



Centre intégré
universitaire de santé
et de services sociaux
de la Mauricie-et-
du-Centre-du-Québec
Québec



LA TABLE
table de concertation des aînés
et des retraités de la Mauricie

DIOCÈSE
DE TROIS-RIVIÈRES

équi
justice
NICOLET-YAMASKA-BÉCARCOUR
Membre du Réseau
de justice réparatrice
et de médiation
citoyenne



CENTRE FOR ACCESS TO
SERVICES IN ENGLISH
CENTRE D'ACCÈS POUR
SERVICES EN ANGLAIS



TABLE RÉGIONALE DE CONCERTATION
DES PÉRIODIQUES
aînées
du CENTRE-DU-QUÉBEC

Press release
For immediate release

World Elder Abuse Awareness Day Well-treatment in all circumstances

Mauricie-and-Centre-du-Québec, June 15, 2021 - On this occasion of World Elder Abuse Awareness Day, which is being held today, the Integrated University Health and Social Services Center of the Mauricie-et-du-Centre-du-Québec (CIUSSS MCQ), in collaboration with the member organizations of the Regional Steering Committee of the Government Action Plan to Counter Mistreatment of Seniors, reiterates the importance of kind gestures towards our elders.

The current health crisis brings us back to the basics and the importance of considering, in their own right, all members of our society, including seniors, who have blazed trails in our communities.

“Caring treatment plays an essential role in maintaining seniors’ quality of life. Everyone can make a difference! Gestures of well-being in the community don’t have to be overwhelming, but they do good and are always welcome: visit a loved one, call them to hear from them or start a conversation with an older person that we meet. By acting in this way, we think of the other, of their needs, with respect and openness” says Isabelle Duguay, Regional Coordinator for the CIUSSS MCQ committee for the fight against mistreatment of the elderly and adults in vulnerable situations.

Abuse is unacceptable!

No matter the circumstances or the situation, abuse is unacceptable. Seniors and all adults in vulnerable situations are more likely to be subjected to mistreatment. Mistreatment can take different forms, such as neglect, degrading treatment, financial pressure, abusive commercial canvassing and verbal violence as well as acts of physical abuse.

Available resources

In this period of uncertainty, which is greatly changing the lifestyle of the population, many people find themselves faced with difficult situations, without points of reference and without support to deal with them. Whether you are experiencing abuse or witnessing it, it is important to speak out about these situations. Several resources are available to support you:

- The Elder Abuse Help Line 1 888 489-2287 is a crisis and referral line that is accessible throughout Quebec from 8 am to 8 pm.
- The Info-Social 811 line is a free and confidential telephone consultation service where the response is provided by qualified psychosocial workers.

- Finally, workers from the health and social services access point, through the CLSCs, are also available to offer support and referrals.

Remember that the World Elder Abuse Awareness Day occurs annually on June 15. This awareness day aims to bring elder abuse to the forefront. It is associated with wearing the purple ribbon, the official symbol of the cause. This gesture of collective mobilization calls for solidarity and recognition of this problem with disastrous consequences.

To learn more about mistreatment, visit our website at:

<https://ciusssmcq.ca/soins-et-services/soins-et-services-offerts/situation-critique-et-urgence/maltraitance-envers-les-aines-et-toute-personne-majeure-en-situation-de-vulnerab>

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Integrated University Health and Social Services Center of the Mauricie-et-du-Center-du-Québec

The CIUSSS de la Mauricie-and-Center-du-Québec, created on April 1, 2015, is derived from 12 public health and social services establishments in this health region. It is responsible for ensuring the integration of the care and services offered to the population of its territorial network. It oversees the organization of services and their complementarity within the framework of its various missions (CH, CLSC, CHSLD, Child and Youth Protection Center, Rehabilitation Centers, Public Health), in accordance with the needs of its population and its territorial realities.

Press releases are available on our website: www.ciusssmcq.ca

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