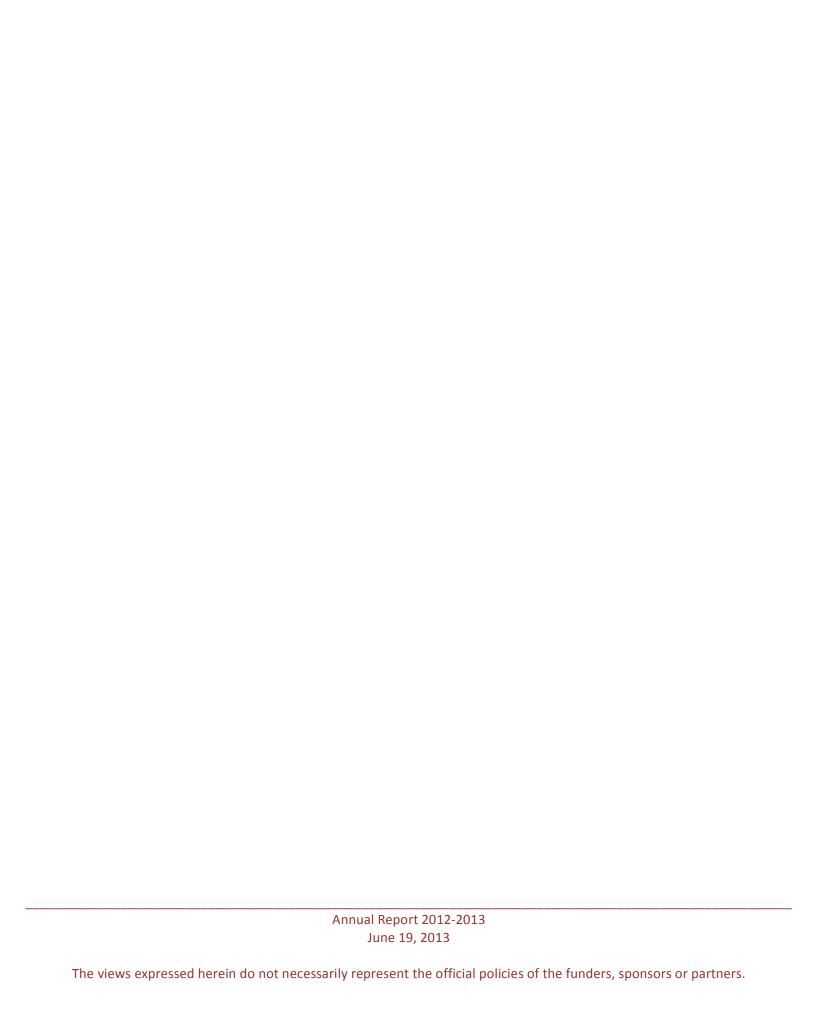


4 KORNERS FAMILY RESOURCE CENTER

Annual Report 2012-2013





Thanks to your generosity, dear volunteers and donors, in 2012-2013, the Center reached over 370 children, 155 families, and 441 seniors. You donated over 3,100 hours of your time and over \$300,000 of your funds.



THANK YOU THANK





Santé Canada



































AND DONATIONS BY GENEROUS PEOPLE LIKE YOU!

IN THIS YEAR'S ANNUAL REPORT

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"BOARD MEMBER, YOUR FIRST RESPONSIBILITY IS TO ENSURE THAT THE MISSION OF YOUR ORGANIZATION CONTINUES TO MEET THE NEEDS IN YOUR COMMUNITY" LLOYD VANDERKWAAK

The 4 Korners Family Resource Center has always been blessed with a dedicated, hard-working group of individuals devoted to governing the organization and ensuring the needs of the communities are met. In 2012-2013, it was no different. Each of the following individuals occupied a post on the board during the 2012-2013 fiscal year.



Ms. Colleen Baxter-Sullivan MRC Deux-Montagnes



Dr. Elizabeth Saccà MRC Deux-Montagnes



Mr. Peter Andreozzi, MRC Deux-Montagnes



Ms. Linda Supinski MRC Deux-Montagnes



Ms. Linda Draycott MRC Deux-Montagnes



Ms. Gertrude Dore MRC Deux-Montagnes



Mr. Timothy Foreman MRC d'Argenteuil



Ms. Brigitte Desjardins Laval



Ms. Michelle Booth MRC des Laurentides



Ms. Sarah Leboeuf MRC Deux-Montagnes

The knowledgeable staff at 4 Korners Family Resource Center, whether in Deux-Montagnes or Sainte-Agathe-des-Monts, can always help you find the appropriate resource every time. Given the volatile nature of project funding, faces often change, but everyone is part of the team.

FULL-TIME STAFF

Rola Helou

Executive Director





Sylvia Schatrowski Resource Coordinator

PART-TIME STAFF

Harry Bleeker Custodian



Lyne Girard
Accountant





Kim Nymark
Communications Director
MRC des Laurentides and MRC
des Pays-d'en-Haut

SPECIAL TASKS STAFF



Amanda Fougere
Resource and Administrative Assistants
Josée Delanev



Cecile Bouchard Daycare and caregivers project



.

Edith Ury
CHEP and caregivers project
MRC d'Argenteuil

Lisa Agombar
Fun Friends and caregivers



Joanne Gagné Caregivers project

Dayna Morrow
Caregivers project
MRC Thérèse-de-Blainville





Laura Young
Fun Friends
MRC des Laurentides

It is with pride that we present this year's annual report. In fact, you too may feel quite proud with all our collective accomplishments this year. Thanks to you, dedicated volunteers, devoted staff and generous funders, over 3,000 people's lives were touched by the work we did together. Please allow us to take this opportunity to thank you all, each and every one of the over 80 volunteers, almost 600 members, 10 board members, 12 staff members and many, many donors, funders and partners.

As the expansion into the Laurentians continues, the need for increased access to services in English becomes more apparent. As we expand and work with more partners, we are happy to witness an openness and willingness to work together to bring more information, resources and services to the English-speaking population in the Laurentians.

One particular point of pride is the opening of the 4 Korners satellite office in Sainte-Agathe-des-Monts. 4 Korners is now better equipped to serve the population of the upper Laurentians. This, of course would not have been possible without the collaboration and support of the English Communities Committee and the CSSS des Sommets.

It is one example of partnership and collaboration leading to innovative ways of meeting the needs of the English-speaking communities of the Laurentians. Many more examples are provided in the next few pages. None of the successes of the past year would have been possible without each and every one of you: devoted board members, dedicated volunteers, generous donors, supportive funders and hard working staff members.

Enjoy the fruits of your contributions!

Respectfully,

Peter Andreozzi, President

Toler - Though

Rola Helou, Executive Director

Po Salan.

MISSION

In the spirit of respect, support and empowerment the 4 Korners Family Resource Center is a non-profit community organization dedicated to assisting youth, adults, seniors and their families in the Laurentian region to access information, resources and services in English.

VALUES

We believe that it is important for people who share a common language to have an accessible, affordable and comfortable place to meet to build social support networks, exchange information and develop projects and programs for itself.

We believe in our right to receive health and social services in English.

We believe that each person contributes to his/her own health and well-being and to that of the community.

We believe that each voice is valuable within an organization, a system or a community and therefore a strong sense of belonging and responsibility should be encouraged.

We believe that there is strength in collaboration, partnerships and networks.

We believe that healthy families are the building blocks of a healthy community.

OBJECTIVES

To promote mental and physical health by delivering programs and services to individuals marginalized by factors such as isolation, language, and other risk factors.

To provide early stimulation programs for pre-school children.

To offer programs to prevent isolation, frailty and other conditions associated with aging.

Dear Volunteers,

Often, I have wondered, "Where would 4 Korners be without the walls you brought in? Where would 4 Korners be without the countless hours – that

went uncounted – you gave freely and generously simply because you wanted to help? How many – or few – people would we be able to reach without your dedication?"

Thank you for donating over 3,100 hours of your time!

I am afraid to answer these questions because the answers would be, "Not very far. Not much. Not very many."

There are not enough ways to say THANK YOU! Allow me, nonetheless, to try, on behalf of the board, the staff, the participants, the partners and the English-speakers in the Laurentians.

Thank you Nia:wen Obrigada Dziękuję
Merci Gracias شكراً Wliwni
YOU=awesome, ME=grateful You're a spark plug for good.
When it comes to making an Thanks for sparking something impact, you rule! amazing!

So, it turns out, if you Google it, there are many, many ways to say thank you! Just know I am eternally grateful for all that you do! And, I am not the only one.

A million thanks...

Respectfully,



INFORMATION, REFERRALS AND ACCOMPANIMENT

Thanks to you, over 800 referrals were made

One of the many roles of 4 Korners is to provide referrals, accompaniment and specific information to our members. The *Resource Korner* contains a collection of English language pamphlets describing the various programs and services available in the region, and the collection is constantly growing. Recently, a *Resource Komputer* was added to the

Resource Korner to allow people to access information online.

Knowledgeable staff members can find information and make referrals to appropriate services. Referrals are made to an in-house service or to one of the other resources available in English in the Laurentians. When necessary, individuals are accompanied in their search for resources and services.

Did you know that over 3,000 people walked in the 4 Korners Head Office last year?







Resource Komputer: for online information.

Thanks to the dedication of volunteers from the English Communities Committee, mainly ECC President Sheila Eskenazi, and the openness and willingness of the CSSS des Sommets to improve access to English services, the 4 Korners Family Resource Center's satellite office was opened at the end of August 2012.

Thanks to you, over 40 people were served in Ste-Agathe.



50, rue Corbeil, Sainte-Agathe-des-Monts: location of 4 Korners' satellite office. This church, often referred to as the old Fatima church, was purchased by the Fondation Medicale and is rented to community organizations.

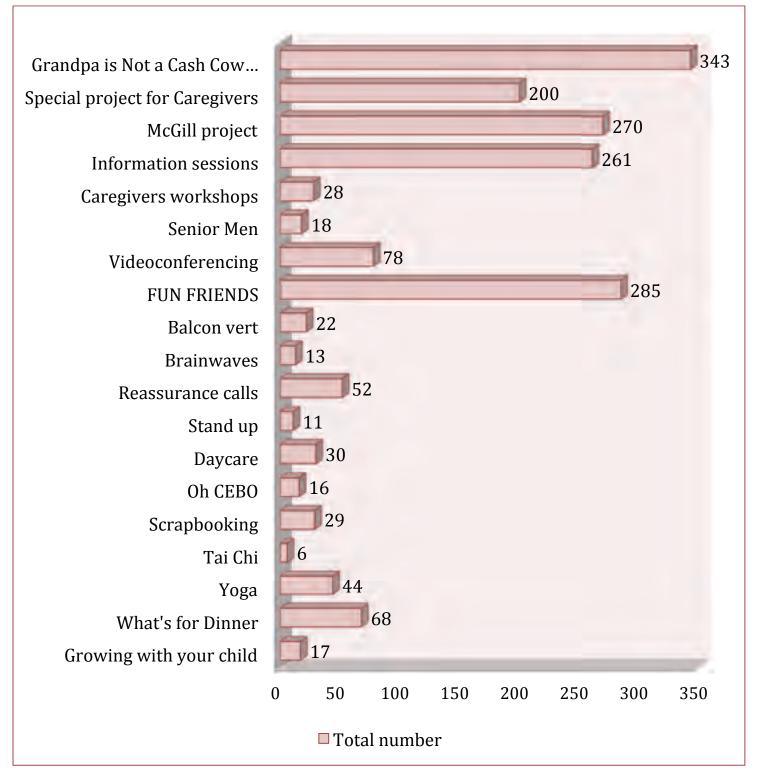


An ad went into the Fondation Medicale's annual agenda. Our partners at the Fondation graciously offered the space free of charge!



An article appeared in the French l'info du Nord announcing more services for Anglophones in Sainte-Agathe.

Activity	Health Impact	Number of	Dedicated Volunteer(s)
Activity	Health Impact	interventions	Dedicated volunteer(s)
Yoga for the rest of us	Reduced isolation among seniors, improved physical and mental health.	An average of 11 people 3 times per week for 52 weeks.	Nel McChristie
Tai Chi	Improved physical and mental health.	An average of 3 people once each week for 20 weeks.	Christine Neumeyer
Daycare	Respite for parents, stimulation and socialization for children.	An average of 10 children once a week for 27 weeks.	Pia Sobhee Margaret Weston Raj Cockburn
Reassurance Calls	Support for seniors living alone, prevention or early intervention, improved mental health.	An average of 227 calls per volunteer each year.	Gertrude Dore Carol Distasio Geri Belanger Doreen Draycott Irene Hirschbach Linda Cook Carole Morrisson Carolyn Plesz
Counseling	Improved mental health and psychosocial support.	An average of 6 hours twice per week for 32 weeks.	Joanne Gagné
Scrapbooking	Reduced isolation, improved memory, improved fine motor skills.	An average of 11 people 2 hours each week for 27 weeks.	Carol Knight Linda Supinski
Balcon Vert	Reduced isolation, increase of healthy choices, improved mental and physical health.	An average of 22 people benefit from the program over the summer (12 weeks).	Rene Heibel Carol Distasio Jim Distasio Colleen Baxter-Sullivan Michael Sullivan
Senior Men's Group	Reduced isolation, increase of healthy choices, improved mental and physical health.	An average of 6 men meet once each week for 32 weeks.	Donald Maillet Doug Craig
Brainwaves Tutoring	Improved school success. Long-term: improved health outcomes and reduced social isolation.	An average of 5 students for two hours each week for 27 weeks.	Heather Tremblay Laurie King Naomi Bellos
Computers for Seniors	Improved access to resources, reduced isolation.	An average of 8 seniors met weekly for 20 weeks.	Stella Cox Karl Valois Matthew Knechtel



You helped us reach over 1700 community members!









Provided financial support for the:

Laurentian English Services Advisory Network

LESAN

This networking project aims to improve access to English health and social services through the creation of a network across the Laurentians. In addition, participation at various roundtables throughout the region is made possible through this project. Each of the LESAN committees includes a representative from the local health and social services center (CSSS) as well as volunteers, school representatives and members from community organizations. The diagram below illustrates each of the LESAN committees and the roundtables in each of the territories. These roundtables address specific issues or age groups. The LESAN ensures someone is around the table to ask, "Is that available in English?"

Elder Care-LESAN Québec Québec givers abuse Argenteull en Neglect en Forme [15 members Forme Poverty from MRC table Argenteuil) Center TANDEM Partnership Deuxyears Committee Montagnes LESAN (22 (6) 6-12 4 Korners from MRC) years (sponsor Regional serving the Cell guide for Laurentians) Care-Seniors' caregivers givers Regional table Care-TDB seniors' givers English table **LESAN Pay** Youth Communities L'Appui d'en-Haut Website Committee (12 from Board (16 from committee MRC Pays-MRC des MADA: Social d'en-Haut Laurentides senior developriendly ment



Provided support for:

What's for Dinner supported healthy choices for parents and children. This program was so popular that in 2013, two groups were offered in English, at 4 Korners, and one in French, at Centre d'entraide Racine-Lavoie.

New this year:

- Québec en Forme supported the implementation of special parentchild activities.
- Le Club Kiwanis supported special outings for all three groups.

Growing with your child provided activities for parents and their children that supported bilingualism and overall child development.







Supported:

The Support and Information for Caregivers Project provided workshops, resources and support sessions for caregivers in the MRCs of Deux-Montagnes, Argenteuil and Therese-de-Blainville.

Le Temps d'une Pause Project increased self-identification among caregivers and providing them with information regarding the resources available to them in the Deux-Montagnes area.













The caregivers have greatly appreciated the support provided to them. The bouquet of fruit above was one token of appreciation from a caregiver who was able to obtain support and respite. Over 200 evaluation forms were received and the results have been overwhelmingly positive.

"IF YOU WANT TO GO FAST, GO ALONE. IF YOU WANT TO GO FAR, GO WITH OTHERS." AFRICAN PROVERB

Improving access to health and social services is a concern we share with many partners in the region.

Partner (s)	Program	Outcome	Territory		
Centre die samme et de sementes sokome dy sin dies-Devis-Montagnes	Stand Up	11 seniors acquired skills to prevent falls	MRC Deux-Montagnes		
Cécile Bouchard	Oh CEBO!	16 people broke isolation while improving fine motor skills	MRC Deux-Montagnes		
Societé Canadiau canadienne Canter du canter Society	Cancer support group	2 individuals received support	Kanesatake		
ace	Videoconference	78 individuals received information about various health issues	MRC d'Argenteuil		
Jy was Jy partage!	Play group	5 families broke isolation while acquiring tools to prevent anxiety	MRC des Laurentides		
Programme d'aide et d'intervention	Parenting 101	6 parents acquired tools to support them in their role of parent	MRC des Laurentides		
LESAN Argenteuil	Grandpa is Not a Cash Cow and Grandma Won't Take Any Bull	Over 340 people were sensitized to the issue of elder abuse	MRC d'Argenteuil		
3 6-1/2 -1/2	Bullying: A Workshop of Parents	13 parents obtained tools to deal with bullying	MRC Deux-Montagnes		
LESAN Pays-d'en-Haut	Information on Services	Over 40 people obtained information about services available and how to access them	MRC des Pays-d'en'Haut		

Partner (s)	Program	Outcome	Territory
DEUX-MONTAGNES L. E.S. A. N.	Getting to Know Our Communities	Over 30 people learned about health and social services available in English	MRC Deux-Montagnes
COMMERCIAL SE	Transition to High School, Sexuality and Your Teen, Talking to Your Teen About Drugs	A total of 24 families obtained information and tools to communicate with their teenagers	MRC Deux-Montagnes
ELAN ENGLISHLANGUAGE ARTS NETWORK	Honky Tonk Fundraiser	Over 40 people attended and \$2,000 was raised	MRC Deux-Montagnes
Eddy Ewenson Golf Invitation	Golf Fundraiser	Over 120 people attended and \$10,000 was raised	MRC Deux-Montagnes
Societé Lanettari canadienne Cancer du tanner Society	Cancer support group	2 people attended the monthly support group	Kanesatake
ici	Youth Artistic Expression	Over 50 young people used art as a means of expression	Deux-Montagnes & Kanesatake











Provided financial support for:

The Increasing Bilingual Health Professionals in the Laurentians Project established a comprehensive information structure for bilingual health and social services professional interns to access Laurentian regional health care organizations. In addition, 4 Korners hopes to attract bilingual students to the professional and social benefits of working in the Laurentian region.

This year:

- 20 high school students participated in an observation internship at the Saint-Eustache Hospital;
- Over 250 students in High Schools and CEGEPs received information about possible internships in the Laurentians.

BILINGUAL HEALTH PROFESSIONALS = MORE ENGLISH SERVICES



Career fair at Rosemere High School:

The guidance counsellor, who had been helping students for over 30 years, had never heard of an observation internship. The French high schools have been organizing them for years.







Provided financial support for:

The Fun Friends Anxiety Prevention Program provided children with tools to cope with feelings of fear, worry, and depression by building resilience and self-esteem and teaching cognitive, behavioral, and emotional skills in a simple, well-structured format.

Our partners on the project were:





This year:

- 20 professionals were trained to implement the program;
- 8 schools participated;
- 2 CSSS participated;
- 285 students were provided with tools to build resilience.

HEALTHY MENTAL HEALTH CHOICES



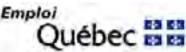
Teachers, social workers and behaviour technicians took a day out of their busy schedules to help us improve the mental health of children in the Laurentians.









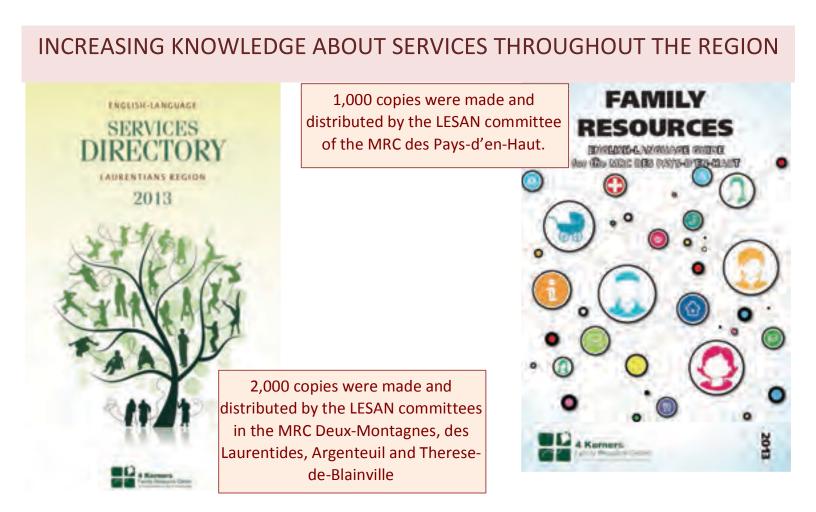


Provided financial support for:

The Family Resources English-Language Guide for the Pays-d'en-Haut Project developed by the LESAN Pays-d'en-Haut to inform the English-speaking community about municipal, health, educational, and social services available in the MRC Pays-d'en-Haut.

English Language Services Directory Laurentian Region 2013 listed community organizations, members of the *Regroupement des organismes communautaires des Laurentides* able to provide services in English.

The resource guides were created to inform the English-speaking community of services available to them and how to access them. Both guides used an A-B-C rating system to determine the level of English services available.





Through the New Horizons for Seniors Project provided funding for:

The Basement Renovation Project increased the space available at 4 Korners to offer more programs for seniors. Specifically, a computer course for seniors began after the renovation was complete and new laptops had been purchased.

INCREASING ACCESS TO TECHNOLOGY FOR SENIORS

The basement was transformed into a bright daycare space to free the main floor for more activities for seniors.





REVENUES

		14	2013		2012
a)	Federal grants CHSSN McGill Service Canada (New Horizion for seniors)	\$	106,671 25,000 23,500 155,171	\$	103,360 50,000 153,360
b)	Provincial grants L'Appui des Laurentides Agence de Santé et de Services Sociaux Laurentides Société de développement de Saint-Eustache Emploi Québec	=	34,243 43,278 12,338 19,573 109,432		9,075 55,646 6,714 9,458 80,893
c)	Municipal grants Ville de Deux-Montagnes		6,834		2,040
d)	Foundations Young Canada Works Mathieu Lafond Centraide Laurentides		4,500 8,000 12,500		2,989 5,700 8,689
e)	Fundralsing Golf tournament Ball		8,875 8,875		5.615 5,615
ŋ	Other Momborship duos Programs Donations Miscellaneous	=	1,995 8,418 6,163 708 17,284		1,530 7,817 8,080 592 18,019
		\$	310.096	S	268,616

EXPENSES

	- 1	2013	2012
Revenues (Note 7)	\$	310,096 \$	268,616
Expenditures			
Salaries and related benefits		132,488	120,855
Program expenses		47,291	26,866
Program subcontractor fees		20,304	8,446
Office and general		12,007	20,719
Rent		11,566	10,551
Professional fees		8,080	22,840
Telecommunications		2,855	2,321
Utilities		8,516	7,722
Travel		7,659	4,276
Property taxes		2,660	2,750
Amortization	-	4,527	2,877
	>=	257,953	230,223
Excess (deficiency) of revenues over expenditures for the year		52,143	38,393
Balance, beginning of year		5,005	(33,388
Balance, end of year	\$	57,148 \$	5,005

MANY, MANY THANKS!!

All of our valued volunteers and members!

4349636 Canada Inc

9150-2401 Québec Inc

AGAPE Laval

Agence de la santé et des services sociaux des Laurentides

Aronhiatekha/Rotiwennakehte School

Arundel Elementary School

Avenir d'enfants

Basha Restaurant – Sainte-Marthe-sur-le-Lac

Bernard Lussier - Jean-Coutu

Boursadieu

Caisse Desjardins de Saint-Eustache-Deux-Montagnes

Canadian National Railway Company

Carol and Gordon Wetmore

CENTRAIDE Laurentides

Centre de réadaptation en dépendances des Laurentides

CESAME

City of Morin Heights

Community Connections

Community Health and Social Services
Network

Community Learning Center Lachute

CSSS d'Argenteuil

CSSS des Pays-d'en-Haut

CSSS des Sommets

CSSS du Lac-des-Deux-Montagnes
CSSS Thérese-de-Blainville

Health Center Partnership Committee
Ici par les arts

James S. Bright

Jean-Jacques Bouchard/Gertrude St-Jean

Joron Automobile Ltée

Kanehsatake Human Resources Office

Kanesatake Health Center

Kiwanis

L'appui des proches aidants Laurentides

L'Éveil

La Farandole

Lachute Community Learning Centre

Lake of Two Mountains High School

Laurentian Club

Laurentian Elementary School

Laurentian Regional High School

Laurin Liu, MP

Le Carrefour Péri-naissance

Leighann Dufault - Zumba

LESAN Argenteuil

LESAN Pays-d'en-Haut

LIA Construction

Lions Deux-Montagnes

Main Street Newspaper

Maison des jeunes Deux-Montagnes

Maison de la Famille du Nord

Masonic Foundation of Québec

Maurice Tremblay

Dépannage St-Agapit

Design Dixieme Manche REGD, c/o Steven

Menard

Deux-Montagnes LESAN

Dr. Pascal

Dre Suzanne Gagnon H.

Eddy Ewenson Golf Invitational

Emploi Québec

English Communities Committee

English Language Arts Network

Entre Nous et l'Oeuf

Fondation Mathieu Lafond

Fonds d'emprunt des Laurentides

Garage Nat

Groupe Lefebvre MRP Inc.

McCaig Elementary School

McGill University

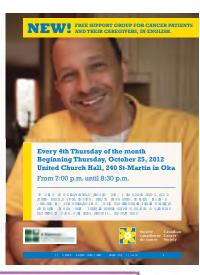
Meals on Wheels Rosemere
Mohawk Gaz Bar Depanneur
Morin Heights Elementary School
Mountainview Elementary School
PAIX
Roland Richer, MNA
Sainte-Agathe Academy
Sir Wilfrid Laurier School Board
Ville de Deux-Montagnes
Ville de Rosemere
Women's Time Out
Zip Communication







B B











ADOLESCENT





The Pays-d'en-Haut

English Committee

Centre de santé et de

services sociaux (CSSS) des Pays-d'en-Hauf

Information Session

Quality IS STORY TO DO

St-Eugène's Church

When it's time to talk:



4 Korners

is your child moving up to high so





PORTAGE -





HEAD OFFICE

1906 Chemin d'Oka Deux-Montagnes, Quebec J7R 1N4

Tel.: (450) 974-3940

Fax: (450) 974-0147

SATELLITE OFFICE

50 rue Corbeil Ste-Agathe-des-Monts,

Quebec J8C 1X2

Tel.: 1 (888) 974-3940 Fax: (450) 974-0147

General information

Email: info@4kornerscenter.org On facebook: 4Korners Center