

# NDG COMMUNITY ACTION PLAN 2014



#### **ISSUE A - ECONOMIC DEVELOPMENT AND EMPLOYABILITY**

Learning French to allow better access to the job market

Professional integration of young people, seniors, immigrants and persons living disabilities

Creating and maintaining "quality" jobs in NDG

Providing services and courses in pre-employability and employability

Promoting a sustainable economic environment

Supporting the local economy

#### Objective 1 - Support Community Economic Development on the Territory of Notre-Dame-de-Grace

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
1.1 Encourage and reinforce relationships between all stakeholders of NDG	1.1.1 In progress					
1.2 Revitalize commercial streets	1.2.1 - Creation of a merchants association on Sherbrooke street	CDEC // Sherbrooke merchants	NDG CC // Sherbrooke merchants	Commercial business owners on rue Sherbrooke	CDEC (Staff)	Volunteer membership organized and association registered by winter 2015
	1.2.2 Window decorating contest for Sherbrooke merchants	CDEC	NDG CC // Sherbrooke merchants	NDG merchants, businesses on rue Sherbrooke O	CDEC (Staff); Merchants (decorations)	Number of participating businesses
1.3 Encourage local hiring	1.3.1 Employment placement services matching candidates with available jobs	CDEC	N.A.	Job seekers eligible under the criteria of the CDEC	Emploi-Québec	Program recruitment and job placement objectives



# Objective 2 - Facilitate the Integration in Employment of People who are distant from the Job Market

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
2.1 Support the integration of immigrants (new arrivals) into the work force	2.1.1 Provide 2nd language courses in NDG (French & English)	Bienvenue à NDG	Centre de resources educatives at pedagogiques (CREP), Commission scolaire de Montreal, NDG CC, and Table interculturelle de NDG	All adults 16 years and older who are: Allophone Canadian citizens, permanent residents, or landed immigrants	Bienvenue à NDG, Centre d'action bénévole (SAB)	Number of students enrolled (per year)
	2.1.2 Offer training in how to organize community events (BIL Project)	Bienvenue à NDG	NDG CC, Carrefour Jeunesse, & Atwater Library	Recent immigrants to the area (who do not have Canadian work experience or have language difficulties or are unemployed/ sous- employed, or have other difficulties with the job market)	BIL - Ministère de l'Emploi et de la Solidarité, via Emploi- Québec	Number of people trained (anticipated 12, so far 10 have been involved)
	2.1.3 Development of TINDG action plan	Intercultural Table of NDG (TINDG)	TINDG	New arrivals to NDG	N.A.	N.A.
2.2 Support mature workers (45-65) in job search and reintegration into the work force	2.2.1 Job search services for people 35 and over	CJE	N.A.	Any Canadian resident over the age of 35 that is unemployed and willing to participate in reinsertion efforts		Number of participants
	2.2.2 Soap making workshop in Sherbrooke Forest	Volunteer Resident, Benny Farm Residents Association	NDG CC	Residents of Benny Farm interested in entrepreneurship and skills development	Donations	Number of participants

	2.2.3. Create a strategic plan for Benny residents on the verge of becoming entrepreneurs	Outreach Benny	NDG CC	Residents of Benny Farm interested in becoming entrepreneurs	N.A.	The creation of a plan
2.3 Support youth in job search and career planning	2.3.1 Provide employment skills workshop in CV writing & interview preparation for Westhaven residents	NDG CC // Westhaven Neighbourhood Committee	CJE	All residents of Westhaven that might require assistance, regardless of age, gender, residency etc.	NDG CC Staff	Number of workshops held // number of residents served
	2.3.2 Drop-in employment services for youths	CJE	Emploi Quebec	All residents between 16 and 35	CJE Staff	Number of participants
	2.3.3 Youth entrepreneurship programs	CJE	Emploi Quebec	All residents between 16 and 35	CJE Staff	Number of participants
	2.3.4 Support youth who are not well prepared for the formal workforce in their job searches/career planning	Head & Hands	N.A.	Youth 18 - 25	Head & Hands Staff	Youth not prepared for formal work environment
2.4 Support individuals living with disabilities in job search and career planning	2.4.1 In progress					
2.5 Support single parent families and stay-at-home parents in job search and professional integration	2.5.1 In progress					

#### **ISSUE B - EDUCATION, CHILD AND YOUTH DEVELOPMENT**

School support for youth and families Homework Help Supporting early childhood resources Support and service to the family

## Objective 1 - Contribute to improving the health and well-being of youth and their parents

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
1.1 Foster the intellectual, physical, emotional and social development of the child	1.1.1 Time off from mom	Women on the rise and YPP	CSSS, Generations Foundation	2-5 y.o. kids who come from low- income families	Agence de la sante et des services sociaux de Montreal, SIPPE (CSSS)	Annual reflection on the progress of the program
	1.1.2 Early childhood education program	Women on the rise	CSSS, HIPPY Quebec, Concordia University, McGill Student Network, Generations Foundation, Dawson College, Volunteer Bureau of Montreal, COCO	0-5 y.o. kids	Centraide of Greater Montreal	Child Development Observation Grid (Tool that evaluates kids performance twice a year)
	1.1.3 Team Sports	Jeunes en santé NDG	Table de concertation jeunese NDG, Prevention CDN-NDG, NDG Youth Comittee	Marginalized youth 12 to 17 years	Québec en forme	Number of young people involved in the activity



	1.1.4 Channeling the energies of younger young towards community building; developing power of expression; groups of mutual support; helping youth to analyze positive and neigativeinfluences in society	Junior Youth Spiritual Empowerment Program	N.A.	All youth aged 11-14	Baha'l Institute Board of Quebec	Number of service projects; number of young people involved in activity; relationships with families
1.2 Provide support to parents and children during periods of vulnerability, transition and/or crises	1.2.1 Parent animators program	Women on the rise	CSSS, HIPPY Quebec, Concordia University, McGill Student Network, Generations Foundation, Dawson College, Volunteer Bureau of Montreal, COCO	Immigrants - mothers with low income having children 0-5 y.o.	Centraide of Greater Montreal	Annual reflection on the progress of the program
	1.2.2 Youth Talent Shows	Head & Hands	NDG Arts Week, Prevention NDG, No Bad Sound, Westhaven Neighbourhood Committee, Walkley Neighbourhood Committee	Youth	Head & Hands Staff	Number of events & participants
	1.2.3 Young Parent Program	Head & Hands		Parents under the age of 25	Head & Hands Staff	Number of participants

1.3 Create actions to reach isolated and vulnerable families	1.3.1 Organize and support activities in the vulnerable sectors in NDG	NDG CC	Table de concertation 0-5 ans , Comité action 6-12, Table de concertation jeunesse NDG	Low income families, single parents, newcomers	NDG CC, Avenir d'Enfants	Number of residents that were reached out through these activities (per year)
	1.3.2 Organize community resource fair in Westhaven	Westhaven Neighbourhood Committee	NDG CC	Residents of NDG	N.A.	Number of stalls
	1.3.3 Information kiosks in schools	Bienvenue à NDG	Table de concertation jeunese NDG, Comité action 6-12 et les écoles de NDG	Parents of children attending schools	DSP (via la Table de concertation jeunesse et Comité action 6-12)	
	1.3.4 School community workers	Bienvenue à NDG	Table de concertation jeunese NDG, Comité action 6-12 et les écoles de NDG	Parents of children attending schools targeted	Comité de quartier CSDM, Table de concertation jeunesse et Comité action 6- 12(DSP), Bienvenue à NDG (via entente ville- MESS)	
	1.3.5 Ça bouge dans les parcs	Jeunes en santé NDG	Table de concertation jeunesse NDG, Comité action 6-12, Prévention CDN-NDG, NDG Youth Comittee, Centre Loyola, Loisirs sportifs CDN-NDG	Children from families of NDG (especially those who do not attend day camps)	Arrondissement CDN- NDG, Québec en forme, Service- Canada	Number of children involved, parent satisfaction
	1.3.6 Youth worker	Prevention CDN-NDG et Table jeunesse NDG	CSSS Cavendish, Borough of CDN-NDG	Marginalized youth in NDG	Arrondissement CDN- NDG, Prévention CDN- NDG, Table de concertation jeunesse et Comité action 6-12 (DSP)	

# Objective 2 - Promote the development and academic achievement of children and youth

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
2.1 Increase the quantity, the quality and variety of childcare services in NDG	2.1.1 In progress					
2.2 Encourage and support student retention and the return to studies of youth 16 to 24	2.2.1 In progress					
2.3 Strengthen the links between parents, childcare services, community organizations and institutions	2.3.1 Promote and implement the actions from the 3-year Action Plan of Table de concertation 0-5 ans Cavendish	Members of Table de concertation 0-5 ans	Avenir d'Enfants, CPE	Families of children 0- 5 y.o.	Avenir d'Enfants	Number of activities organized by the members of Table de concertation 0-5 ans
2.4 Enhance and support projects, services, preschool and afterschool programs that promote school success	2.4.1 Homework Help Committee	Comité action 6-12	Community centers that offer homework help	Children participating in homework help programs	CSDM, Table de concertation jeunesse et Comité action 6-12 (DSP)	
	2.4.2 Lunchtime activities at St. Luc High School	École secondaire St- Luc	Table de concertation jeunesse et les organismes qui offrent des activités	Students from high	St-Luc High School	Number of youth who participate in activities

#### **ISSUE C - HEALTH AND WELL-BEING**

Promote a healthy lifestyle for all

Access to quality health services within a reasonable timeline

Access to quality leisure and sport activities within close proximity and at a reasonable cost

Access to fresh, quality and affordable food

Promoting food security

## Objective 1 - Contribute to the improvement of health services in NDG

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
	1.1.1 Creation of a Health Table	Anne Usher & Gail Tedstone	NDG CC	NDG residents	N.A.	N.A.
1.1 Improve access to primary health care services	1.1.2. Providing access to a holistic array of health services	Head & Hands	Volunteer professionals from the community	Youth in precarious situations	N.A.	# of users of services per year
1.2 Adapt or modify policy pertaining to people with specific needs and realities	1.2.1 In progress					

## Objective 2 - Food Security: improve the access to affordable and healthy food

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
2.1 Increase food security for NDG residents who are financially and/or socially vulnerable with a focus on the vulnerable sectors of NDG	2.1.1 Plant a community garden in Westhaven	Westhaven Neighbourhood Committee	NDG CC, Action Communiterre, Loyola high school, Westhaven Community Center	Local residents in Westhaven, students of Loyola, youth members of Westhaven Community Center	TD Bank, Ça Pousse (Action Communiterre)	Number of local residents who participated (per year)
	2.1.2 De la Terre, à la TableProject	NDG Coalition for Food Security Table	Members of the Table	Residents living in one of the 4 identified sectors	DSP	1/ Feasibility assessment of the projects; 2/ Residents committee to manage the market



2.1.3 Collective Kitchen for seniors at Westhaven Community Centre.	NDGSCC	Westhaven Community Centre, Westhaven Neighbourhood Committee	Seniors with limited mobility living in social isolation in the area	Staff at NDG Senior Citizens Council (their mandate)	Establishment of kitchen in Westhaven
2.1.4 Create a Round Table at Benny Farm to examine those responsible for future of Benny Community Garden	NDG CC	Benny Farm Horizontal Committee, Borough	Garden participants	N.A.	A decision being made about future of garden
2.1.5 Monthly Community Kitchen events at Chez Soi & Benny Farms	Outreach Benny	NDG CC	All residents but particularly those from Benny Farm who do not have regular access to good quality cooking	N.A.	Number of Monthly events & number of attendees at the events
2.1.6 Provide an emergency food distribution service for low income people in NDG	St. Monica Community Food Pantry	Action Communiterre and the NDG Food Depot	People on low incomes or social assistance living in NDG	Parishioners, religious orders, and St. Monica MNA	Remain financially viable in order to meet the demand for the service

cuisine p pour les 4ième	Ateliers de arascolaires enfants de Boite a Lunch et 5ième inée	Action Communiterre, CSSS Cavendish, Centre St. Raymond, Centre Walkley, Centre Westhaven, Direction de la culture, des sports, des loisirs et de développement sociale, Les écoles de la CSDM à NDG, Les écoles de la EMSB à NDG, Bienvenue à NDG, Éco-quartier NDG, Les membres du Comité Action 6-12 NDG, Table de Concertation Jeunesse NDG, Jeunes en Santé NDG, Table de Sécurité Alimentaire de NDG	Kids 9-12 y.o. in NDG	Centraide du Grand Montréal, L'arrondissement Côte-des-Neiges / Notre-Dame-de- Grâce, Jeunes en Santé NDG, Caisse populaire Desjardins de Notre-Dame-de- Grâce, La Direction de santé publique de l'Agence de la santé et des services sociaux de Montréal	N.A.
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2.1.8 Ateliers de cuisine parascolaires pour les jeunes du secondaire	Boite a Lunch	Action Communiterre, CSSS Cavendish, Centre Walkley, Direction de la culture, des sports, des loisirs et de développement sociale, Les écoles secondaires St Luc, Bienvenue à NDG, Les membres du Comité Action 6-12 NDG, Table de Concertation Jeunesse NDG, Jeunes en Santé NDG, Table de Sécurité Alimentaire de NDG		Centraide du Grand Montréal, Jeunes en Santé NDG, Caisse populaire Desjardins de Notre-Dame-de- Grâce, La Direction de santé publique de l'Agence de la santé et des services sociaux de Montréal	N.A.
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	9 Ateliers de ine culturelle Boite a Li	Action Communiterre, CSSS Cavendish, Centre St. Raymond, Centre Walkley, Centre Westhaven, Direction de la culture, des sports, des loisirs et de développement sociale, Les écoles de la CSDM à NDG, Les écoles de la EMSB à NDG, Bienvenue à NDG, Les membres du Comité Action 6-12 NDG, Table de Concertation Jeunesse NDG, Jeunes en Santé NDG, Table de Sécurité Alimentaire de NDG	Individuals and families in NDG	Centraide du Grand Montréal, L'arrondissement Côte-des-Neiges / Notre-Dame-de- Grâce, Jeunes en Santé NDG, Caisse populaire Desjardins de Notre-Dame-de- Grâce, La Direction de santé publique de l'Agence de la santé et des services sociaux de Montréal	N.A.
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	2.1.10 Summer Picnics	Boite a Lunch and NDG Food Depot	Action Communiterre, CSSS Cavendish, Centre St. Raymond, Centre Walkley, Centre Westhaven, Direction de la culture, des sports, des loisirs et de développement sociale, Les écoles de la CSDM à NDG, Les écoles de la EMSB à NDG, Bienvenue à NDG, Éco-quartier NDG, Les membres du Comité Action 6-12 NDG, Table de Concertation Jeunesse NDG, Jeunes en Santé NDG, Table de Sécurité Alimentaire de NDG	Individuals and families in NDG	Centraide du Grand Montréal, L'arrondissement Côte-des-Neiges / Notre-Dame-de- Grâce, Jeunes en Santé NDG, Caisse populaire Desjardins de Notre-Dame-de- Grâce	N.A.
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2.1.11 Cuisine rencontres	Boite a Lunch	Action Communiterre, CSSS Cavendish, Centre Walkley, Direction de la culture, des sports, des loisirs et de développement sociale, Les écoles de la CSDM à NDG, Bienvenue à NDG, Les membres du Comité Action 6-12 NDG, Table de Concertation Jeunesse NDG, Jeunes en Santé NDG, Table de Sécurité Alimentaire de NDG	1/ Primary target group: Parents and adults in NDG; 2/ Secondary target group: Children of primary targeted parents	Jeunes en Santé NDG	N.A.
2.1.12. Nutrition Counts (preparation of healthier food when having limited budget)		Generations Foundation, Second Cup Loyola	Families with low income	City of Montreal	Annual reflection on the progress of the program
2.1.13. Providing cafeteria and catering service at MAB- Mackay Centre and teaching food preparation skills	Au Pois Chic	Forward House, MAB- Mackay Centre	1/ Working in the kitchen (job insertion): vulnarable population (income/ health/ social/ etc.); 2/ Serving the general population	CDEC, CDN/ NDG Borough	Number of meals prepared
2.1.14. Learning food organization, preparation and serving skills while providing a community lunch	Au Pois Chic	Forward House, St. Tomas Church, Moisson Montreal	Vulnarable population, community organizations, residents	CDN/ NDG Borough	1/ Number of people served; 2/ Number of participants in the kitchen

2.1.15 Community Meal-offered 2x per week on food service days	NDG Food Depot	N.A.	People coming in for food baskets but open to anyone	Donations	Number of people, level of interaction with others, participation in other programs
2.1.16 Emergency Food Baskets- groceries to last about 2.5 days, people can come 2x per month	NDG Food Depot	N.A.	Anyone living in service area who needs food support	Donations	Number of baskets/people, surveys, volunteers retained
2.1.17 Cooking Programs-weekly class or community kitchen workshops	NDG Food Depot	N.A.	Anyone interested	Donations & Montreal Westward Rotary	Number of participants, surveys, skills learned, participants leading workshops
2.1.18 Gardening Programs- workshops,gardens, gleaning	NDG Food Depot	Action Communiterre and Transition NDG	Anyone to learn skills, meal and basket participants benefit from produce grown	Donations	Number of participants, surveys requests from more programs
2.1.19 Good Food Box -fruit and vegetable buying group	Moisson Montreal	NDG Food Depot and other pick-up points	Open to everyone	Participants pay wholesale prices	Number of Participants, surveys, new foods tried
2.1.20 Summer Mini-markets featuring local produce	NDG Food Depot	Good Food Box, urban gardens, local farms	Open to everyone	Depot, buyers	Number of participants, amount of produce sold
2.1.21 Boomer Café	NDG Food Depot/NDGSCC	N.A.	Adults 50-65, low- income, residents of NDG or Montreal West	Food Depot/NDGSCC	Number of participants, participant feedback

	2.1.22 Create, maintain, and enhance collective gardens in NDG	Action Communiterre	YMCA NDG, Église Unitarienne, Église St- Thomas, École Les Enfants du Monde, Église Rosedale QueenMary, Royal West Academy	Everyone	Centraide, Hogg Family Foundation, Caisse populaire Desjardins, Arrondissement CDN- NDG, Mazon, Emploi- Québec, Birks Family Foundation	1/ Numbers of gardeners, 2/ Production (kg), 3/ % given to the Food Bank
	2.1.23 Offer horticultural therapy program to community groups that work with people suffering from mental health problems		Abri en Ville	People with mental health issues	Echo Foundation	1/ Numbers of participants, 2/ Appreciation of the participants (qualitative)
	2.1.24 Provide intergenerational meals cooking program	Action Communiterre	Bienvenue NDG, CLC language school, HLM Terrebonne, HLM Monkland, HLM 4040 Girouard, OMHM	Low-income elderly people	Nouvel Horizon pour les aînés, Jeunes Canada au Travail	1/ Numbers of workshops given, 2/ Numbers and age of participants, 3/ Appreciation of the activity, 4/ Numbers of cooking book printed and distributed
	2.1.25 Organize workshops on food security and environmental issues	Action Communiterre	Food Depot NDG, Jardin Sans Frontière, Incredible Edibles, Eco-Quartier NDG	Everyone	Voluntary contributions appreciated	1/ Numbers of workshops, 2/ Participants to workshops
2.2 Develop a policy specifically focusing on Food Security in NDG	2.2.1 In progress					

# Objective 3 - Promote healthy living in NDG

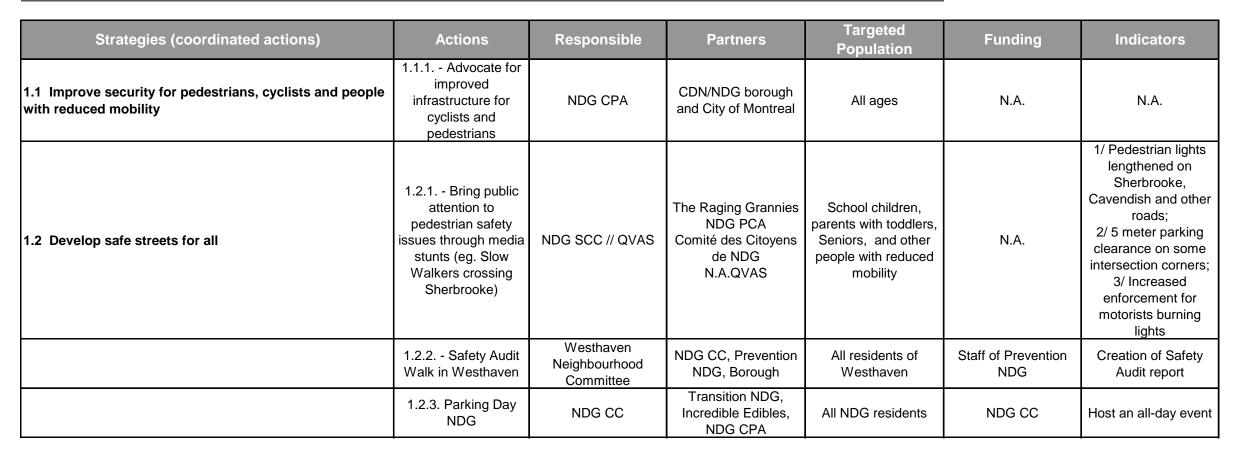
Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
	3.1.1 Website and facebook association membership	NDG CPA	N.A.	Association members	N.A.	N.A.
	3.1.2 Sense Project on sexual health for youth	Head & Hands	Local youth volunteers	All youth in NDG school system	N.A.	# of youth reached
	3.1.3 Health information referral	Head & Hands	Volunteer staff	All residents	N.A.	
	3.1.4 Street outreach with information on clean drug use and safer sex	Head & Hands	Street outreach officer	People living on the street with addiction problems	N.A.	# of people reached
3.2 Ensure availability and access to physical health and well-being programs and encourage participation	3.2.1 Ensure gym accessibility for adults & seniors in Westhaven Community Centre	NDG CC // Westhaven Neighbourhood Committee	Westhaven Community Centre	Residents who do not currently have access - i.e Non-youths		Participants
	3.2.2 Encourage cycling and walking	NDG CPA	N.A.	All ages	N.A.	N.A.

#### **ISSUE D - URBAN AND SUSTAINABLE DESIGN**

Active and public transportation Fluid transit between different parts of neighbourhood Traffic calming Urban security Revitalization of at risk and vulnerable sectors Quality of the environment Urban development of infrastructures and local services Green spaces, gardens

Beautification

#### Objective 1 - Increase the security of travel in NDG





<b>1.3 Mitigate the impact of megaprojects on traffic</b> 1.3.1 In progress			
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Objective 2 - Increase the accessibility and mobility in NDG

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
2.1 Reduce the isolation of certain sectors	2.1.1 In progress					
2.2 Adapt urban infrastructure especially for families and people with reduced mobility	2.2.1 Community Assessment of NDG seniors to determine priority mobility needs (1st step toward creating a strategy for NDG/CDN to become an 'Age Friendly' Borough in Montreal)	NDGSCC	N.A.	Older people and people with reduced mobility	NDGSCC (internal)	A clear portrait of the accessibility and mobility needs of NDG seniors (report)
2.3 Improve STM services in NDG	2.3.1 'Vendome for All' Campaign - petition supporting the funding of a 2nd entrance to the MUHC hospital that includes elevator access	CIQ // TCAIM // RUTA	CIQ members	People with limited mobility	N.A.	The construction of a second entrance to the MUHC with elevator access
	2.3.2. Campaign to end crowding on 105 Bus	NDGSCC	NDG Food Depot, Coop La Maison Verte, NDG CC	Boomers, seniors & people with limited mobility	N.A.	1/ Addition of busses &/or accordion buses for increased capacity; 2/ More seats available for those in need

# Objective 3 - Develop more services in specific or targeted areas of NDG

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
3.1 Revitalize the 4 "vulnerable" sectors (St. Raymond, Benny, Westhaven, Fielding-Walkley)	3.1.1 Café Culturel St. Raymond	NDG CC // SRRA	CDEC	St Raymond residents // local artists // local NGOs needing space	NDG CC (funding for initial plan) CDEC NDG (potential funding for market feasibility plan)	Proposal adopted and feasibility study undertaken
	3.1.2 Decorate Melrose Tunnel for Halloween	NDG CC	SRRA // ST Raymond Centre // Ecole Etoile Fillante	St Raymond residents (families and children)	NDG CC	Event for children held in October
	3.1.3 Démarche de Révitalization de la secteur Fielding- Walkley		Table de Parternariats de la Démarche	Residents of Fielding- Walkley	Ville-Mess	N.A.
	3.1.4 - Westhaven Community Design Charrette	NDG CC	Prevention NDG, Loyola Highschool (maybe), Westhaven Community centre	N.A.	N.A.	Holding a Charette

# Objective 4 - Improve the quality of the environment of the neighbourhood

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
4.1 Improve the management of waste and recyclables	4.1.1 Offer recycling bins	Éco-quartier NDG	none	NDG residents, businesses, schools, community groups, etc	CDN/NDG borough	% of neighborhood that has a recycling bin
	4.1.2 Implementing composting & community composting	Éco-quartier NDG	none	NDG residents, schools, community groups, etc	CDN/NDG borough	% of neighborhood composts

4.2 Foster beautification and cleanliness of public spaces	4.2.1 St Raymond Tunnel Improvements	NDG CC // SRRA // Borough	Resident Volunteers	Residents of St Raymond	N.A.	Installation of greening and public art within and around the tunnel
	4.2.2 Organize clean-ups with groups; borough flower distribution, perennial plant exchange	Éco-quartier NDG	NDG community council, NDG community centers, mobilization agents, etc.	NDG residents, businesses, schools, community groups, etc.	CDN/NDG borough	Number of community groups that have clean-ups; number of flowers distributed
4.3 Improve air quality and reduce pollution	4.3.1 Organize ragweed pulling tours with volunteers, dissemination of information on how to reduce dependence on toxic products, eco- cleaning workshops, composting workshops, etc.	Eco-quartier NDG	CSSS Cavendish	NDG residents, businesses, schools, community groups, etc.	CDN/NDG borough	Number of bags of ragweed pulled out

#### **ISSUE E - HOUSING AND COMMUNITY SPACES**

Affordable Housing

Community Infrastructures Collective Equipment Quality and Security of Housing Support Services to Tenants

# Objective 1 - Develop an integrated vision of Housing in NDG

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
1.1 Increase the supply of social housing in NDG for clients at risk and for people with low and moderate income	<ul><li>1.1.1 Renovations of apartment</li><li>buildings on Walkely</li><li>&amp; Grand Boulevards</li></ul>	HCNDG, CDH, Sherbrooke Forest	Old Brewery Mission, YMCA	Low and moderate income residents in need of quality affordable housing	SHDM	Availability of at least 50 units (60% of which will have subsidized rents)
1.2 Be aware of housing projects and improve existing buildings	1.2.1 Update the portrait of what is available in social housing	Housing Table	Social Housing Providers in NDG	Low and moderate income residents in need of quality affordable housing	NDG CC	Having an updated document of social housing in NDG
	1.2.2 Create a map : list of housing projects currently in NDG	Housing Table	Social Housing Providers in NDG	Low and moderate income residents in need of quality affordable housing	N.A.	Producing a map
	1.2.3 Promote existing programs about building renovations and energy efficiency	Housing Table	Econologis, CDN/NDG borough	Homeowners and tenants in NDG	N.A.	Number of meetings with homeowners and tenants in NDG (per year)
	1.2.4 Evaluate the impact of the large developments on the housing market (gentrification)	Housing groups in CDN/NDG	CIQ, CURA	Low and moderate income residents	N.A.	N.A.



	1.2.5 - Support residents of new social developments (ex: Benny Farm) in dealing with building deficiencies	NDG CC	Housing Table, SHQ, FECHIMM, DSP, CLSC	Low and moderate income residents	NDG CC	Number of meetings with housing projects
1.3 Support community groups on housing issues	1.3.1 Provide support to groups of citizens wanting to work on housing issues/projects	Housing Table	CLSC, GRT	Low and moderate income residents in need of quality affordable housing	N.A.	Number of meetings with residents who work on housing issues

**Objective 2 - Improve Housing Services in NDG** 

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
2.1 Defend the rights of tenants	2.1.1 Creation of Tenants Association in Westhaven	Westhaven Neighbourhood Committee	Westhaven Community Centre, NDG CC	Tenants in Westhaven neighbourhood	N.A.	Number of people who sign up as members
	2.1.2 Plan d'action pour un comité logement	Steering committee for a housing service in NDG	Housing Table	Tenants in NDG	N.A.	Augmentation of the number of hours of service for tenants in NDG
	2.1.3 Provide information to tenants and landlords about their rights and responsibilities and mediation when needed	NDG CC, Teninform, Head and Hands and Housing Table	Housing Table, Tandem CDN/NDG	Tenants and landlords in NDG	N.A.	Number of interventions with tenants
	2.1.4 - Tenant help and referral services of the NDG Community Council	NDG Community Council	The Food Depot	Everyone	NDG CC staff	N.A.

2.2 Inform and sensitize stakeholders regarding poor housing conditions	2.2.1 Workshops on tenants rights and safety (in different languages)	NDG CC, Teninform, Head and Hands and Housing Table	Westhaven Neighbourhood Committee, Bienvenue a NDG, Project Genesis	Tenants in NDG	NDG CC staff	Number of participants
	2.2.2 Improve the application of the Housing Code	City of Montreal and CDN/NDG Borough (Permits and Inspection Service)	Salubrity commettee CDN-NDG and housing Table	Tenants and landlords in NDG	N.A.	Number of inspections followed by improvements or mesures with the municipal court
	2.2.3 Make current information available and accessible (desiminate information on websites, flyers, meetings and interventions)	NDG CC, Teninform, Head and Hands and Housing Table	Community groups and organisations in NDG	Tenants in NDG	N.A.	Not applicable
	2.2.4 Offer various workshops on housing conditions (in different languages)	NDG CC, Teninform, Head and Hands and Housing Table	Westhaven Neighbourhood Committee, Bienvenue a NDG, Project Genesis	Tenants in NDG	NDG CC staff	Number of participants
	2.2.5 Promote access to information for financial aid programs concerning social housing	NDG CC, Teninform, Head and Hands and Housing Table	Community groups and organisations in NDG	Tenants in NDG	N.A.	Not applicable

2.3 Ensure a full time service to meet the needs of citizens	2.3.1 Create a community housing organization focused on housing rights		Housing Table	Tenants in NDG	N.A.	Creation of organization
	2.3.2 Hire a housing rights specialist after establishing a Housing Committee for NDG	Steering committee for a housing service	Housing Table	Tenants in NDG	N.A.	Not applicable

Objective 3 - Ensure the provision of adequate space for community organizations and groups

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
3.1 Secure adequate and affordable long-term spaces	3.1.1 Coordinate the NDG Community Space Coalition	NDG CC	Community Space Coalition members	Community organizations within NDG	NDG CC staff	Number of meetings coordinated by NDG CC (per years)
	3.1.2 Work with McGill intern to prepare a space map for the spaces and buildings in NDG with potential	NDG CC	Community Space Coalition members	N.A.	N.A.	Having a space map produced
	3.1.3 Collatoration between Food Depot, Au Pois Chic and Action Communiterre	Food Depot, Au Pois Chic and Action Communiterre	CDEC	N.A.	CDEC	N.A.

3.2 Ensure the maintenance and safety of community centers and their surroundings for social, cultural and sporting activities	3.2.1 In progress					
3.3 Increase and improve access to community, sport and cultural equipment and materials	3.3.1. Maintain and promote a list of community spaces and equipment for rent	NDG CC	Community Space Coalition members	Community organizations and residents of NDG	NDG CC staff	Number of times a space or an equipment was rented (per year)
	3.3.2 Furnish 10+ partner organizations with books and resources for community libraries	Fraser Hickson	YMCA of Montreal and multiple other partners, including many non-NDG based	Anyone in the community, with a focus on the young and people who need library access	N.A.	Growth in number of projects/partners

#### **ISSUE F - CULTURE AND SOCIAL COHESION**

Access to cultural activities (spectators and participants) Promote cultural resources in the neighbourhood Welcoming cultural communities A space for everyone in Notre-Dame-de-Grâce Intergenerational solidarity Universal accessibility Breaking isolation



## Objectifve 1 - Break isolation and ensure the integration of people in the community

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
1.1 Create and support initiatives and services aiming to break isolation and encourage the integration of the newly arrived, people living with disabilities, seniors and stay-at-home parents	1.1.1 Hold information kiosks for immigrants about services and activities available in NDG	Bienvenue a NDG	Table de concertation jeunesse NDG, CDN/NDG borough	Immigrants	Table de concertation jeunesse NDG, CDN/NDG borough	Number of immigrants served at the information kiosks (per year)
	1.1.2 Organize training workshops and cultural activities	Bienvenue a NDG	Ministère de l'Immigration et des Communautés culturelles du Québec, CDN/NDG borough, Emploi Quebec	Immigrants	Ministère de l'Immigration et des Communautés culturelles du Québec, CDN/NDG borough, Emploi Quebec	1/ Number of organizers (per year); 2/ Number of participants (per year)
	1.1.3 Development of TINDG action plan	Intercultural Table of NDG (TINDG)	TINDG	new arrivals and members of cultural communities	N.A.	N.A.
	1.1.4 Day programs for seniors	NDGSCC	N.A.	low income seniors and those with health, mental or financial challenges	NDGSCC (Internal)	number of participants
	1.1.5 Drop-in program for boomers	NDGSCC	N.A.	low income seniors and those with health, mental or financial challenges	NDGSCC (Internal)	number of participants

1.1.6 Provide counselling service (one-on-one) to recently arrived immigrants	Bienvenue a NDG	Ministère de l'Immigration et des Communautés culturelles du Québec	Recently arrived immigrants	Ministère de l'Immigration et des Communautés culturelles du Québec	Number of people served (per year)
1.1.7 Organize a mini-winter & summer Olympics for families in Westhaven	Westhaven Neighbourhood Committee	Westhaven Community Centre, NDG CC, JES	Families with children	JES staff	number of participants
1.1.8 Create an adult social club for Westhaven residents (ex. Movie night with questions, games etc)	Westhaven Neighbourhood Committee	Westhaven Community Centre, NDG CC	Adults who are not well served by the community centre presently	N.A.	number of participants
1.1.9 Create Residents Welcoming Committee in Westhaven	Westhaven Neighbourhood Committee	NDG CC	Newly arrived residents	N.A.	Number of participants
1.1.10 Intergenerational couching sessions (ex. cooking & computer skills)	CJE	N.A.	Both young people and seniors	N.A.	Number of participants
1.1.11 Youth outreach worker	Prevention CDN-NDG et Table jeunesse NDG	N.A.	Youth in NDG	Arrondissement CDN- NDG, Prévention CDN- NDG, DSP Table de concertation jeunesse et Comité action 6-12 (DSP)	Number of youth reached

# Objective 2 - Develop a global vision of arts and culture in NDG

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
2.1 Promote cultural activities for all	2.1.1 Support events and activities in NDG	NDG CC	Table interculturelle de NDG	Residents of NDG	NDG CC	Total number of events and activities supported by the NDG CC (per year)
	2.1.2 Development of TINDG action plan	Intercultural Table of NDG (TINDG)	TINDG	new arrivals and members of cultural communities	N.A.	N.A.
	2.1.3 Encourage resident's participation in encouraging Jane's Walks	NDG CC	Local residents, Urban Ecology Centre	Anyone who wants to show up	N.A.	Number of walks held
	2.1.4 Soap making workshop in Sherbrooke Forest	Residents, NDG CC	N.A.	N.A.	N.A.	N.A.
	2.1.5 Sunday in the park	Head & Hands	NDG Community Organizations	NDG Residents	N.A.	N.A.
2.2 Better represent the artistic and cultural vitality of NDG	2.2.1 Better represent the artistic and cultural vitality of Notre-Dame-de- Grâce	CDEC	N.A.	local merchants, local artists	N.A.	Number of participating businesses and artists participants
	2.2.2 Promoting and incubating NDG artists	La Maison de la culture NDG	Carrefour jeunesse emploi, J-2000, Église NDG, Ateliers Évelyne Dufour, Conseil Communautaire NDG, Bienvenue à NDG, Semaine des arts NDG, Cinéma NDG		Ville de Montreal, Conseil des Arts de Montreal, Ministere de la culture du Quebec	Number of artists served and number of residents visiting
	2.2.3. NDG Arts Week	NDG Arts Week	N.A.	NDG Residents	N.A.	Number of performances & size of audiences

## **ISSUE G - COMMUNITY CAPACITY BUILDING**

Citizens having a voice

Citizens' participation in local projects and priorities

Intersectoral "concertation"

Follow-up of large community projects

Exchange and sharing of information between local stakeholders

## Objective 1 - Improve "concertation", mobilisation and the networking of NDG stakeholders

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
1.1 Strengthen the role of NDG's "Table de Quartier"	1.1.1 - Create a steering committee to develop a proposal for a new structure and governance of the Table de Quartier in NDG	NDG CC	NDG CC Board of Directors, NDG Residents, Groups and Institutions	General population, Groups and Institutions	NDG CC Restricted funding	Having a proposal developed
	1.1.2 - Organise 4 Public consultations in relation to the new structure and governance of the Table de Quartier in NDG	NDG CC	NDG CC Board of Directors, NDG Residents, Groups and Institutions	General population, Groups and Institutions	NDG CC Restricted funding	Number of participants (per year)
	1.1.3 - Organise meetings to present the proposal adopted for the new structure and governance of the Table de Quartier in NDG	NDG CC	NDG CC Board of Directors, NDG Residents, Groups and Institutions	General population, Groups and Institutions	NDG CC Restricted funding	Number of meetings organized (per year)

	1.1.4 - Update the NDG CC by-laws according to the new structure and governance of the Table de Quartier in NDG	NDG CC	NDG CC Board of Directors, NDG Residents, Groups and Institutions	N.A.	NDG CC Restricted funding	Having an updated by- laws
1.2 Improve communication between stakeholders	1.2.1 - Organise 4 Round Table meetings	NDG CC	Round Table Coordination Committee members	Groups and Institutions	Initiative Montrealaise	N.A.
	1.2.2 - Active participation on local and regional tables and committees	NDG CC	Groups and Institutions	Groups and Institutions	Initiative Montrealaise	Number of local and regional tables and committees, on which NDG CC had participated (per year)
	1.2.3 - Continue developing the section on the Website related to Tables and Committees	NDG CC	Groups and Institutions	Groups and Institutions	Initiative Montrealaise	N.A.
	1.2.4 Continue developing pages on the Website to provide partners with space to share their information and resources	NDG CC	Groups and Institutions	Groups and Institutions	Initiative Montrealaise	N.A.

# Objective 2 - Increase community involvement in civic engagement and local democracy

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted Population	Funding	Indicators
2.1 Increase capacity for collective action and encourage networking	2.1.1 Organize Public assemblies	NDG CC	Groups and Residents	General population	Centraide	Number of assemblies organized by NDG CC (per years)
2.2 Promote and recognize volunteering	2.2.1 Create a page on the website for Volunteering in NDG	NDG CC	N.A.	General population	SAB	N.A.
	2.3.1 - Maintain weekly Newsletter and Calendar of events	NDG CC	N.A.	General population	Centraide	N.A.
2.3 Inform and train citizens how to become involved and engaged in their community	2.3.2 - Continue updating the resource center on the Website		N.A.	General population	PSOC	N.A.
	2.3.3 Young leaders NDG	Table de concertation jeunesse NDG	Carrefour jeunesse- emploi NDG and Prevention CDN-NDG	Youth from 12 to 20 y.o. leaving in NDG	CDN-NDG borough and Forum jeunesse de l'ile de Montréal	Number of youth reached, number of meetings, qualitative evaluation by the youth involved

## Objective 3 - Strengthen the skills and sustainability of NDG organisations and groups

Strategies (coordinated actions)	Actions	Responsible	Partners	Targeted population	Funding	Indicators
13.1 Strendthen skills of NUUL- ordanisations according to their st	3.1.1 Personalised pages for members	NDG CC	N.A.	Groups and Institutions	NDG CC membership	N.A.
	3.1.2 Organization of training workshops based on identified needs	I ADIA AD CONCATISTION	N.A.	Community stakeholders	N.A.	Number of participants in the training workshops, satisfaction of the participants
3.2 Increase fundraising methods and access to funds	3.2.1 - In progress					