

BULLETIN FOR HEALTH AND WELLBEING

SERVICE QUALITY AND COMPLAINTS COMMISSIONER



All individuals (their representative or heir) are entitled to file a complaint with regards to health and social services offered or received if they are dissatisfied with services offered or received from health and social services institutions, community organizations, pre-hospital emergency services (ambulance services), private residential residences to name a few. The Service Quality and Complaints Commissioner has 45 days to respond to a complaint. The complaint is to be filed with the CISSS whether or not the services were offered or obtained at this location. A complaints form can be found at <https://www.cisss-gaspesie.gouv.qc.ca/wp-content/uploads/2022/02/2022-02-Formulaire-plainte-CISSS-English-dynamique.pdf>.

THIS ISSUE

SERVICE QUALITY AND COMPLAINTS COMMISSIONER

ACCESS TO A FAMILY DOCTOR

NEXT ISSUE

AIRE OUVERTE

BECOMING A FOSTER PARENT

References :

<https://www.cisss-gaspesie.gouv.qc.ca/notre-cisss/la-qualite-des-services/insatisfactions-et-plaintes/commissaire-aux-plaintes/>

<https://www.cisss-gaspesie.gouv.qc.ca/acces-a-un-medecin-de-famille/>

Service Quality and Complaints Commissioner at the CISSS de la Gaspésie:

Mme Caroline Plourde

418-368-2349, ext. 5340

Toll-free: 1-877-666-8766, ext. 3604

Complaint forms can be emailed to: plaintes.ci/sssgaspesie@sss.gouv.qc.ca

(It is important to include your contact information in your email message so that the Complaints Commissioner can contact you

or in writing to:

Ms. Caroline Plourde

Office of the Service Quality and Complaints Commissioner 205 York

Boulevard West, 3rd Floor

Gaspé, Quebec G4X 2V7

ACCESS TO A FAMILY DOCTOR

Looking for a family doctor? You can register using the link below at Quebec Family Doctor Finder and place your name on the wait list for a doctor who will be accepting new patients.

<https://www.quebec.ca/en/health/finding-a-resource/quebec-family-doctor-finder>

To keep your place on the waiting list, it is important to make sure that your registration with the Québec Family Doctor Finder is kept up to date. Do not forget to update your contact information and to report any changes in your health condition.

If you are not able to register online, you can call:

GACO - RLS DE LA CÔTE-DE-GASPÉ

Phone: 1 877 666-8766 poste 3333

GACO - RLS LE ROCHER-PERCÉ

Phone: 418 689-2261 poste 2020

In order to register you must have a valid health card, you must not already be registered with a family doctor, you must be a resident of Quebec at least 14 years of age or older and you must be residing at the address where your health card is registered.



Activity Corner

FALL
Word Search

The word search grid contains the following letters:

```

N N R O C A O P J E A E I C G W J K E H
Q U E G I K I I N I K P M U P F S L E E T
S T K E F T G P X R C H I L L Y G J L S E
E S N V E O I I E A F X V T M D O D Y K D
P L E A V E S B H A Y B A L E A Y L A T I
T S E S Z N O W R K I X N I Z M H R N X R
E H W Q J T H S Q H S N U Z P Z K H N A Y
M K O W C G J G C K Q N X M G V V S H P A
B R L O P S T U N T S E H C N H X C F P H
E X L H W Y B A Q K N I N H I Q I A Q L D
R N A S X K A T G O P J V U V X L R R E O
B Z H Q O H H N V T B P E A I L M E X A Q
N M L N F R U E U G S M Z D G F H C M E P
G A E Z I A M F G O E E A P S G D R Z A V
B O U D V B A O H T E J V V K S L O K Q X
O R U T E W P O G B Q G Q R N S P W L C Q
E G R U V T T M E E T K W A O B C L L C
D V O D M O B X T C W M N H H A I Z G H
I I O J S Y N A Q B T P B O T Q U I L T
C O Q T T L L H H L Z N O L W Z J U O
D L G C Y J L L X X J U K Z C C C R J W E
    
```

- | | | |
|-----------|----------|--------------|
| ACORN | HARVEST | SCARECROW |
| APPLE | HAY BALE | SEPTEMBER |
| AUTUMN | HAYRIDE | SLEET |
| CHESTNUTS | LEAVES | THANKSGIVING |
| CHILLY | MAIZE | |
| CIDER | NOVEMBER | |
| COBWEB | NUTS | |
| FALL | OCTOBER | |
| FOOTBALL | PUMPKIN | |
| GOURD | QUILT | |
| HALLOWEEN | RAKE | |

DIRECTIONS:
Find and circle the vocabulary words in the grid. Look for them in all directions including backwards and diagonally.

Thanksgiving Word Scramble

1. rcon _____
2. ukppmin _____
3. krueyt _____
4. omfaylwer _____
5. niwsebho _____
6. ciarrbesne _____
7. spmiligr _____
8. ricdukmts _____
9. dnenir _____
10. syam _____
11. solrl _____
12. eremnbv _____
13. gobabl _____
14. dessret _____
15. ngstufif _____
16. uyhtarsd _____
17. efats _____
18. rgavy _____
19. nnasidi _____
20. rbada _____

