

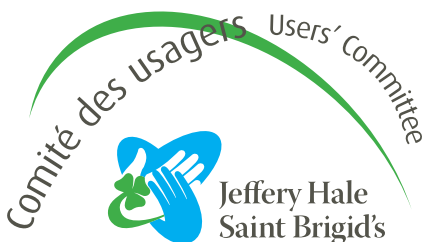


**Usagers  
et résidents:**

**LA PAROLE  
EST À VOUS**

**Users  
and Residents:**

**HAVE  
YOUR SAY**



## The Users' Committee is composed of volunteers who represent the various service sectors at Jeffery Hale – Saint Brigid's.

The committee is independent of the institution. It defines its own objectives and priorities for action in accordance with its mission to inform, mentor and assist users and residents.

### What the Users' Committee **CAN** and **MUST** do for you:

- **Inform you** about your rights and obligations
- **Listen to your requests**, comments and suggestions to improve your quality of life, care and services
- **Defend your rights** – individual and collective – to the institution or qualified authority
- **Accompany** and **assist you** in any process, including making a complaint
- **Ensure the proper functioning** of each residents' committee and ensure they have the resources required to perform their duties

## **Pour joindre le Comité des usagers**

**418 684-5333** poste 1454

OU SANS FRAIS

**1 888 984-5333** poste 1454

[info@usagersjhsb.ca](mailto:info@usagersjhsb.ca)

[www.usagersjhsb.ca](http://www.usagersjhsb.ca)

## **To reach the Users' Committee**

**418 684-5333** ext. 1454

OR TOLL-FREE

**1 888 984-5333** ext. 1454

[info@jhsbusers.ca](mailto:info@jhsbusers.ca)

[www.jhsbusers.ca](http://www.jhsbusers.ca)