federal:

- Service Canada - Summer Jobs Program
- Employment and Social Development Canada - New Horizons for Seniors Program, Community-based projects

Foundation:

- Centraide du Grand Montréal- Priority sectors
- PIC - Projet Impact Collectif
- Canadian Children's Litteracy Foundation (Papa et Moi)
- Canadian Parks and Recreation Association
- Five B Family Foundation - Christmas dinner

Individuals (total of 55 donations):

Tax clinic (1), December Together (22), Walkley Centre - Children's Day Event (10), Christmas Dinner (10), ArtHive (5), Ruelle Shul (7)

Volunteers

The Council's daily activities are only possible thanks to the hundreds of volunteers working with the team. Whether it is in the office, online, or outside during outreach and events such as Lunar New Year or Tax Clinics, they are at the root of everything we do.

Naming all of those who supported us through the year would be too long here, but we do want to recognize that all of those residents are a piece of the big puzzle that the Council is continuously working on.

The following is the list of projects that were only possible to continue with our volunteer's support. Please take a look at Annex I to see a complete list of volunteers.

- December Together - 29 Volunteers
- Christmas dinner - Many Volunteers
- Conversation Groups - 11 Volunteers
- Lunar New Year celebration - 10 Volunteers
- Tax Clinic 2023 - 54 Volunteers
- Tech-Savvy - 2 Volunteers
- Reception, General and others - 34 Volunteers....and more!
- Mesure-17 Fielding Walkley Gardens - 13 Volunteers
- Community Connectors:
 - Terrebonne - 10 volunteers
 - Girouard - 5 volunteers

Concertation

The NDG Community Council works in partnership with community organisations in NDG to coordinate, collaborate, and harmonise different projects, initiatives, and activities in the neighbourhood. This allows the Council to work collectively with other organisations and reinforce positive outcomes for the residents we ultimately serve.

Each table, committee, or working group has its own set of goals, all with one common outcome in mind: to improve the quality of life in the neighbourhood! The Council coordinates, co-coordinates, or participates in several Sectoral Tables that are either issue-based or clientele-based, as well as a few Intersectoral Tables and committees. Additionally, the Council participates in several regional groups, such as CMTQ, RIOCM, and RICPEM.

In addition to the standing committees and tables, we are usually involved in a few initiatives as part of our mandate to support concerted actions locally and regionally. Our involvement varies, ranging from supporting to transferring information. Here are some examples:

- We attended AGMs of groups in NDG.
- We are members of the working group at the YMCA.
- We joined the QUESCREN Online Library of Community Knowledge Project.
- We are members of the governing boards of Willingdon School and Saint-Luc School.

Highlights

École Secondaire St-Luc

The École Secondaire St-Luc is our local French high school. It serves a little over 2000 youth aged 12 to 18 originating from 102 countries and speaking 64 different languages. Being the local public high school, the Council believes it is important to represent our most vulnerable families on their decision-making level. Although the school has the interest of all its students at heart, the involvement of one of our community members on the Board has led to impactful changes for the more vulnerable students and families:

- Financial aid for uniforms
- Free school material for new immigrant students
- Committee on needs of students

NDG YMCA Local Advisory Committee

The Council is a member of the NDG YMCA's Local Advisory Committee, which, along with the Redevelopment Project Committee, grew out of the Working Table that was dissolved in June 2022. The purpose of this space is to hear suggestions and opinions from local partners regarding the planning and evaluation of the YMCA's local programs and services, and to share the YMCA's concerns and achievements.

As a neighbourhood table, the Council has endeavoured to nurture an integrated vision of the local YMCA's built environment, making suggestions to ensure that it remains in harmony with the physical, community and socio-demographic environment.

The Council remains committed to this process, making available its network and expertise in community dynamics.

Regional Groups

The Council try to stay active on some regional groups either as a member of as a participant.

Coalition Montréalaise de Table de Quartier (CMTQ)

There are 32 Neighbourhood Tables that work on local social development in Montréal. The CMTQ intervenes on common issues, such as local social development, improving the quality of living conditions for residents, and fighting against poverty and social exclusion.

This year, we received first-year funding from *La Fondation Lucie et André Chagnon* (FLAC). It is a very important support, especially considering the shortage of human resources. The funding helped us sustain our staff and hire more staff on a part-time basis. We also introduced a new social benefit for our staff to compensate for the lack of collective insurance. This is the result of the work the CMTQ does in supporting its members. And, of course, it is important to mention the partnership that we have with the Initiative montréalaise de soutien au développement social local.

Communauté de Pratique

The Council took part in this pan-Canadian co-development project by taking part in a communauté de pratique on steering and evaluating intersectoral action, organised by the Canada Research Chair in Community Approaches and Health Inequalities (CACIS).

The aim was to integrate research findings on the effects of local intersectoral action, and to learn how to use the Local Intersectoral Action Impact Assessment Tool (<https://chairecacis-outilinteractif.org/>) to strengthen our practice of intersectoral action in Canada. This learning will be particularly useful in the major collective actions to come.

Regroupement des instances de concertation en petite enfance de Montréal (RICPEM)

RICPEM is a space to unite, promote, and support the mobilisation of local concertation bodies around the full development and well-being of children (0-5 years) and their families. We participated in their monthly meetings, which provided us with important information that we shared with the members of Table 0-5 Cavendish.

Regroupement intersectoriel des organismes communautaires de Montréal (RIOCM)

Founded in May 1993, it was the first regional group of community organisations in Quebec. It defends and promotes the common interests of its 350 members, primarily at the regional level, in the field of health and social services and their determinants.

Quebec Community Groups Network (QCGN)

Founded in 1995, QCGN is a non-profit organisation linking English-language groups across Quebec.

Intersectoral Tables, Committees & Coalitions

The Intersectoral Table's primary function is to join forces with sectoral tables and groups dealing with housing, development, food security, youth or seniors, in order to integrate into a common vision all these issues that are both specific, but also similar, because they end up touching on the generic problems of fighting poverty and social inequality.



NDG Community Strategic Plan 2022-2027

The strategic plan is the process by which the different actors in the neighbourhood define how they want to invest their energy to transform and generate positive change in the community. Through a collective process, three(3) main priorities were identified and three(3) subcommittees were mandated to identify the desired changes and fields of change for each of the priorities. The desired changes and the fields of change are the cornerstones from which organisations will build an action plan and an evaluation model that will help the community determine if it is moving in the right direction towards the change they want to create.

Staff

Patricia Gracia

Partners

Strategic Plan steering committee (originally called strategic plan reflection committee):

- Halah Al-Ubaidi // Conseil Communautaire NDG
- Jennifer Auchinleck // CIUSSS Centre-Ouest de l'Île de Montréal
- Christine Bouchard // Borough CDN-NDG
- Luis Miguel Cristancho // Bienvenue à NDG
- Anne Dupont-Huot // Table jeunesse NDG
- Teresa Kaeser & Krystine Dobbs // Maison Mosaik
- Alexi Katsanis // Resident
- Tasha Lackman // The Depot Community Food Centre
- Sheri McLeod // Eva Marsden Center
- Katrina Nurse // YMCA NDG
- Christine Richardson // Jeunesse Loyola
- Hannah Stratford-Kurus // Women on the rise

Objectives

The goal is to build an Action plan for 2022-2027 for the 3 priorities. We are now ready to move forward and start building the action plan.

Results

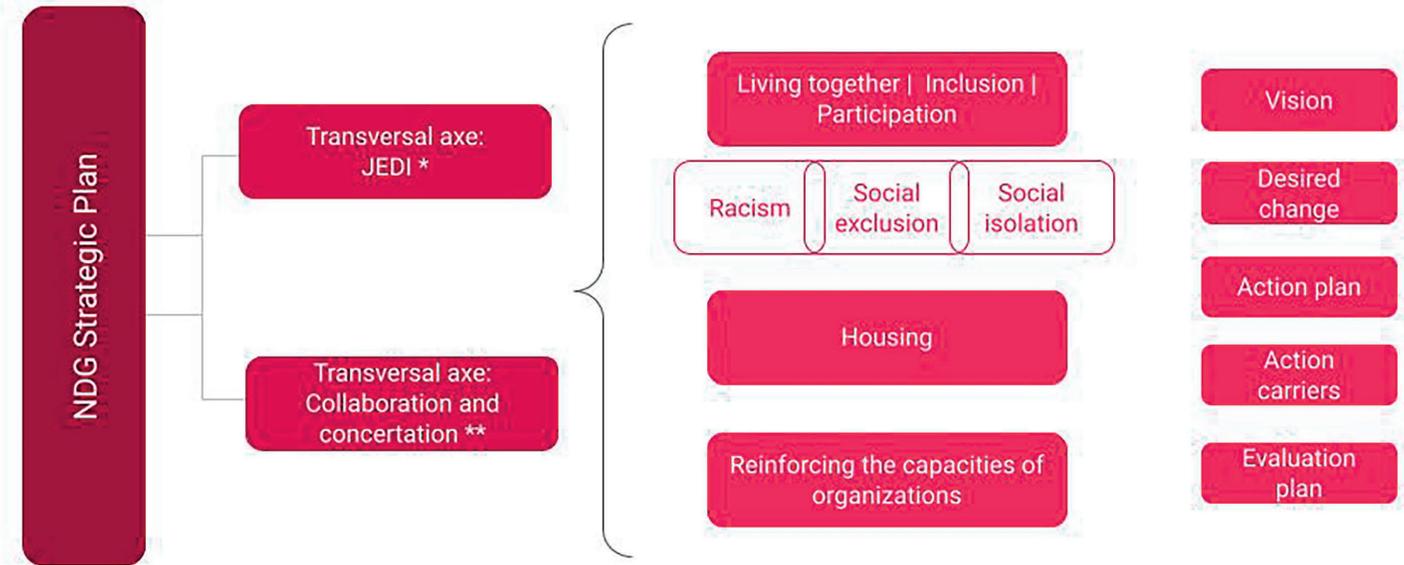
- The NDG Strategic Plan for the Community is composed of 3 broad priorities (Inclusion, Reinforcing the capacities of organisations and Housing) and 2 transversal axes (JEDI perspective and Collaboration and concentration approach). Each priority has its own desired change and fields of change.
- 28 meetings (one-on-one conversations, small and big group discussions)

NDG Community Strategic Plan 2022-2027 (continued)

Visit Annexe II for complete schemas

SCHEMA ADOPTED AT THE DIRECTORS' TABLE ON SEPTEMBER 12, 2022

3 BROAD PRIORITIES AND 2 TRANSVERSAL AXES



* Justice, Equity, Diversity and Inclusion

** Reinforcing the capacities for collective work and collaboration with partners in order to create the conditions needed for the success of the strategic plan.

PROPOSITION OF A DESIRED CHANGE

FOR CONSULTATION



PIC: Collective Impact Project

Collective impact is “A disciplined, Cross-sector approach to solving complex social and environmental issues on a large scale.” The NDG Community Council received funding for Phase 1 of the PIC Project. Phase 1 involves acquiring and applying the tenets of JEDI training (Justice, Equity, Diversity and Inclusion), creating partnerships and working on a common goal. The focus of the PIC project in NDG is Inclusion: creating conditions for an inclusive community to affect systems change and ensure that residents are included should they choose to be part of community life.

Staff

Sharon Sweeney

Partners

- Borough CDN-NDG
- CIUSSS Centre-Ouest-de-l'Île-de-Montréal
- Bienvenue à NDG
- Eva Marsden Center
- Jeunesse Loyola
- NDG Community Council

Activities, projects and programs

- The Steering committee agreed to include the PIC with the Strategic Plan
- The Committee worked on presenting the PIC application to Centraide

The poster is a hand-drawn diagram on a piece of paper. At the top, it reads "PASSER DE L'Apprenant à une organisation apprenante à une communauté apprenante!" with a small note "Posture!" pointing to the word "Apprenant". Below this, there are four main sections, each with a drawing and text:

- Pensée systémique**: Accompanied by a drawing of an atom.
- modèles mentaux**: Accompanied by a drawing of a head with gears inside.
- vision et intention partagées**: Accompanied by a drawing of an eye.
- Apprendre ensemble**: Accompanied by a drawing of a group of people.

There are also some connecting lines and arrows between these sections. At the bottom right, it is signed "PETER SENGE".

Activities, projects and programs (continued)

- We formed a hiring committee and chose the staff person to coordinate the work of the PIC. The staff person started at the end of March.
- The PIC staff work closely with the Consultant of the strategic Plan
- The PIC staff attended 4 training sessions, as well as participated in 2 collective meetings led by Centraide.
- In April, we co-hosted a training session on Governance with Centraide at the NDG Community Council.

Priority Sectors

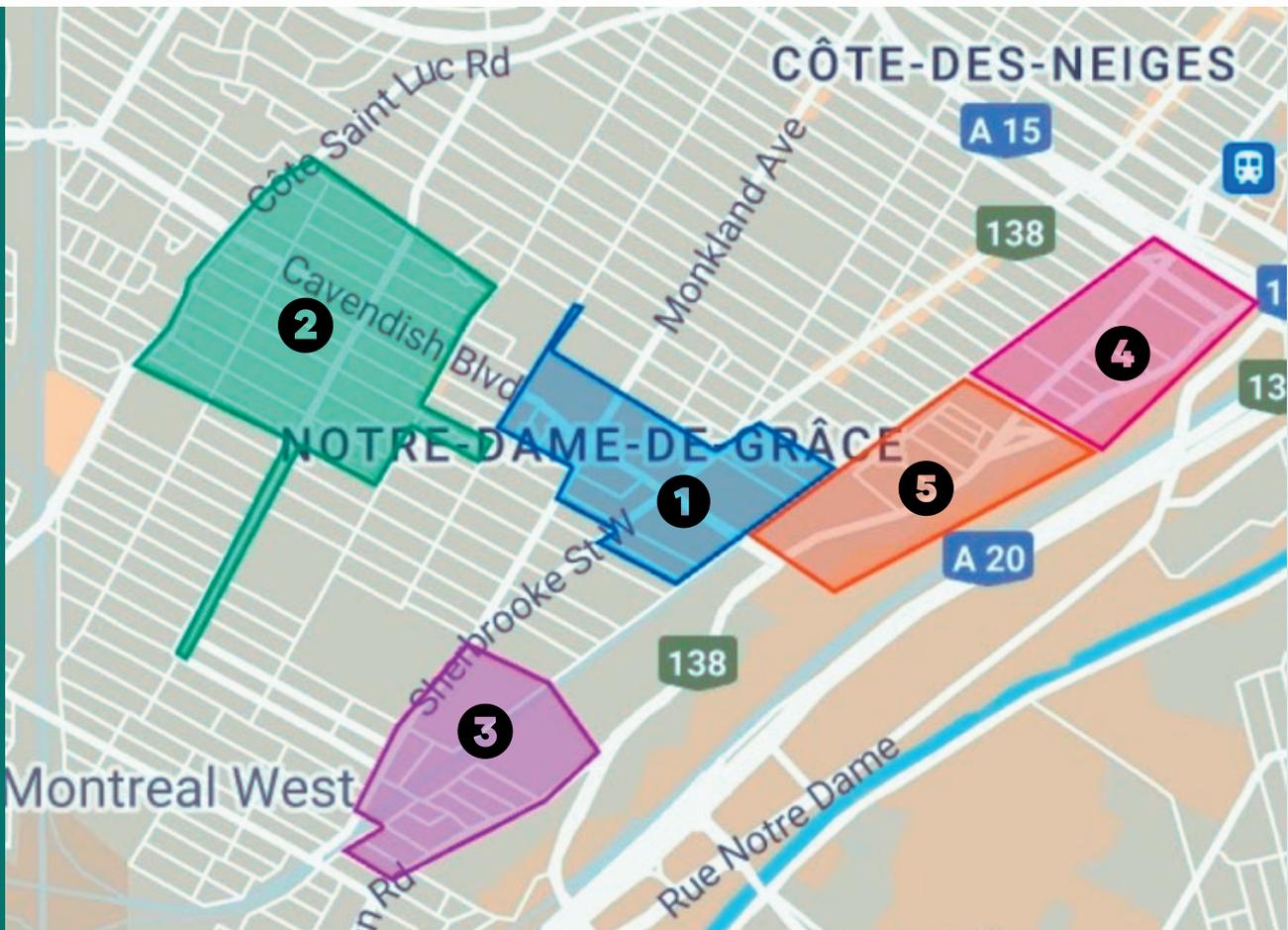
Since 2006, the Council has been active in four (4) priority sectors: Westhaven, Saint-Raymond, Fielding-Walkley, and Benny farm-Sherbrooke. These sectors were identified as facing numerous challenges in terms of the built environment, housing, services, etc. This year, based on our experience and the significant demographic changes, the Council decided to divide the Saint-Raymond sector into two parts: Grand Boulevard and Saint-Raymond. It is important to note that while each sector may share common characteristics (economic and social), there are specific aspects that differentiate them, including the built environment (e.g., train tracks), lack of services, and a major concentration of social housing. The specific dynamics of each sector depend on the local context and the unique challenges faced by its residents.

Map of the 5 Priority Sectors

1: Benny-FarmSherbrooke
2: Fielding-Walkley

3: Westhaven
4: Saint-Raymond

5: Grand Boulevard



Benny-Farm Sherbrooke Collective

The information obtained from the census tract and the door-to-door outreach done in the area provided strong evidence that intervention is needed on the ground. Benny Farm has the optics of being rich in resources; Benny Farm has the largest number of social housing in the neighbourhood, a community centre, a youth health centre, a library, sport centre, cultural centre, public transportation, a good food market, grocery stores and a pharmacy. Our scope has shifted to include Madison, West Hill, Montclair and Walkley (Between Sherbrooke and De Maisonneuve). The priorities in Benny Farm are insalubrious conditions in housing, housing projects that collapsed, income disparity, food security, mental health support and drug addiction.

Staff

Sharon Sweeney

Partners

- CJE NDG
- Head and Hands
- O3 On Our Own
- SPVM
- Prevention CDN NDG
- SHDM
- NDG Housing Table
- Velorution
- Logis Action
- St Monica's Church
- Eva Marsden Center
- The Depot Community Food Centre

Statistics

Benny Farm has the highest percentage of low income residents earning less than \$30 000, with a significant number of residents earning less than \$7000 a year, alternatively we also have a high percentage of residents earning \$200 000. It is the largest disparity of wealth in the neighbourhood.

Issues & challenges

- Housing; Waste management, mould, and general insalubrious conditions. Since 2017 Benny Farm area has lost 6 buildings to neglect; more recently 2 buildings within Sherbrooke Forest have been evacuated for 10 months, as well as 6310 Sherbrooke street W (46 units) is being renovated.
- Social isolation, food security, mental health and addiction.

Benny-Farm Sherbrooke Collective (Continued)

Activities, projects, and programs

- Two neighbourhood committee meetings; 3 individual meetings with partners, a statistical portrait, door to door on Madison, building relationships with partners city wide. Creating links with the concierge and the owners of buildings on Madison and 6310 Sherbrooke St W. We worked with all of the landlords that had to evacuate, we made links with other social housing organisations to help keep residents in NDG.
- Working with SHDM to find a solution to the waste management situation within Sherbrooke Forest to create a liveable outdoor environment. We aim to work together to resolve these issues as it has a strong impact on the immediate neighbourhood.
- Residents of Benny Farm actively benefits from the Good Food Market.

Results

Successfully linked landlords with housing alternatives, empowered residents to contact 311 and to attend borough council. Alternatively some institutions are actively collaborating with the homeowners to address challenges posed by the social issues to mitigate their impact.

Table des partenaires démarche Fielding-Walkley

This neighbourhood has been a priority for the Council as it is socio-economically vulnerable. The global objective of the Council is to mobilise residents of Fielding Walkley and other stakeholders in a participatory, solution-driven process to support healthier and more active lifestyles. This process was designed to take into account the unique living conditions and specific concerns of Walkley residents based on the principle that the best solutions to a problem often come from the ground up in a community.

Thanks to the funding we received from the DRSP, we were able to work on initiatives related to heat islands, the concrete heavy environment and the stark socio-demographic differences from other areas nearby. Centraide has been a big support for the priority sectors and the funding we receive allows us to create projects such as the research on the heat islands.

Staff

Sharon Sweeney

Table des partenaires démarche Fielding-Walkley (continued)

Partners

- HCNDG
- Eco-Quartier
- Walkley Centre
- Borough CDN-NDG
- Papa et Moi
- Comité Jeunesse NDG
- OMHM
- HLM Walkley
- CIUSSS Centre-Ouest-de-l'Île-de-Montréal

Issues & challenges

heat islands, salubrité, waste management, infrastructure and recreation facilities

Activities, projects and programs

- 5 committee meetings (7 participants)
- 3 one on one meetings
- 3 meetings for the Action plan
- 12 volunteer sessions
- 1 community clean-up (20 participants)
- movie night (60 participants)
- 1 harvest party (80 participants)
- 1 cabane à sucre (150 participants)
- 12 workshops in the garden (4-8 participants each week).
- gardening, workshops, Block-Net (see report), acknowledgement by the David Suzuki Butterfly Way

Results

- Citizen engagement and buy-in
- enormous amount of support for the borough
- high participation of youth
- pride in the changes and the neighbourhood



Westhaven Neighbourhood Committee

Westhaven is one of the five priority sectors in NDG. The neighbourhood is bounded by Sherbrooke and Saint-Jacques on the north and the south respectively and West Broadway and Connaught on the east and west. The Council works in partnership with key stakeholders and actors within the community including residents, volunteers, and organisations in order to give voice to their concerns and form a shared vision for Westhaven.

Staff

Mona Taj Bakhsh

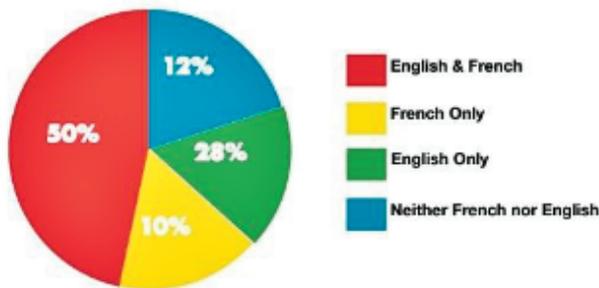
Reza Moafi

Partners

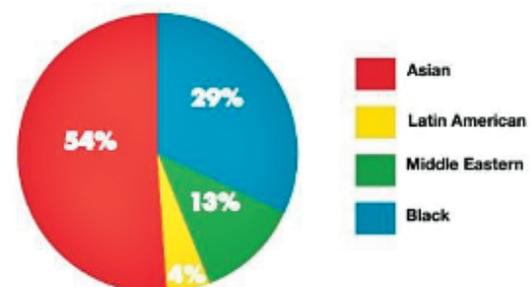
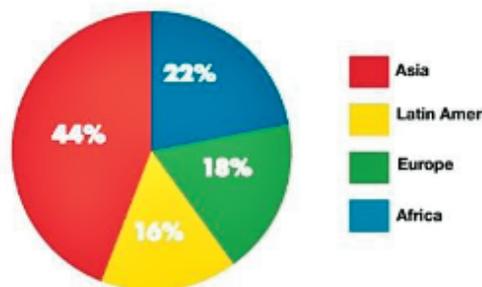
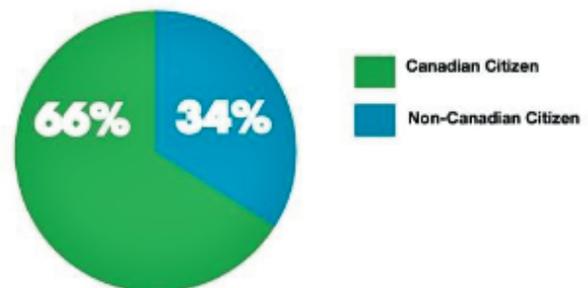
- WECRA
- Borough CDN-NDG
- Logis Action
- SPVM
- EXO
- Prévention NDG
- West-Can Folk Performing

Statistics

Languages Spoken



Citizenship



Places of Birth for Immigrant Population

Visible Minority Population (self reported)

a community vision for a healthier, safer, and more vibrant neighbourhood
 Conseil Communautaire NDG Community Council
 February 2020



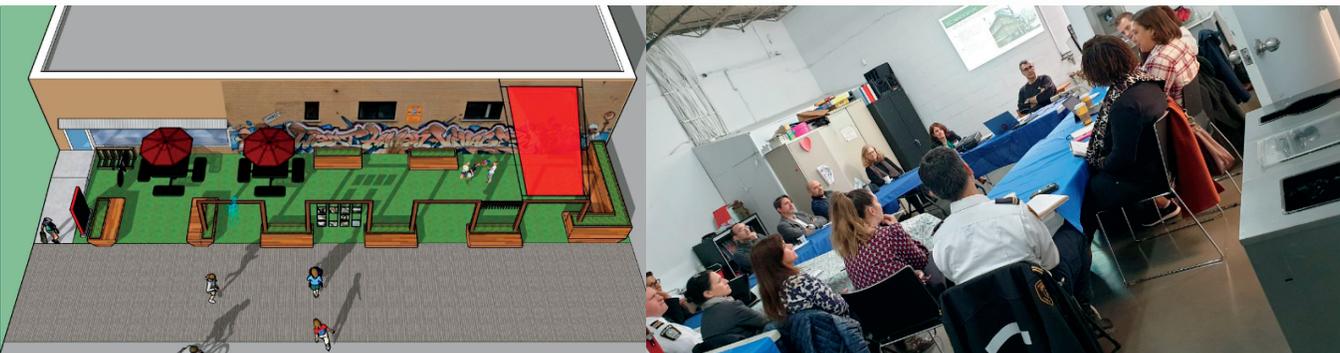
Westhaven Neighbourhood Committee (continued)

Issues & challenges

- The Westhaven Neighborhood Committee took a brief hiatus due to changes within the partner organisation. However, we were still able to help knowledge transfer to new table members to ensure the sustainability of actions. Also, the Westhaven Neighborhood Committee, in collaboration with the NDG Housing Table, continues to follow the development of the former Elmhurst Housing Coop site
- Despite the shortage in staff and need for more funding, the WECRA continue to provide activities, events & services for the residents (adults & children): e.g. Jane's Walk, Gardening, Residents' Meetings, Picnics, Summer Party

Activities, projects, and programs

- Coordinating 2 Neighborhood Committee . Discussions include Reopening the Elmhurst Coop, Improving Safety at Intersection of Harley and Patricia, Upgrading Coffee Parc, Intersection of Elmhurst & Railway Tracks, Intersection of Elmhurst & Harley, Reducing Underused Hard Surfaces in the area, Improving Streetscape, Changes to Railway Crossing proposed by EXO, Continuing the Mobilisation
- Organising Outreach activities and kiosks every Monday and Wednesday afternoons reaching a total of 210 families and residents
- Meeting with local businesses
- Designing the outside of the center to encourage residents to use it as a public space
- Supporting local initiatives, organising local events in collaboration with other partners.
- Door to door meeting residents to ensure they have information about the events, free services and the other social and cultural activities.



Saint-Raymond Neighbourhood Committee

Saint-Raymond is a small but mighty neighbourhood “below-the-tracks” in NDG. This sliver of mostly-residential land is isolated by physical borders on three sides: the escarpment to the south, the train tracks to the north, and the Décarie expressway to the east - the neighbourhood extends to Cavendish in the west. This historically Italian neighbourhood has undergone dramatic changes in the past decades. Today, Saint-Raymond is home to a large and diverse mix of cultures, incomes, and ages. The Saint-Raymond Community Centre is a local hub and serves as a meeting place for the entire community.

Staff

Sean Coates

Partners

- Saint-Raymond Community Center
- PAAL
- NDG Arts Week

Statistics from 2021 (includes the residents of Grand sector)

Population: 6308

- Median Income: \$32,000
- 81% renters
- 48% Immigrants and non permanent residents
- 46% of families one-parent
- 33% Don't speak French
- 24% Low-income

Objectives

- Promote, empower, and facilitate resident associations and resident-led movements
- Bring together partners and support collective actions
- Bridge the gap between residents, institutions, and all levels of government
- Animate local events and activities that break social isolation and foster community connections

Issues & challenges

- Residents frequently move in and out of the neighbourhood making it difficult to rely on community support
- High turnover of staff in centers and partner organisations

Saint-Raymond Neighbourhood Committee (Continued)

Activities, projects, and programs

- Cabane à Sucre Urbaine: Partnering with ArtsWeek and the Saint-Raymond Centre, we hosted the annual Cabane à Sucre. Given that going to a real working Cabane is cost prohibitive and far, we bring it into the community by providing a free traditional meal, music, crafts, and of course lots of tire d'érable!
- Winter 101: Taking advantage of the outdoor space to play games and come together even in the middle of winter!
- Holiday party: We celebrated the holidays with a meal, music, and lots of play. Kids of all ages and their parents came to celebrate - lots of good resident feedback. Partnered with the Saint Raymond Centre and Bienvenue à NDG
- Regular meetings between the Council and the staff at the center where we collaborated and offered support to each other.



- Kidlink: 24 weeks of music classes given by professionals to teach neighbourhood kids how to play an instrument. The program is held at Saint-Raymond Community Centre and is jointly funded by CJE NDG, and the Bureau du Loisir.
- Decoration of the Melrose tunnel on Halloween

Results

- Successful resident mobilisation
- Resident-led initiatives supported by the Council
- Events that break social isolation (more than 300 residents at Cabane à Sucre, Summer BBQ, etc)

Grand Boulevard Neighbourhood Committee

In 2022, the Council decided to concentrate on the Grand Boulevard area as a new defined sector within the Saint-Raymond sector due to its high vulnerability caused by a concentration of social housing units, many of those specifically destined to individuals with challenging backgrounds.

The Sector is bounded by Cavendish and Belgrave on the West and the East and Sylvia Smith and Saint-Jacques on the north and the south. The Grand sector has a high concentration of social housing (2 family HLMs, 3 OSBL housing, 1 coop). The railway and the overpass represents an important obstacle. Public security, isolation, and lack of facilities are some of the challenges in the sector. Despite the challenges faced by the residents, there is often a strong sense of community.

Staff

Mona Taj Bakhsh

Partners

- LCSG
- Habitation communautaire NDG
- Mission Old Brewery
- OMHM
- Montreal Central Lions Club
- Provigo Mehdi Taallah (sponsor)
- MNA
- Incredible Edibles NDG

Objectives

- Re-establish the Sector committee
- Engage and connect residents, institutions and groups



Challenges/Issues

- The issues related to the railway crossing infrastructure in the sector, namely, Melrose Tunnel, Grand Boulevard Overpass and Decarie Viaduct
- Safety of residents
- Finding a community space or recreation area nearby for residents.
- Social isolation & safety feeling
- Drugs

Grand Boulevard Neighbourhood Committee (Continued)

Activities, projects, and programs

To break the social isolation and reconnect with residents, we hosted many outdoor activities like Mini Sugar Shack, St-Jean BBQ, Building Community Garden, Halloween in Grand, December Together, lemonade stands, information kiosks, and more.

Results

We had good achievements in:

- Breaking social isolation activities and resident mobilisation:
 - 100 residents at St-Jean BBQ
 - 4 gardening workshops
 - 40 residents at Halloween party
- Support the residents in their first board meetings and AGMs.
- Increase in trust between residents and our team, leading to better sharing of information



Round Table

An active space since 2005, the Round Table meetings are a bilingual and accessible space for representatives of community organisations.

Staff

Graziella Bieto

Coordination Committee members

- The Depot Community Food Centre: Renate Betts
- Maison Mosaik : Krystin Dobbs
- Walkley Centre: Sandra Serrano
- Prévention NDG: Karl Thomas
- SPVM: Geneviève Polèse

Partners

All groups working in and for NDG

Objectives

- Networking and creating links.
- Develop partnerships among various community organisations that share the mission of improving the quality of life in NDG.
- Respond to the multiple needs and interests of participants.

Activities, projects, and programs

6 round tables (between 20-29 participants per meeting)

- 12 May, 2022: Presenting your programming and getting to know partners
- 14 July 2022: Networking and information sharing
- 29 September 2022: Programming for the new season
- 15 November 2022: Holiday season: who does what?
- 24 January 2023: What are the community resources to respond to food inflation?
- 23 March, 2023: Asylum seekers in Notre-Dame-de-Grâce, a portrait of the situation



Directors' Table

Since 2014, the Directors' Table has been a space for directors in NDG to meet, support each other, and share information. The group keeps expanding and changing, but we always have the same needs and challenges.

Staff

Halah Al-Ubaidi

Partners

- YMCA Québec
- Bienvenue à NDG
- Jeunesse Loyola
- Logis Action
- L'Abri en Ville
- Fondation de la Visite
- Prévention CDN NDG
- CJLO
- The Depot Community Food Centre
- Eva Marsden Center
- Women on the Rise
- CJE NDG
- Maison Mosaik
- Concertation Jeunesse
- PEP
- Saint-Raymond Community Center
- Black Community Resource Center
- WECRA
- Head and Hands
- O3 On Our Own
- Walkley Center

Activities, projects, and programs

The group had three (3) meetings. We had our first Hybrid meeting in September, then we moved to in person meetings in November.

Our discussions included the Director's needs, challenges and usual venting. In addition, this year the group focused on the Strategic Plan.

- 1 March 2023 (in person) at Saint-Raymond Community Center (10 Directors)
- 28 November 2022 (Hybrid) Walkley Center (13 In person, 4 on zoom)
- 12 September 2022 (Hybrid) at Walkley Center

Results

At our September meeting, the group recommended adding the Capacity Building as one of the priorities for the Community Strategic Plan.



Sectoral Tables

Sectoral Tables are spaces bringing together groups to discuss issues on specific subjects (e.g., food security) or specific clientele (e.g., youth). Partners and any interested parties who see the subject as relevant to their sector are invited to participate.

NDG Housing Table

The NDG Housing Table is co-coordinated by the NDG Community Council and Logis Action. The Table focuses on various issues related to housing, such as : tenants rights, maintaining the rental stock, developing social housing, and bringing the crisis of high rents and condition of the social housing in NDG to the attention of different stakeholders.

Staff

Mona Taj Bakhsh

Co-coordinator

Fahimeh Delavar // Logis-Action

Partners

- SHDM
- LCSG
- ROMEL
- OMHM
- Habitation Communautaire NDG
- Borough CDN-NDG
- Groupe CDH
- CIUSSS
- SPVM
- CHEZ SOI
- O3
- Office of Hon. Marc Garneau
- Office of Mrs Désirée McGraw
- Incredible Edibles NDG
- Bienvenue à NDG
- The Depot Community Food Center
- LI-BER-T House

Issues & challenges

- Lack of Social Housing
- Three closed buildings
- High rents

Activities, projects, programs

- 4 General meetings per year and several subcommittee meetings
- Meeting with stakeholders and influencers from outside the Housing Table
- Several meeting with different partners on Project Chance

NDG Housing Table (Continued)

- Meeting with representatives from all levels of government:
 - Honourable Marc Garneau
 - Former Liberal MNA Kathleen Weil
 - New Liberal MNA Desirée McGraw.

Results

- The Table established a database of social and affordable housing in NDG. The database shows the location, the number of units, the ownership group (Coop, OBNL, HLM, SHDM), the typology of the units, and the number of subsidised units.
- The Council followed up with partners regarding the unsanitary conditions in the buildings, searching for available units and relocating those who lost their apartments because of emergency maintenance needed.
- Bring the highlight on three closed social housing in NDG:
 - Chester HLM , Project Chance and Coop Elmhurst .

NDG Food Security Coalition

The Coalition's mission is to improve the capacity of community members to ensure food security for residents of NDG. To this end, the Coalition has been active in supporting the development of various joint initiatives between our partners to meet the needs of their most vulnerable clientele, sharing information between partners about regional initiatives in food security, and fostering collective action against the root causes of hunger in our community.

After a brief hiatus at the beginning of 2022, the Coalition began meeting regularly in November 2022. We met again in January and March 2023, for a total of 3 meetings.

Staff

Rachel Begg

Partners

- Maison Mosaik
- New Hope Seniors' Center
- The Depot Community Food Center
- Bread and Beyond
- mind.heart.mouth
- Women on the Rise
- Parents engagés pour la petite enfance (PEP)
- CIUSSS Centre-Ouest de l'Île de Montréal
- Head & Hands

NDG Food Security Coalition (Continued)

Activities, projects, and programs

- The Table has been fortunate to welcome a number of new members
- The Table continues to support food initiatives and projects in the neighbourhood, while discovering new opportunities for tackling food insecurity
- NDG, along with all other boroughs in Montréal, has seen an immense increase in the number of people experiencing food insecurity. As a direct result, our partners have seen an overwhelming demand for food at their pantries and markets.
- The Table is an ongoing participant in Dawson College's research project to study post-pandemic food security needs in NDG.
- Our plans for 2023 include a reevaluation of the Table's mandate and action plan for the coming 3 years

NDG Community Space Coalition

The NDG Community Space Coalition was initially formed in December 2009 following a series of needs assessment and visioning exercises between more than a dozen NDG community groups.

Staff

Sean Coates

Partners

- The Depot Community Food Centre
- CJE NDG
- Bienvenue à NDG,
- Head & Hands
- Jeunesse Loyola
- WECRA
- HCNDG
- Espace Knox
- Notre-Dame-des-Arts
- Trinity Foundation
- PAAL
- Office of the MNA
- Borough of NDG
- Office of the MP

Objectives

- Ensure that community organisations have access to adequate and affordable space
- Bring together the voices of community stakeholder to speak in a unified voice on these issues, as well as highlighting the community needs to funders
- Collect data and hold inventory of the space available and needed in NDG

NDG Community Space Coalition (Continued)

Activities, projects, and programs

- Working on creating a new needs assessment with a community space survey
- Looking for a new community space for art workshops with the Art & Culture Table
- Participating in the Trinity Foundation's Table on utilising empty or underused church space

Results

- The Council shares its space with 2 organisations: PEP, Logis Action
- The Council welcomes multiple groups in its space either for meetings or activities, always free of charge as a way of support. In 2022-2023, our space was used a little over 500 hours by small groups such as Bonhomme à Lunettes, Iranian seniors community and INRS.

NDG Local Economy & Employment Table

The Local Economy & Employment Table is directly linked to the strategic plan of the NDG Community Council.

Staff

Sharon Sweeney

Partners

- Employers
- CJE NDG
- Ometz
- Bienvenue à NDG
- Borough CDN-NDG
- Economic Development
- SHADD Academy

Objectives

3.1 Define a collective vision for employment & economic development that is informed by sustainable development priorities.

3.2 Address major obstacles to employment for NDG residents.

3.3 Maintain the presence of locally-owned small businesses.

3.4 Create an environment conducive to the growth of social economy initiatives.

3.5 Increase investment in the arts and culture sector as an economic development driver.

Issues & challenges

- Francisation, lack of well paying jobs, financial strain on small businesses, strategy to hire individuals with various disabilities to jobs that match their skills
- Target new partners to participate and move the issues forward.

NDG Local Economy & Employment Table (Continued)

Activities, projects, and programs

- Organising two committee meetings
- Created a portrait of residents who live and work in NDG.
- Action plan for local employment and economy

NDG Tax Coalition

The Tax Coalition is composed of different organisations from the neighbourhood offering tax services to low or modest income residents. The members aim at offering a good quality service while sharing resources and efficiently managing the tax season. The group is always looking to engage new members in order to improve the service to residents and make sure residents receive all governmental help they are entitled to.

Staff

Julie Cormier

Partners

- Eva Marsden Center
- CSL Library
- Head & Hands
- Bienvenue à NDG
- Walkley Community Center
- CIUSSS
- Women on the Rise



Activities, projects, and programs

- 3 yearly meetings amongst all partners
- Individual support to members of the coalition in the organisation of their clinics or to properly answer their clients

Results

- Support to CSL Library clinics to serve their residents
- Creation of language and needs adapted clinics with Bienvenue à NDG and Women on the Rise
- Working towards a common goal directing residents to the right local service according to each organisation capacity
- Common training for all volunteers

NDG Health Working Group

This is a working group whose membership includes residents of the neighbourhood as well as community organisations. The Group works with the community of NDG to help ensure that residents have the resources and information necessary to access health-related services. The Group looks at issues surrounding access to the health system and seeks opportunities for collaboration to improve access for all, with a particular focus on members of isolated communities, including youth, seniors, new arrivals, persons with precarious status, persons with mental illness and persons with low-income.

This year, the group had one meeting and the Council attended by-weekly CIUSSS meeting with partners.

Staff

Julie Cormier

Partners

- Miranda Potts (Eva Marsden Center)
- Jean Williams
- Anne Usher
- Heather McIntosh
- Gail Tedstone

NDG Sustainable Development Table

The sustainable development table was restarted in 2022 with the goal of bringing together the residents and organisations working towards making NDG environmentally conscious and sustainable.

Staff

Michelle Caron-Pawlowsky

Partners

- Coalition for Green and Quiet Neighborhood
- Les Amis du Parc Meadowbrook
- Incredible Edibles NDG
- Borough CDN-NDG
- Association of pedestrian and cyclists of NDG
- Ecoquartier
- The Depot Community Food Centre
- MNA office

Activities, project, and programs

2 meetings to discuss the NDG Green Fair and future activities planning

NDG Art & Culture Table

The Table has the mandate to promote the arts and celebrate the cultures of NDG. The Table actively supports members with their projects and plays an essential role in helping develop and strengthen partnerships between organisations and resident-led initiatives with different levels of government and other key funders. The Table also works to create opportunities for artists of all levels in NDG.

Staff

Michelle Caron-Pawlowsky

Sharon Sweeney

Partners

- Notre-Dame-des-Arts
- PAAL
- NDG Art Hive
- Saint-Raymond Community Center
- Porchfest NDG
- Art Hop
- Maison de la culture NDG
- NDG Electronik
- Walkley Centre
- CDAH Concordia
- Native Immigrant
- Creative City Summit Waterloo

Issues & challenges

- Need more resources to complete strategic plan
- Need more support for grant, especially for youth in Quebec

Activities, projects, programs

- NDG Reads
- Atelier Apart: Holding Artist residencies for 2 professional artists (Caroline Ariane Bergeron et Hea R. Kim), in partnership with Maison de la culture NDG
- Finished flourishing farm mural at Benny Farm
- Free two-days mural camp for teenagers during the summer, welcoming 7 teenagers
- Music program Kidzlink to Music at Saint-Raymond Community Center
- Sharon Sweeney hosted a peer 2 peer session at the Creative City Summit in Waterloo. It was one of the most attended sessions of the conference.
- Working with MFF Creative Network to start placing artist work in NDG local businesses
- Wrote support letters for many partners for fundings



Results

- Reopening Sherbrooke Forest Art Hive
- Launching Atelier Apart, it is accessible community art & culture space for NDG residents
- Art & Culture Newsletter

NDG Table 0-5 Cavendish

The main objective of the table is to allow us to understand the needs and realities of the families we work with. The Table was fragile due to the pandemic, the end of funding from Avenir d'enfant, the departure of the coordinator, and the change of many directors. Last year, we began working on rebuilding the table with the support of our CIUSSS community organiser and our partners. Since March 2021, the Council became the coordinator of the Table

Staff

Emily Cuellar-Villeneuve
Halah Al-Ubaidi

Partners

(14) community organisations, 7 financed by mesure 3.1:

- La Maison de la Famille Mosaïk
- Head and Hands – Young Parents Program
- Fondation de la Visite
- Parents engagés pour la petite enfance – PEP
- Women on the rise
- Bienvenue à NDG
- On Our Own – O3
- PAAL
- Walkley Center
- Table de concertation jeunesse NDG
- Nourri-Source Montréal
- Collective Community Service
- Benny Library
- CIUSSS Centre-Ouest-de-l'Île-de-Montréal



NDG Table 0-5 Cavendish (Continued)

Activities, projects, and programs

The Table is working on building the new Action Plan for the next 5 years. Here are some of our actions:

- 7 organisations in NDG received funding from Mesure 3.1. The Council also receives support to secure one day per week coordination for the Table
- We worked with the support of the CIUSSS community organiser and re-launched the Table on December 8th.
- We held 2 meetings after the launch of the Table (January 26 and March 13). All meetings were virtual, with participation from partners and CPEs.
- Launch of an awareness action with the CPEs (We have a list of 55 CPEs). The Council has designated a member of its outreach staff to contact CPEs, share the survey and invite them to join the table meetings
- We sent out a survey to over 90 participants (daycares, agencies and partners), 21 responded and we are continuing to follow up with the daycares to complete other surveys
- The Coordinator attends the RICPEM monthly meetings

NDG Youth Table

The Council is an active member of the Youth Table, and even more so this year as a member of the coordination committee (Coco) as a contributor to the 2021-2024 Youth Action Plan. Although this mandate has come to an end, the Council remains a partner of the Youth Table, whose meetings are essential to staying in touch with the realities of our neighbourhood's youth.

NDG Intercultural Table

The NDG intercultural table aims to promote the integration of people of NDG from different cultural and linguistic backgrounds and to encourage their full participation in Quebec society.

In 2022, the Table faced challenges and was unable to actively operate due to limited resources, staffing constraints, and a decrease in partnering organisations. Despite the temporary inactivity, the Council recognize the importance of the Intercultural Table's mission and the positive impact it has had in previous years. We are dedicated to bringing back the Intercultural Table and making it successful in creating a community that is more diverse and united.

Outreach & Mobilisation

Entering the post-COVID era of 2022-2023, our focus shifts towards rebuilding and reconnecting with our community. In response to the hardships faced during the pandemic, we now prioritise in-person workshops and activities. Our aim is to foster face-to-face connections and strengthen our bonds with residents. In 2022, we upheld our mission by finding innovative ways to support and strengthen our community, demonstrating resilience. As we move forward, we are grateful for the unwavering dedication of our volunteers, the support of NDG residents, and the collaboration of our valued partners. Together, we can embrace the opportunities that lie ahead, creating a stronger and more connected community.

The Council's mobilisation efforts are dedicated to uplifting community and resident initiatives that:

- Address the social and healthcare requirements of communities.
- Foster the participation of a substantial number of individuals in collective goals and projects.
- Rally and empower specific groups of people in response to their unique needs.
- Proactively contribute to enhancing the social fabric and advancing community development.

Our initiatives align with the social determinants of health and well-being to enhance the neighbourhood's overall quality of life.

Specifically, our objectives include:

- Tackling the determinants of health and well-being and promoting prevention
- Advocating for the adaptation, rehabilitation, and social integration of individuals.
- Mitigating the negative impact of challenges that impede individual balance, development, and autonomy.
- Supporting the recovery of health and well-being among individuals.
- Promoting the safeguarding of public health.

Outreach

Outreach as a mobilising tool has always been important to the Council. However, during COVID, people were very isolated, so the Council decided to increase and diversify our outreach strategies. All the Council's Staff is involved in Outreach in one way or another.

Outreach at the Council means seeking connections, building relationships with the residents, breaking isolation and promoting different resources available in the neighbourhood through activities, kiosks, door to door, events, etc.

Staff

Momen Hassan - Coordinator

Outreach team:

Zhuo Yi Xu

Shervin Allahyari

Sarra Ben Salem

supported by all Staff

Partners

All organisations are invited to join the Council to our mobilisation activities.

Statistics (8533 residents)

- 43 door-to-door outreach visits, knocking on 6,435 apartment doors. Out of those, we had face-to-face conversations with residents in 3,650 apartments.
- Set up kiosks at our partner community organisations, resulting in interactions with 323 residents.
- Reached over 325 residents through outreach activities held in public areas such as food markets and parks.
- Interacted with 250 residents through outreach activities conducted at our own office.
- Reached over 1200 residents through outreach activities organised at NDG Community Council events.

Challenges/issues

- During winter, outreach is more challenging due to weather conditions. Door-to-door is the preferred method during this cold season.
- We need more door-to-door outreach in the evenings, which requires available staff.



Activities, projects, and programs

Conducted multiple outreach activities in various NDG areas, using posters, to promote various local services and activities

Results

- More engagement from residents with the community
- More residents are reaching out for resources and using our services
- Establishment of trust between the residents and the Council



Mobilisation

Community Connectors

Community development, leadership and technology, workshops with seniors living in 2 HLMs: Terrebonne and Girouard.

The premise of Community Connectors was initially to identify a group of seniors in each building, and help them develop the relevant skills & abilities to possibly organise a residents committee in their building. Ultimately one of the most enjoyable outcomes of our sessions was the strong relational bonds that developed from our time together. Residents that would have otherwise never interacted became close friends and even organised outings independent of the programs.

Staff

Sarra Ben Salem

Alain Spitzer

Partners

- Ruth Waksberg // Eva Marsden centre
- Valeria Taranto // OMHM
- The Depot Community Food Centre
- Caroline Brunet // Benny Library

Community Connectors (Continued)

Issues & challenges

- Challenging mobilisation of seniors:
 - Lack of motivation
 - Isolation of residents
- Lack of knowledge of what resources are available
- Difficulty in identifying their respective challenges

Solution

Mobilise through relational development, events and meals

Activities, projects, and programs

We organised a series of 16 workshops about Community development, leadership, and technology and 1 Meet & Greet in Girouard HLM (5 clients) and in Terrebonne HLM (13 clients):

- Identifying local resources (pod mapping)
- Consensus development
- Using the internet & communication applications
- Challenges of communication
- Developing relational abilities
- Discovering local organisations (The Depot & Benny Library)
- How to organise an event

Results

- Better understanding of the needs and the situation in the HLM
- Creation of a Resident committee in Terrebonne
- Creation of 2 technology rooms in both HLM
- Relational development between residents and community actors
- Participants have a better understanding of their needs and available resources



Community Intervention for Seniors Living in Social Housing

The Council started working on this issue during COVID. We applied for different funding to create projects in the different HLMs and other social housing in the past three years. We had monthly meetings that bring all actors that work in these projects to better coordinate our interventions and have a space to exchange.

Staff

Sarra Ben Salem

Emily Cuellar-Villeneuve

Partners

- PAAL
- OMHM
- NDG Art Hive
- Eva Marsden Centre
- The Depot Community Food Centre
- CIUSSS
- Chez Soi

Objectives

- Reduce social isolation among seniors
- Create a solid, long-term safety net
- Help residents achieve greater independence
- Support the creation of resident committees
- Support civic participation and social involvement
- Improve and harmonise services and projects offered to residents of these buildings through concerted action

Issues & challenges

- Ageing residents
- Cognitive loss
- Language barriers
- Mental health issues
- Duration of interventions/accompaniment
- Access to technology

Activities, projects, and programs

- 7 social housing buildings were included in the project: HLMs Mayfair, St-Raymond, Monkland, Terrebonne and Girouard, LSCG, Chez Soi.
- A total of 505 doors were visited 3 to 6 times each
- Some 430 senior residents benefited directly from the project, either by participating group activities or by personalised support
- 1 newsletter for seniors distributed in buildings
- 5 committees supported to empower individuals themselves: 2 committees created, 1 in the process of formation and 2 existing committees that benefited from our support
- 3 weekly French conversation groups set up in social housing
 - 12 residents each (Terrebonne, Monkland, Girouard)
- 11 neighbourhood partners involved in resident support and consultation seniors
- Monthly meetings of the HLM Committee, bringing together 11 partners

Community Intervention for Seniors Living in Social Housing (Continued)

Summary

The project is a success. It is, however, an ongoing need given the challenges presented, notably ageing and cognitive loss. Although the common needs are essentially the same, individual intervention varies, and the needs of each person evolve according to age, culture, societal demands, and so on. A long-term intervention plan is needed. What's more, the stability of the community worker is essential to create a bond of trust and be able to act on underlying needs.

Tech-Savvy

Personalised or group technology assistance for people aged 50 and over. In response to the emerging needs for technological capacity amongst seniors, the Council continues to offer training and support to seniors. 10 seniors received training and a tablet for learning purposes and 6 learning modules were created.

Staff

Sarra Ben Salem

Partners

- Eva Marsden Center

Statistics

- Around 109 clients in waiting
- 5 volunteers in June 2022 from a corporation group (Andrew Graham and his work team)

Issues & challenges

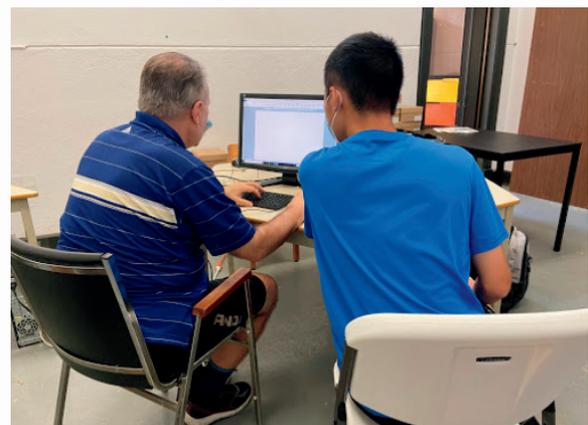
- Not enough volunteers, volunteers are not all available on a regular schedule.
- No Wi-Fi at home or in the HLMS, lack of practice

Solutions

- More outreach
- Format 1 volunteer - 3 seniors (not really appreciated by the volunteers)

Results

- Breaking social isolation
- Feeling more comfortable with today's technology
- Maintaining autonomy



Papa et Moi

Papa et Moi supports fathers from various cultural backgrounds in NDG with their parenting skills. The program provides workshops for father figures, family activities, and information sessions on community organisation services, while also promoting volunteer participation in community initiatives. We coordinate workshops, activities, and open hours for families to enjoy together. Additionally, we collaborate with organisations to offer French language enhancement workshops.

The program concludes annually in December, but we ensured the smooth operation of the program from January to the end of April, while awaiting confirmation of funds.

Staff

Momen Hassan
Alejandro De Leon

Partners

- Main partners:
 - Walkley Centre
 - St-Raymond Community Centre
- Workshop or activity partners:
 - Benny Library (we did a cinema for French improvement and a Fablab workshop).
 - The Depot Community Food Centre (gardening and cooking workshop).
 - Prevention NDG (mural and safety workshop)
 - Maison de la Culture (French shows in their theatres)
 - Minibiblio Plus, (French improvement storytelling workshops)
 - Lost and Found (French improvement storytelling workshop)
 - CJE NDG, PEP, WECRA, Groove Camp, Young Hearts theater, Urbanature



Statistics

- Anniversary Celebration: 374 Participants
- School bag distribution: 87 bags distributed
- Holidays gift distribution: 108 children received a gift



Papa et Moi (Continued)

- Total number of families in the program: 262
- Total of fathers: 130
- Total number of activities during the year:
 - 42 workshops and activities from April to May
 - 1052 participants joined our activities and workshops during the year.

Challenges/Issues

- The program is experiencing rapid growth with high expectations, and we have a significant number of single mothers actively participating in numerous activities, making it challenging to decline their involvement.
- Having a coordinator for only 9 months instead of the entire year poses a significant challenge
- Insufficient funding

Activities, projects, and programs

French language practice activities:

Children can enhance their French skills while assisting their fathers with open-hour activities during the winter. This family-oriented activity offers a welcoming environment for gathering and fostering connections with friends and neighbours.

Gardening workshops:

It was a delightful experience to offer fathers and their children the chance to come together on a weekly basis over a span of several weeks. They worked collaboratively in the garden, and celebrated the harvest at the end of season.

Healthy cooking workshop:

This workshop aims to educate and engage participants in the art of cooking while promoting a healthy diet for children. It encourages children to embrace nutritious food choices.

Iftar:

We are delighted to share that we recently held two beautiful Ramadan Iftar gatherings. 27 wonderful volunteers helped make these events possible, which brought together an amazing group of 325 people. We understand that not everyone may be familiar with the customs and traditions of Ramadan, but we warmly welcomed each and every person to join us for a delicious feast and experience a unique cultural celebration.

Block Net

Block Net grew out of the Mesure-17 Task force. Starting in early 2020, a concentrated group of partners in Fielding-Walkley worked together to identify issues and gaps around environmental issues. One of the big issues was salubrity. Block Net(toyage) was designed to raise awareness around the cleanliness of the street and the common areas of apartment buildings where the youth live. We used this opportunity to foster an interest in civic engagement and advocacy. The main goal was to have the youth of Fielding-Walkley and HLM Walkley engaged in keeping the street clean.

Staff

Sharon Sweeney

Partners

- OMHM
- HLM Walkley
- Eco-Quartier
- Walkley Center
- Le Meilleur (sponsor)



Activities, projects, programs

- 8 weeks of programming with Eco-Quartier leading workshops
- 1 hour workshop, 1 hour cleaning and a light meal
- Dinner with the Mayor : The Block Net program concluded on a high note, culminating in a commemorative meal alongside the Mayor of CDN NDG. This significant and influential event fostered a meaningful connection between the youth, their parents and the mayor, resulting in their commitment to actively participate in borough council.

Results

6 youths came to the borough council to ask a question about the underuse of the Walkley Parking area



NDG Reads - March 16th 2023 At Maison de la Culture Botrel

NDG Reads is a literacy debate designed to highlight social issues through the joy of literature. Our target is residents whose stories are being told. 4 judges get together to debate which title the neighbourhood should read. Topics have included: the book that most exemplifies neighbourhood life, *Turf Wars* (neighbourhood versus neighbourhood), *Truth and Reconciliation* to name a few.

Staff

Sharon Sweeney

Partners

- Maison de la culture Notre-Dame-de-Grâce
- Réseau Bibliothèque Notre-Dame-de-Grâce
- NDG Arts Week
- Residents

4 defenders

La Sarzene - Ayavi Lake (Mathieu Lauzon Dicso)

Brother - David Chariandy (Jillian Witt)

Frying Plantain - Zalika Reid-Benta (Rina Kampeas)

Namwayut - Chief Robert Joseph (Annabel Huerta Estelli)

Statistics

80 viewers online, 20 participants on site

Issues & challenges

Trauma, racism, radical inclusion, access to arts & culture

Activities, projects, programs

- This year the bulk of the audience was young black men who might have felt a connection to David Chariandy's *Brother*. The importance of seeing yourself was made clear by the connection we made with the young men.
- Highlight: Ayavi Lake attended the event
- Volunteers: Uniquely for this event many volunteers were undocumented and not prepared to share their names.

Results

The content of the titles defended led to participants and viewers seeing their stories being told, creating an adherence to the community and the importance of literature.



Notre-Prom-de-Grâce

Formal wear collection and distribution.

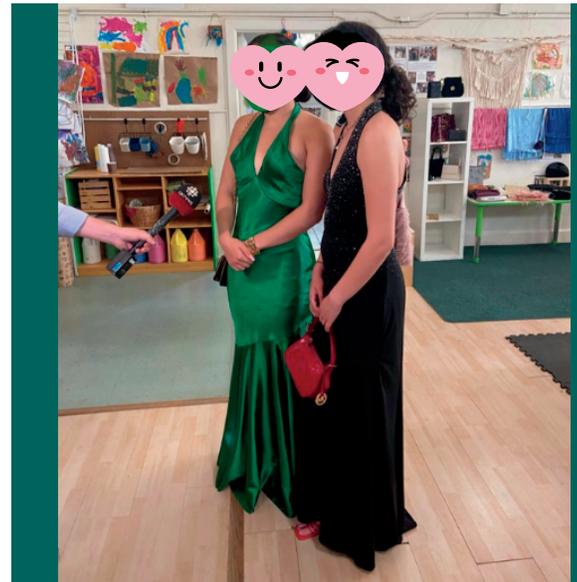
The importance of the event is that it takes a financial burden off families but now the youth of NDG see it as an event that they intend to participate in regardless of financial need. The biggest goal of the event was to allow youth to feel welcome and have fun and not treat it as something they need but something they look forward to being a part of.

Staff

Sharon Sweeney

Partners

- Saint-Raymond Community Center
- Over the Rainbow Daycare
- Women on the Rise
- Monkland Community Center



Issues & challenges

Rising cost of attending the high school graduation ceremony, as well as raise awareness so youth will be the ones to champion; reduce, reuse & recycle

Activities, projects, and programs

We held one event in May that included refreshments, volunteers to help the youth choose their outfits, music and support.



December Together

The initiative launched in 2020 in response to the cancellation of Christmas dinner, has not only persisted but thrived in 2022. Thanks to the relaxation of Covid-19 restrictions and strong partnerships, the Council was able to organise the program as a series of nine (9) in-person events for the very first time. From December 23, 2022, to January 1, 2023, residents were invited to gather across the community and enjoy a festive meal.

Staff

Julie Cormier and Zhuo Yi Xu

Supported by the staff and volunteers

Partners

- Organisational partners:
 - CIUSSS Centre-Ouest-de-l'Île-de-Montréal
 - YMCA NDG
 - Walkley Centre
 - Saint-Raymond Community Centre
 - Monkland HLM
 - Chez Soi
 - HLM Terrebonne
 - LCSG
- Restaurant partners:
 - Bofinger BBQ
 - Restaurant De Chou
 - Maté Latte
 - Notre-Boeuf-de-Grâce NDG
 - Boustan NDG
 - Resto Café Oxford
 - Provigo Mehdi Tallah



Issues & challenges

- More volunteers or staff needed to animate activities alongside serving meals.
- We need to ensure continuity of funding to support this initiative.
- More partners needed to open their space and animate activities during the season

Activities, projects, and programs

To promote the project, we used various channels such as phone calls to previous participants and door-to-door in priority sectors to ensure that information about the events was accessible to as many residents as possible. We also posted flyers and used social media to reach a wider audience.

December Together (Continued)

Results

- Providing a space for residents to gather and socialise during the holiday season
- Offering a warm meal to those who may not have access to regular meals or holiday celebrations
- Providing an opportunity for volunteers to give back to their community and engage in meaningful work
- Boosting morale and mental health by providing a positive and uplifting event during a challenging time



Helping Hands

Started in 2020 through the pandemic in partnership with Bienvenue à NDG, Helping Hands is a group for and by volunteers. Sharing challenges and “bons coups” along with discussing volunteer opportunities in the community, proposing actions to accomplish as a group or getting together to network; volunteers made this group active and joyful.

The bi-weekly meetings have stopped since the fall 2022 but the groups keep sharing and is still in demand from the volunteers.

Staff

Julie Cormier

Partners

- Bienvenue à NDG
- CIUSSS

Helping Hands (Continued)

Statistics

51 registered residents members in the group

Issues & challenges

Lack of funding

Results

- Self motivation amongst volunteers
- Networking and breaking isolation
- Creation of volunteering opportunity
- Sense of belonging to the organisation

Participatory Budget Montreal: 2nd Edition

In October 2022, the City of Montreal organised the second "Participatory Budget" with a budget of 30 million dollars. NDG Community Council invited residents, to think and propose solutions to meet the needs in the following themes:

1. Youth: Meet the needs of Montrealers who are 30 years old or younger.
2. Safety: Offer safe living environments (safe mobility, prevention and a sense of safety on public property, protection against severe inclement weather).
3. Equity: Ensure that Montrealers from all walks of life have equitable access to municipal infrastructures across city territory.

Staff

Reza Moafi

Statistics

A total of 265 ideas were collected through:

- 8 consultation meetings, including 3 sessions with the youth of Ecole St-Luc, 2 with the seniors of HLMs
- 65 youth from Ecole St-Luc and 28 from Loyola highschool answered and give their ideas
- 60 residents attended consultation sessions



Participatory Budget Montreal: 2nd Edition (Continued)

Results

After finalising the outcome of the focus groups, online and in-person meetings, The Council submitted two projects:

1- NDG ZONE: (Youth Theme)

- Transform underutilised park chalets into multi-purpose zones without programming that is welcoming to all and provides a safe place. The space will be animated, and the youth will be supported by workers from community groups.



2- NDG 3G: Green Glass Garden: (Equity Theme)

- Creating a therapeutic greenhouse, where there will be light therapy sessions to avoid winter blues. A "chilling" house for residents and groups in NDG where they can find comfortable seating in a green and sunny indoor environment during short winter days. Used as an educational space for youth on sustainable development and food security.

Public Assembly: Meet the Candidates - provincial 2022



In connection with the provincial election of October 3rd, 2022, the Council held a pre-election public assembly for the riding of Notre-Dame-Grâce. In the spirit of inclusion, the hybrid meeting welcomed candidates and residents in person, and offered a virtual option for residents unable to attend.

Attendance: Over 70 people and 7 candidates took part in the event.

These pre-election assemblies are an opportunity for the Council to achieve its objectives of popular education, inclusion and citizen empowerment.

NDG en Histoires

The mission of NDG en Histoires, founded in 2022, is to preserve and promote the rich histories of NDG neighbourhood. We pursue this through such activities as conferences, exhibitions, walking tours, archival conservation, and creative community projects.

Staff

Michelle Caron-Pawlowsky

Partners

- Helen Meredith
- Jeffrey Kastner
- Pilar Hernandez
- Norm Spatz
- Bruce Bolton
- Christopher Lyons
- Rosemarie Schade
- Nathalie Senécal
- Perry Ross
- Pilar Hirnandez - PAAL

Statistics

- Around 20 residents participants at the Moving History tour
- Around 15 participants at The Fight for Benny Farm lecture

Activities, projects, programs

- Moving History: August 20, 2022 Walking tour of NDG
- The Fight for Benny Farm: March 22nd 2023, Lecture at the Benny Library



ParticipACTION

Staff

Mona Taj Bakhsh

We organised several kiosks all over NDG to promote the health and wellness of residents. We gave them information about the app and we showed them how to install it and enter their minutes of physical activities. Our team also led walks in the neighbourhood between organisations, encouraging physical activity while presenting services.



Éclaireurs

As a liaison agent, the Council coordinates the provincial ministerial measure for community recovery in a pandemic and post-pandemic context, with a view to increase the psychosocial vigilance, adaptation and resilience of individuals, communities and community network employees.

Staff

Graziella Bieto

Partners

- CIUSSS
- Saint-Raymond Community Center
- NDG Arts Week
- NDG Art Hive
- SPVM
- Provigo Mehdi Tahllah
- Walkley Center
- Ilion
- WECRA
- LCSG

Activities, projects, and programs

- 6 Éclaireurs committee meetings
- 1 workshop: Well-being of community professionals (deconstructing stress)
- Resilience activities:
 - CIUSSS resilience funds enabled us to organise activities with residents in priority sectors: Winter 101 (60 adults and families), Mini sugar shacks (700 residents), December Together (350 residents). Details can be found under each section of the priority sectors.

Results

- Networking: residents in difficulty identified and informed about mental health services
- Community professionals coached, supported and informed.
- Putting the right person in touch with the right services

BIZNDG

BIZNDG is a not for profit network of nearly 160 businesses, BizNDG pursues its objective of promoting its member businesses on the commercial arteries of Notre-Dame-de-Grâce in Montreal. In 2022 - 2023 the NDG Community Council partnered with BIZ NDG to host the ScaveNDGers Hunt designed to highlight NDG Businesses. Sitting as a non voting member on BIZNDG allows us the opportunity to create links between merchants and community.

Staff

Sharon Sweeney

BIZNDG (Continued)

Partners

- Borough CDN-NDG
- Economic development

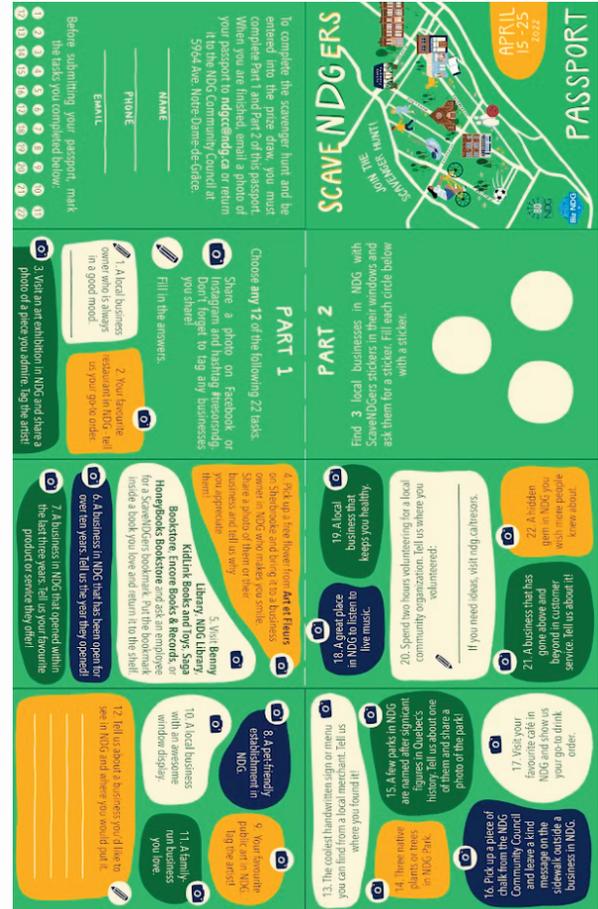
- Board of Directors BIZNDG

Activities, projects, and programs

- ScaveNDGers Hunt: Michelle Caron-Pawlowsky (coordinator)

ScaveNDGers 2022 took place between April 15th and April 25th, 2022. Organised collaboratively between the Council and Biz NDG , the goal of this NDG-wide scavenger hunt was to showcase the multitude of local businesses in NDG and provide residents with the opportunity to explore and enrich their knowledge of NDG.

A highly interactive activity was designed to engage residents and their families, fostering community participation. As part of the event, a random draw was held to select finalists who would have the opportunity to win one of several gift certificates we bought from local businesses.



- Meet and Greet (NBG), SDC information Session, Concours J’achete NDG, Concours pour rue Sherbrooke, AGA

Results

BIZNDG worked hard to create an SDC but the required votes were not obtained. BIZNDG remains a strong advocate for merchants in NDG.

Lunar New Year

The Council has continued its tradition of hosting Lunar New Year festivities for the eighth year in a row. This event brings together the Asian community in NDG to celebrate the start of a new year. This year, the residents and staff of the Council came together to create dumplings. Following this activity, a dinner featuring Chinese handmade dumplings was organised to celebrate the occasion with the residents.

Lunar New Year (Continued)

Staff

Zhuo Yi Xu

Statistics

- 48 residents registered for the event
- 40 residents actually attended the event, with attendance rate of 83%
- 10 volunteers also participated in the dumpling making prior to the event, around 700 dumplings were made

Results

It gave residents a space to gather to eat, to share anecdotes, to share happiness together. Kids also joined and enjoyed an arts and craft activity.



Communications

Since its creation, the Council's mandate is to make sure our residents and partners are aware of the available services and activities in the neighbourhood. The Council continues to develop and support outreach channels to promote community news, projects, and initiate activities in NDG. We use a combination of tools to connect residents and partners in NDG.

Staff

Irina Glushko and Zhuo Yi Xu,
Julie Cormier (Facebook)
Supported by all Council staff

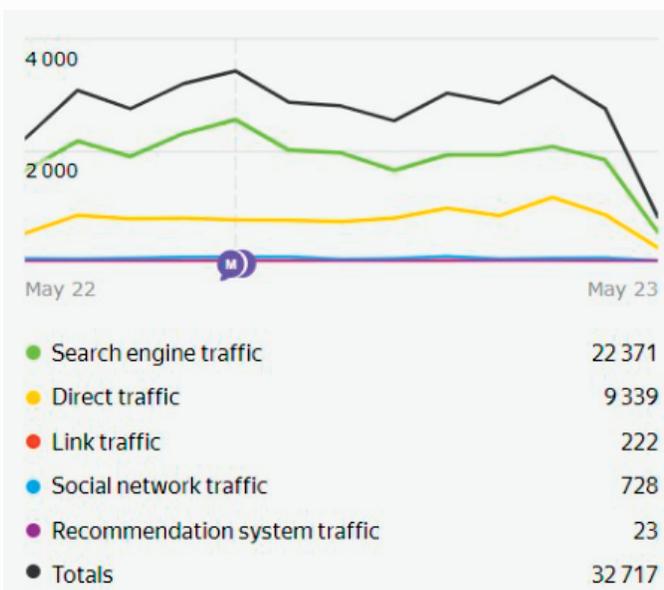
Communications (Continued)

Website

The website helps the Council establish a strong online presence and connect with their target audience.

2021 - 2023 - New strategy developed. Last year's main focus was on Mobilization as a significant part of the Council's mandate and actions. Pages created: About Mobilisation, Papa et Moi, Outreach, Community Connectors, Atelier Apart, ScaveNDGers, Jane's Walk, PIC, Participatory Budget, Éclaireurs.

Statistics



Activities, projects, and programs

- Domain ndg.ca: Redesign of the main menu structure of the website to clearly show what the Council does: Concertation, Mobilisation, Services.
- Domain ndg.mtl.ca : a new project in development as a Community Hub, a platform to connect organisations, residents, entrepreneurs, and institutions. All users can access their accounts. The Council can manage organisational members, Tables, and more.

Social Media

Social media serves as marketing channels to promote the activities of the Council and inform residents about local initiatives, events, services, and programs. We keep tracking all NDG Community News and share it on Facebook.

- Facebook Official Page of the Council: Created in 2016 to promote our news, activities, and events.
- Public Group "What's Happening in NDG": Created in October 2021 to collect community news throughout the week and facilitate the process of sharing activities from organisations' pages.
- Instagram: An alternative way to promote the Council's news.
- Google My Business: Used to be shown on Google Maps, collect reviews, and make posts to share news.

Communications (Continued)

Statistics

- Facebook Official Page
 - 2000 - Followers
 - Likes: 2023 -1,733 (2022- 1,550) (2021 - 1,352)
- Facebook Public Group “What's Happening in NDG” created in October 2021
 - 720 members (last year - 261).
- Instagram
 - 490 Followers (Last year-366)
- Google My Business (GMB)
 - 31 reviews (Last year -28), 4.8 Rating
- YouTube
 - 2022 Rencontrez les candidats NDG - Video views 52

Results

We continue to support and grow various channels, promoting local initiatives, fostering collaboration between community groups and residents, and empowering individuals to take an active role in shaping the future of NDG.

"What's happening in NDG" newsletter

The newsletter is an initiative based on recommendations from a Round Table Meeting, used to promote events, job offers, and other activities. Created in December 2005, the strategy behind this tool is to maintain it as a source of email addresses and the most loyal way to share information with residents.

Statistics

- 1724 in the list of subscribers
- 2022: 1565 subscribers
- 2021: 1446 subscribers
- Open rate 30-36% (500-600)

Activities, projects & programs

Every Wednesday at 10 am, 50 times per year, we compile and distribute an email newsletter containing NDG Community News through Mailchimp.

Results

Our newsletter has played a crucial role in engaging residents and effectively sharing important updates.

Services

Information & referral

Staff

All Council staff & volunteers

Our staff and volunteers actively engage in disseminating information and providing resources within the community. Our primary objective is to empower residents and assist them in finding the most suitable resources to meet their needs and improve their quality of life.

To accomplish this objective, we ensure our office is open 51 weeks per year on a 5 day schedule for 8 hours each day to welcome residents who frequently arrive with questions and seek assistance. Over the last year, we get in between 2 and 8 walk-ins every day.

Additionally, we are fortunate to have knowledgeable volunteers serving as receptionists. Pierre and Maureen faithfully contribute three times a week, playing a vital role in promptly addressing residents' calls and inquiries. On regular days, we receive 5 to 10 calls. However, during the tax season, we often receive up to 30 calls a day. Their invaluable support significantly contributes to the success of our information referral services.

We also have a NDG Resource Centre webpage that provides online information about various community resources in NDG. This page received approximately 5792 visits in 2022.

By prioritising our availability to residents, we foster trust and maintain an inclusive space within our office for meaningful discussions and addressing inquiries from all NDG residents.

Tax clinics & administrative support

It has been over 30 years that the Council offers Tax Clinics during March and April every year. Since 2019, acknowledging the demand, we decided to pursue the service all year round. It proved to be continuously needed in our community; many low and modest income residents rely on this free support to be able to complete their declaration and keep receiving financial benefits they are entitled to. Therefore, although March and April are the moment where most of the residents benefit of our tax support, May to December are now an option for those who were not able to complete their tax obligations, for many different reasons.

Staff

Julie Cormier

Sha Feng

Partners

- CSL Library
- Bienvenue à NDG
- Saint-Raymond Center
- Walkley Centre
- Benny Library
- Head & Hands
- The Depot Community Food Centre
- Tango
- LCSG
- Women on the Rise



Statistics

636 residents used the tax clinic services between March 1st 2023 and April 30th 2023. This adds to the 63 clients who got their declarations filed between May 1st 2022 and January 1st 2023.

Issues & challenges

- Communication is difficult
- Lack of time to follow up with residents presenting needs
- Partners availability
- Services availability in other neighbourhood is limited, leaving many residents helpless

Results

- 689 tax declarations filed both to Canada and Quebec
- Continuity in income for residents depending on pension revenues or Child allowances
- 56 volunteers received the 15 hours training while 39 of them actively volunteered in the clinics
- 29 tax clinics organised, 20 of them offering walk-in service
- 63 forms filled for the Housing shelter allowance

Commissioner of Oath

This local and free service simplifies and speeds up administrative procedures for residents. 17 people have benefited from this service.

All kinds of documents are sworn in: applications for equivalence of diplomas in medicine, teaching or other professions undergoing massive recruitment, letters of invitation for elders left behind.

Beyond the numbers, in some cases, this service requires increasingly complex verifications, especially for minors such as legal checks, referral to complementary services, and more.

McGill Dental Workshops & Dental Clinics

For a 3rd year in a row, and this time in person, we partnered with the McGill dental Faculty to offer Oral Health workshops to our residents. Two teams of students were assigned to the Council; one worked with Papa et Moi to offer workshops to fathers and children and the other team worked with the seniors in HLM. They were able to offer valuable information along with support to register for the McGill accessible dental clinic.

Through this partnership, we were able to bring a free dental clinic to the neighbourhood, once in October at Monkland Community Center and once in February at Saint-Raymond Community Centre. Dental care is expensive, many residents, along with most of the workers in our community organisations, do not have access to private insurance and cannot afford regular appointments at the dentist office. We were able to serve 34 residents at those 2 clinics.



Health and social services & Workshops

Needs of residents are various and services in the community cannot always answer them directly. The Council, without noticing it at first, slowly increased the number of residents met individually for support. Some need only help to better understand an official communication, some cannot fill important forms, others are lost and do not even know what they need and where to start from. Our team then goes slow with them to identify the steps needed to regain confidence and put their life on the right track. On many occasions, our team members also accompanied the residents to appointments to reassure them through their journey for a better quality of life.

Staff

Julie Cormier
Momen Hassan

Activities, projects, and programs

- 53 residents met individually through the year, sometimes more than once, for, meetings lasting between 30 minutes and 2 hours
- 46 applications filled for One time Canada housing benefit
- 3 workshops community services or health and social services related subjects
- Administrative support and referral to partners or official service bodies
- Gathering of needs to allow better response and sharing information with the appropriate institution
- Comprehension of communications sent in French to residents, leading to a relief of stress
- Feeling of being “in control” for residents who had diverse issues with governments and institutions from being accompanied in the multiple steps

Conversation groups

It has been many years that the conversation groups run at the Council, with continuous engagement from volunteers. They are great way to meet other participants and to network. All our conversation groups are free and open to all residents of NDG.

Our mandate is not education and this is certainly not the goal of those groups; the Council uses them to break social isolation and have an increased direct contact with residents, allowing us to identify their needs.

We continued having both in person and virtual groups through the year, in French, in English and in Spanish. The Benny Library partnered with us and welcomed a French conversation group every Wednesday. The demand is higher than the offer, many residents are on a waiting list in hope new groups will open.

Bonhomme à Lunettes

Bonhomme à Lunettes is a valuable service that provides affordable glasses. The Council offers a space every Monday from 1 PM to 4 PM for their appointments. On average, we welcome 4 to 8 residents each Monday, we provide the residents with community information and resources while they are waiting for their turns.

Fiduciary Projects

Art Hive

The NDG Art Hive is a free, accessible, bilingual community art studio that has been offered in a variety of locations in NDG since 2015. This past year, we offered several hours per day of programming, five days per week across six different sites in NDG including pop-ups at Benny Library, Walkley and Saint-Raymond's Centre and a Saturday outdoor art hive in Park Georges St-Pierre. Our total participation count was over 2,000 seniors, families and individuals. We reached approximately 45 seniors in the HLMs (social housing buildings on Bourret, Monkland, Saint-Raymond, Girouard) who appreciated having this welcoming and inclusive activity in the common room of their



buildings. Special thanks to the NDG Community Council and Notre Dame des Arts for offering fiduciary support. In the upcoming year, we face new funding challenges and encourage people to donate and volunteer. Contact Marlo at 514.482.4435 or email ndg.arthive@gmail.com for more info.

Christmas Dinner

For their first traditional Christmas dinner post-covid, an army of volunteers and generous residents prepared a feast on a less than perfect weather day! As usual, an amazing number of turkeys were cooked and donated to be served at St-Ignatius on the 25th of December. Hundreds of residents gathered and had meaningful conversations while enjoying delicious food. We thank again the organisers and the multiple volunteers.

Monkland HLM committee

Residents committees in HLMs have the same requirements as bigger organisations when it comes to reporting and finances. As these tasks can be overwhelming, The Council is currently offering support to HLM Monkland Committee by taking care of all financial matters, ensuring they continue receiving subsidies from OMHM and regular donors.

Annexes

Annexe I : Full list of volunteers

We are deeply grateful to the multitude of volunteers who selflessly dedicated their time with us last year. Thank you all! We apologize if your name was accidentally omitted from the list due to the overwhelming response.

Tax Clinics (54) :

Bruce Brown	Liudmyla Voropaieva	Ma Ann Margaret Recaido
Jannes Suson	Nahyeon KimRutvik Kakadiya	Eloisa Abary
Saeideh Alibabaei Dermani	Iryna Kucheriavenko	Janette Ellson Espinosa
Shene Mitchell Siarot	Iryna Bukhtiarova	Jade Estomin
Evangeline Atienza	Ekaterine Chighladze	Nellie Ann Agbayani
Shirley Simpson	Yang Chen	Guy Hervé Ewane Okonda
Girlye Ayodoc	Nataly Andrade Ramirez	Janette Ellson Espinosa
Sandra Prillo	Maria Lourdes Alea	Fozia Mahboub
Ross Duldulao	Charissa Ferse	Deborah Anne Samek
Marilou Sabado	Raquel Prudente	Stavroula Roumeliotis
Sherie Anne Garcia	Christian Santos	Maryna Mazhynska
Dominic L'heureux	Harvey Henk Calubiran	Francisco Gerdes
Qi Gao	Francine Pooten	Batoul Holoubi
Jamela Joyce Roma	Grace Aludo	Charito Bermil
Jasmine Ellington	Sarah May Aguilar	Allan Huseynov
Ma. Jievel Gomez	Urmat Ashiralieva	Manizha Faizi
Ting Du	Deleilah Valeros	Sandeep Singh Bawa
Sumya Sadia Nur	Shagufta Khan	Czarine Anne Gonzales

December Together (27) :

Marie-Eve Picone	Yitong Chen	Ella amir
Madelene sebalt	Yessica Muñoz	Adriana Leigh
Adel Ben Mabrouk	Juanita Rodriguez	Carolle Perreault
Randy Pinsky	Mina Karimian	Rebecca Bellworthy
Tamara	Donka Kristeva	Shimul
Ivana Simic	Sarah Soifer	Véronique Barbet
Bohan Yao	Medeea Munteanu Racz	Chesil Grant
Matthew Walker	Marlo Turner Ritchie	Aicha Annaoui
Lois Manton	Manuel Etchessahar	
Larry Shevell		

Annexe I : Full list of volunteers (Continued)

Conversation Groups (11) :

Carol Lakoff
Francois Bertrand
Maureen Breaks
Marga Gomez

Hejer Ben Romdhane
Assia Aouat
Azadeh Zare
Ariane Masquillier

Gabriele Hopf
Yamile Arizaga Ortiz
Catherine

M-17 Fielding Walkley Gardens (13) :

Bianca Zampino Kowal
Adel Mabrouk
Esther Fukuyama
Jennifer Sutton
Howard Johnson

Rhonda Mitchell
Dennis Edwards
Patrick Meloche
Jeremy Iomaglio
Catherine White

Sebastien Bursay
Evie Gauthier
Cym Gomery

Community Connectors :

Terrebonne (10) :

Mark Spires
Natalia Grinreviteh
Valentina Olhova
Silvia Sucmanaree

Irina Starkova
Irina Samazina
Krystyna Jedra
Ralph Ed Wilcox

Diane Ampleman
Alain Paul-Hus

Girouard (5) :

Eva
Deborah

Eric
Jocelyn

Ioanna

Lunar New Year (10) :

Guimei Xu
Meili Tian
Mr Mao
Mrs Mao

Ling Liu
Qin Kun
Xiumei Xu
Aili Guo

Jie Su
Zhixing Gao

General (34) :

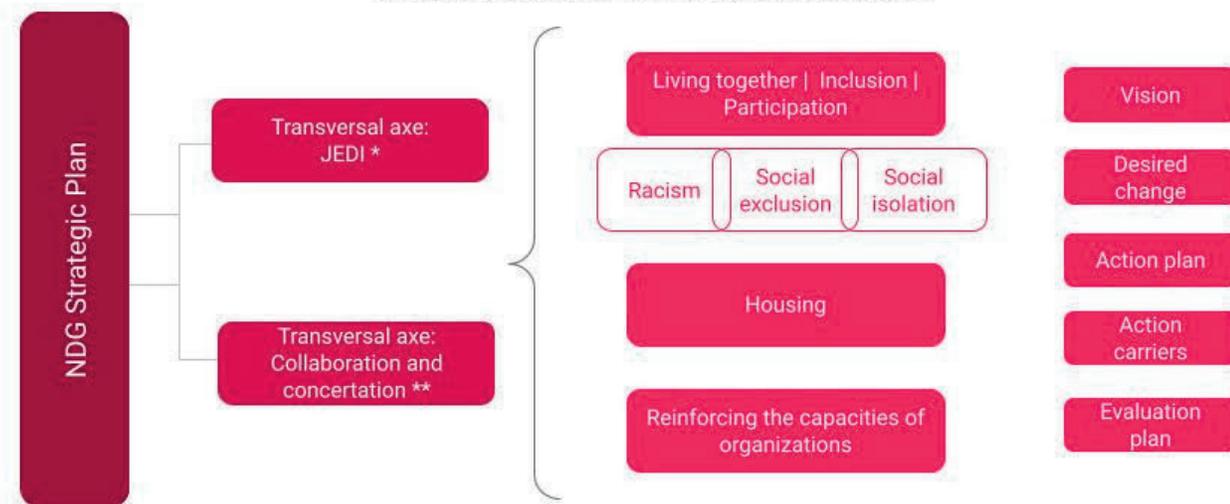
Pierre Blouin
Maureen Breaks
Nooshin Maghrebian
Chesil Grant
Ken
Sandra Kate Molloy
Esther Fukuyama
Adrian H. Dragan
Joan Hongoh
Larry Shevell
Madelene Sebalt
Soraya Jolee Pierre

Beatrice Proulx
Veronique Barbet
Guy Bertrand
Jennifer Cheng
Yutong Chen
Yuexun Yin
Huiping Nie
Mina Dahaghin
Alia Yakooob
Eujenia Gadarag
Edward Cho
Yanfei Hu

Hongyu Lu
Tian yun shuwu
Siyuan Wang
Ivy-Marie Buzinhani Brustello
Xavier Oriol
Clare Milliken
Adriana Leigh
Claudia Rodriguez Tapia
Louise Hébert
Marie Lynn

Annexe II : NDG Community Strategic Plan 2022-2027

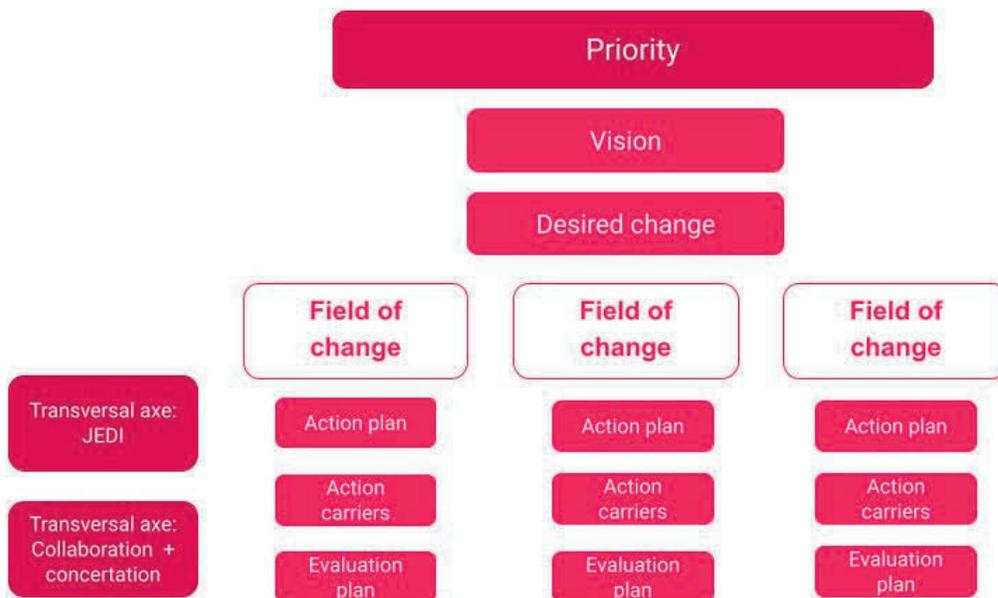
SCHEMA ADOPTED AT THE DIRECTORS' TABLE ON SEPTEMBER 12, 2022 3 BROAD PRIORITIES AND 2 TRANSVERSAL AXES



* Justice, Equity, Diversity and Inclusion

** Reinforcing the capacities for collective work and collaboration with partners in order to create the conditions needed for the success of the strategic plan.

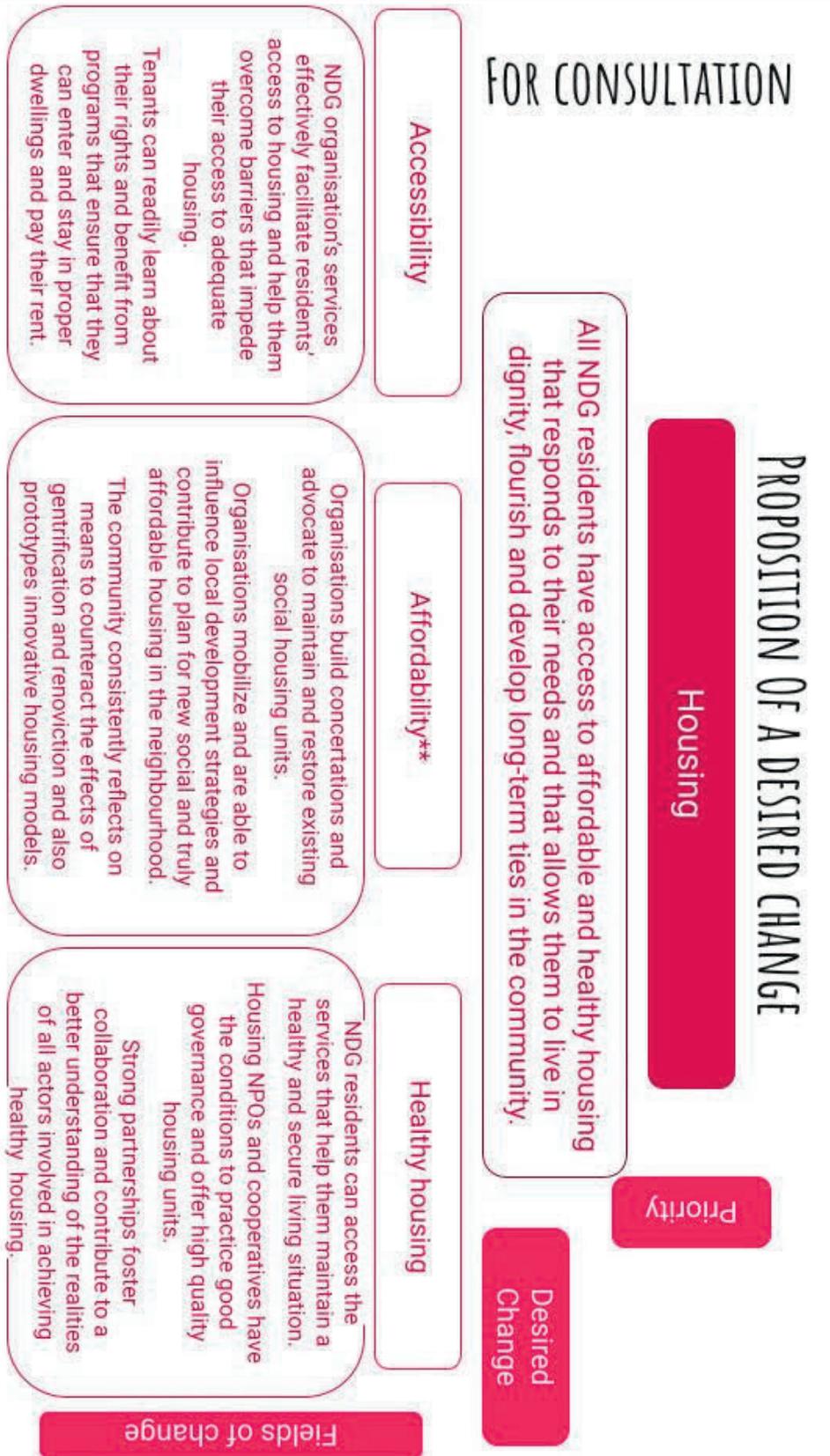
DEVELOPMENT OF A PRIORITY WITHIN THE STRATEGIC PLAN



Annexe II : NDG Community Strategic Plan 2022-2027 (Continued)



Annexe II : NDG Community Strategic Plan 2022-2027 (Continued)



Annexe III : Acronyms

A

ACPL: L'Association canadienne des parcs et loisirs (Canadian Parks and Recreation Association)

AGA: Assemblée générale annuelle

AGM: Annual General Meeting

C

CACIS: Canada Approches communautaires et inégalités de santé (Canada Community approaches and health inequalities)

CCSMT: Centre de Coordination de Soins de Montréal-Terrebonne (Montreal-Terrebonne Care Coordination Center)

CDAH: Community Digital Arts Hub (Centre communautaire des arts numériques)

CDH: Concertation des directions d'habitation (Housing Directors' Group)

CDN: Côte-des-Neiges

CIUSSS: Centre universitaire intégré de santé et de services sociaux (Integrated University Health and Social Services Centre)

CJE: Carrefour Jeunesse-Emploi

CMTQ: Coalition montréalaise des Tables de quartier (Montreal Coalition of Neighborhood Tables)

COMTL: Centre intégré universitaire de santé et de services sociaux du Centre-Ouest-de-l'Île-de-Montréal (Integrated University Health and Social Services Center of the Centre-West of Montreal Island)

CPE: Centres de la petite enfance (Early childhood centres)

CSL: Côte-Saint-Luc

D

DCSLDS: Direction de la culture, des sports, des loisirs et du développement social (Department of Culture, Sports, Leisure and Social Development)

DRSP: Direction régionale de santé publique (Regional Public Health Department)

E

EDI:Équité, diversité et inclusion (Equity, Diversity and Inclusion)

EXO: EXO - Réseau de transport métropolitain (EXO - Metropolitan Transportation Network)

H

HCNDG: Housing Committee of Notre-Dame-de-Grâce (Comité du logement de Notre-Dame-de-Grâce)

HLM: Habitations à loyer modique (low-cost housing)

HR: Human resources

Annexe III : Acronyms (Continued)

I

INRS: Institut national de la recherche scientifique (National Institute of Scientific Research)

J

JEDI: Justice, Equity, Diversity and Inclusion (Justice, équité, diversité et inclusion)

L

LCSG: Logements Communautaires Et Solidaires Grand (Grand Community and Solidarity Housing)

M

M-17: Mesure 17

MTESS: Ministère du Travail, de l'Emploi et de la Solidarité sociale (Ministry of Labor, Employment and Social Solidarity)

MNA: Member of the National Assembly (député)

MP: Member of Parliament (député)

MVF-PE: Milieux de vie favorables - Petite enfance (Supportive living environments - Early childhood)

N

NDG: Notre-Dame-de-Grâce

O

OBNL: Organisme à but non lucratif (non-profit organisation)

OCF: Organisme Communautaire Famille (Family Community Organisation)

OMHM: Office municipal d'habitation de Montréal (Municipal Housing Office of Montreal)

OSBL: Organisme sans but lucratif (Non-profit organisation)

P

PAAL: Partageons le monde

PEP: Parents Engagés pour la Petite Enfance (Parents engaged in early childhood)

PIC: Projet Impact Collectif (Collective Impact Project)

PRIME: Programme de subvention à l'emploi (Employment Subsidy Program)

PSOC: Programme de soutien aux organismes communautaires (Support program for community organisations)

Annexe III : Acronyms (Continued)

Q

QCGN: Quebec Community Groups Network (Réseau des groupes communautaires québécois)

R

RICPEM: Regroupement des instances de concertation en petite enfance de Montréal (Coalition of Early Childhood Consultation Bodies in Montreal)

RIOCM: Regroupement intersectoriel des organismes communautaires de Montréal (Intersectoral Coalition of Montreal Community Organizations)

ROMEL: Regroupement des organismes du Montréal ethnique pour le logement (Coalition of Ethnic Montreal Organizations for Housing)

S

SAB: Soutien à l'action bénévole (Support for volunteer action)

SHDM: Société d'habitation et de développement de Montréal (Housing and Development Corporation of Montreal)

SPVM: Service de police de la Ville de Montréal (Montreal Police Service)

U

UMQ: Union des Municipalités du Québec (Union of Quebec Municipalities)

W

WECRA: Westhaven Elmhurst Community Recreation Association (Association de loisirs communautaires de Westhaven Elmhurst)



NDG COMMUNITY COUNCIL

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de-l'Île-de-Montréal*



**Programme de Soutien
aux Organismes
Communautaires**

