



annual report

2013-2014



Mission and Values

Mission

The NDG Community Council is an organization that acts to promote, improve and sustain the well-being of the NDG community and its residents.

The NDG Community Council is a hub of community information and networking in NDG. It works with citizens and other organisations, through community organising and support, to address issues of concern and to find solutions. The Council focuses on quality of life, social justice issues and the involvement of Notre-Dame-de-Grâce residents.

Values

Inclusiveness and representation that reflects the community;

Transparency;

Social justice, support for vulnerable populations;

Autonomy of community initiatives and projects;

Citizen participation in decision-making;

Belief in the capacity of individuals and organisations;

Democracy;

Strong community.



Director's Report



During last year, the Council has continued to act in accordance with its mission to improve and maintain the quality of life for the residents of Notre-Dame-de-Grâce. Throughout the community strategic planning process, we were able to build stronger partnerships and we gained a deeper understanding of our community strengths and needs.

I had the privileged once more this year to be part of the team responsible for all the accomplishments that I am proudly presenting to you. Last year was not short in challenges on the organizational level and at the community level. We juggled several new projects and issues while continuing our regular dossiers.

In April, we moved all our offices across the hall without even closing for one hour, thanks to efficiency of people who worked with us. Several long years of playing 'musical desks' have come to a close! Special thanks to Susan Clark who helped us in moving, expanding and upgrading our phone system, she made a complicated task seem very simple. In addition, we have access to more meeting space, which we are happy to share with the community. However, it is not fully equipped yet, your support would be well received!

Of course, one of the biggest challenges any director has is the change in staff. This year, we said goodbye to several valuable staff and were fortunate to add several dynamic new staff members to the team. Last month, our colleague Annick Munyanna left us to take care of her beautiful newly born girl. We said goodbye to Sylvie Laferrière, who was with us when she was most needed to finalise the second phase of the Community Strategic Plan. Fortunately for NDG, she joined the team of the CSSS and will continue to work with us as a partner. In September 2013, the team of Bienvenue NDG separated from the Council as the organisation became fully independent, but we continue to share and sometimes compete for office space and volunteers!

In August, we lost one of our most dedicated volunteers, Dennis Vossos. Dennis volunteered with the Council for almost 15 years. We really miss him. I would like to extend my sincere gratitude to our committed partners, devoted board members, enthusiastic volunteers, dedicated staff and funders who have helped the Council in achieving our goals this year. I would like to specially thank our President Ruth Weber, who has served at the Board since 2010 and has decided to move to new endeavours. For the past few months I have enjoyed working closely with Ruth, together we were able to successfully accomplish our mutually-held goals. Her dedication and passion encourage me to continue another exciting year at the Council.

Normally I would be able to highlight a few projects but this year it was difficult to choose, as they were all very inspiring. I would therefore invite you to enjoy your journey through this report and if we inspired you, please contact us to get involved with the Council. Do not forget to continuously check our website, as it is a great tool for and by the community.

Halah Al-Ubaidi, Executive Director

In the report from the Board that was made last year some challenges for the year to come were identified. None-the-least of which was how we would manage our dual role as a long standing community organization (72 years) and our more recent designation as . ``Table de Quartier``. What we learned this year is that there is no 'dual role' to manage. The NDG Community Council has, in fact, been performing the functions of a Table de Quartier for decades before the title 'Table de Quartier' was conceived. From every angle that we considered (the acrobatics would have done any Cirque de Soleil candidate proud!) we function as a Table de Quartier. In keeping with our values of inclusiveness and representivity (reflecting the community), we consulted....because that is what we do.....residents, community organizations, and institutions of NDG, staff members, board members, members, private consultants (There are so many who participated, thank you all). What we were told was enough, already, will you just get on with it! And so, welcome to the 64th (since incorporation) Annual General Meeting of the NDGCC, Table de Quartier of Notre Dame de Grâce!

Humour aside, if ever there was an example of the dedication and collaborative relationships that we have and continue to cultivate, this process would be it. It has been the sort of soul searching process that impacts on every aspect of the functioning of an organization. My heartfelt gratitude to the staff, volunteers and board members for helping us wrestle important issues. Thank you to Nicky Aumond, who we hired as consultant and who guided us in our deliberations. Thanks to those staff who have left us this year...Annick, Brittany, Catherine, Sylvie for your diligence and professionalism. To those board members who gave of their time and expertise and have left or are leaving, my thanks to 'the Dominiques' (Barsalou & Sorel), Louise Fournier, Grace Moore, Asma Benaziz and Jessica Gal. Thanks to funders, Marie Claude Ouellet for her support & her participation in our consultation process.

In November, 2013 board and staff met for a 2 day retreat. We reflected on the different roles that the organisation plays, its dual role status (that of community Organisation and/or Table de Quartier), membership, decision making processes and working conditions. What was evident to me at the end of this meeting was the incredible capacity of our staff. What was disturbing was the substandard conditions in which they were working . It is with infinite relief and great pleasure that I am able to announce the expansion of our offices at the Council. I hope you will take the time to take a tour. I hope that the staff take my suggestion and find a way to demonstrate the 'before' and 'after' of the physical space they had to work in. I think you will share my enthusiasm with our new digs. Thanks to our Director for ceizing this opportunity when it was presented. I hope this is just a first step in recognizing the quality of work done at the Council and providing our employees with standards of living and working that they earn and deserve.

My term as board member and president has come to an end. It has been a privilege to be associated with all the people who work so hard and so tirelessly for the betterment and well-being of our community. I have learned and benefitted in so many ways. My heartfelt thanks and appreciation to all.

Ruth Weber, President

Board, staff, members and volunteers



Board Members 2013-2014

This year, the Council's board met 8 times and enjoyed one special meeting with staff. In addition, the Council's board members sit on various committees. Please see Appendix 3.

Ruth Weber (President)
Louise Fournier (Vice President)
Louis Legault (Treasurer)
Jessica Gal (Secretary)
John Richardson
Dominique Sorel
James Olwell
Rita Del Grande
André Mitchell
Asma Benaziz
Grace Moore
Ross Chechile
Terri St Marie
Catherine Thibault/Annie Gosselin (Staff Representative)
Halah Al-Ubaidi (Executive Director)

Staff

Halah Al-Ubaidi, Executive Director
Graziella Bieto Challenger, Admin. Assistant
Ghada Zaki, Community Organiser
Nicole Fornelli, Community Organiser
Annick Munyana, Community Organiser
Annie Gosselin, Community Organiser
Katrina Heyde, Community Worker
Fahimeh Delavar, Community Worker
Sharon Sweeney, Community Worker
Emily Carpenter, Community Worker
Irina Glushko, Website Developer

Staff who left the Council during 2013-2014

Sylvie Laferrière, Community Organiser
Catherine Thibault, Community Organiser
Brittaney Caron, Community Organiser
Fiona Keats, Community Organiser

Contracts

Oliver Cole & Kirisanthi Kugathasan, Accounting and bookkeeping services
Joe Miller, Computer support and maintenance
Dakmo Souleiman Aouled, Tax training
Nicky Aumond, P.A.I.R Consultant
Michele Fitzgibbins, Translation
Daniel Rotman, Interface Consultant

Interns

Ali Nourouzi ERS Youth Development Corporation
Ding Moyo ERS Youth Development Corporation
Sarah Gosse McGill University - Social work
Lora Milusheva CURA University Research Alliance -McGill University
Kate-Issima Francin CURA University Research Alliance -McGill University

Bienvenue à NDG

Miguel Cristancho, Project Manager
Ricardo Botero, Coordinator
Zhilhui Liu, Community worker (Mandarin Language)
Sharareh Mahevi, Community worker (Persian language)
Luz Helena Fernandez, Community worker (Spanish language)
Anna Margulis, Community worker (Russian language)
Stanislava Dudrenova, Community worker (Russian language, until December 2013)
Asma Benaziz, Community worker (Arabic language)

Food Security Coalition Staff

Simon Delorme, Project Manager

Members 2013-2014

We have 32 individual members and 16 organisational members.

In becoming a Community Council member or renewing your annual membership, you support access to services for all NDG residents; you make possible strong coordination between community services in our neighbourhood; you create new opportunities for local development; and you have a space to make your voice heard in the future of our community. Although the Council actively collaborates with over 40 organizations in the neighbourhood, not all are voting members of the Council. The Council hopes to change this and is actively working to grow our membership base. Please see Appendix 3 for a list of Council's partners.

List of organisational members of the Council 2013-2014

ACEF Du Sud-Ouest de Montréal, Action Communiterre, Bienvenue à NDG, Carrefour Jeunesse Emploi NDG, CDEC CDN/NDG, Fondation de La Visite, Fraser Hickson Institute, Head and Hands, MAB-Mackay Rehabilitation Centre, NDG Food Depot, NDG Cycle and Pedestrian Association, New Hope Seniors Centre, Prévention NDG, St. Philip's Church, The Iraqi Community Centre.



The importance of volunteering



We work to mobilize and bring together residents and organizations to establish action and encourage the process of positive change. Volunteers play an essential role in the heart of the Council. We are extremely fortunate to have the dedication of a variety of volunteers who collaborate with staff to improve the quality of life in NDG. Regardless of the supervision required or the number of hours given, all volunteers are appreciated. The Council's work could not happen without them.

The Council enjoys the regular office assistance of: Pierre Blouin, Sylvie Charest, Florence Kastner and Ziad Dahdah. These volunteers facilitate office management and are essential to the work that we do. Thank you to these dedicated individuals.

This year, the Council lost a wonderful person and important volunteer when Dennis Vossos passed away in July 2013. It was with heavy hearts that we celebrated his life. A dedicated volunteer of the Council, Dennis spent 3 afternoons a week with us for 15 years. His service was immeasurable, and his diligence and warmth a blessing to the office. We would like to thank him, from the bottom of our hearts, for everything.

Please see Appendix 2 for a full list of volunteers involved at the Council this year.



Sources of funding 2013-2014

Funding sources

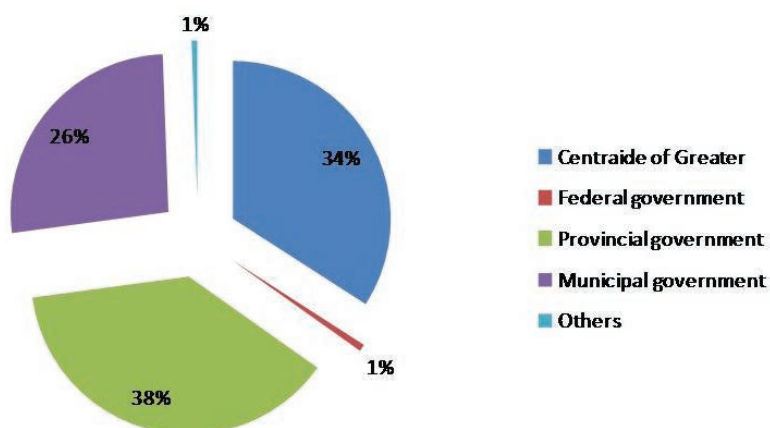
Initiative Montréalaise de soutien au développement social local (tripartite funding from Centraide du Grand Montréal, Direction de la santé publique and the Ville de Montréal).
Entente MESS-Ville (ministère de l'Emploi et de la Solidarité sociale -Ville de Montréal)
Centraide du Grand Montréal -- NDG2020 Mobilisation of residents
Centraide -- Benny Farm Community Development
Agence de la santé et des services sociaux -Programme de soutien aux organismes communautaires (PSOC)
Direction de culture, des sports, des loisirs et du développement social - Fonds de développement social –DCSLDS
Gouvernement de Québec - Soutien à l'action bénévole (SAB)
Others (Membership, fiduciary funding)
Agence de la santé et des services sociaux - Programme de soutien aux initiatives locales 2013-2018 de l'orientation « Une ville et des quartiers qui favorisent l'accès aux aliments santé et leur consommation
Ville-MESS --Soutenons les secteurs défavorisés du quartier Notre-Dame-de-Grâce

Bienvenue à NDG --Council's Fiduciary Role

Ministère de l'Immigration et des Communautés culturelles (MICC) -- Programme d'accompagnement des nouveaux arrivants
Emploi Québec -- Budget d'initiative locale (BIL) Project
Ville -(MESS) -- Je m'engage à NDG

MESS * Ministère de l'Emploi et de la Solidarité sociale

Funding 2013-2014



The process of developing a NDG Community Strategic and Action Plan began in 2012, with the intention of first learning and then putting in place actions to address the preoccupations of the NDG Community. During the year that followed the Quality of Life conference (December 1st, 2012), the COCO-PS (Comité de Coordination du Plan Stratégique), along with Council staff, worked to determine, confirm and validate the 7 issues identified for NDG, as well as the 19 objectives and 50 strategies that are included in the current strategic plan. On February 19th, 2014, the Council, along with the COCO-PS, presented the current NDG Community Strategic Plan 2013-2016 to residents and to community partners. Much of the Council's work and projects responds to these concerns expressed by residents and organizations in NDG. The issues were grouped as follows:

Please see Appendix 3 for a list of the partners involved and the full Strategic Plan.

The proposed next steps for the strategic plan include:

- Launching of the 2014 Action Plan. On June 11th, 2014 at the NDG Community Council's AGM
- Forming the new Coordinating Committee for Phase III . June 2014
- Implementation and follow-up of Strategic Plan 2013-2016 . From June 2014 to June 2016
- Evaluation of the Strategic Planning process. Summer 2016

1) Economic development and employability



2) Education, child and youth development



3) Health and well-being



4) Urban and sustainable development



5) Housing and community spaces



6) Culture and social cohesion



7) Community capacity building



Table de Quartier Consultation Process; Council Structure and Governance

Since its foundation the Council has assumed the role of “Table de Quartier” as an integral part of its mission and one of its most important functions. Among its roles, the Council has provided a mechanism of meeting, sharing, collaboration, and action to support residents, organizations, elected representatives, public services and other interested parties in maintaining and improving the quality of life in the neighbourhood.

In accordance with feedback received during the NDG strategic planning process, the Council pledged to strengthen their role as Table de Quartier for NDG. In order to ensure that the Council’s unique structure as both Table de Quartier and community organization was responding well to the needs and expectations of the community, the Council began a consultative process to review the situation. This process began with the forming of a committee, composed of 17 current and former board and staff members at the Council. After several meetings, and long and very lively discussions, (see Appendix 1), the committee submitted a proposal to the Board. In response, the Board passed a resolution in December 2013 that another committee would be formed, this one with the mandate to launch a consultation process with the aim to clarify the governance structure of the Table de Quartier. This committee would be further mandated to submit its suggestions to the Board by April 30th, 2014. The committee hired Nicky Aumond, a consultant to assist in the process.

In February 2014, under the careful eye of a smaller committee of key stakeholders, chaired by Alice Herscutch, the consultation process turned, once again, to the NDG public. The consultant organized 4 consultations, which were attended by approximately 60 participants. The process asked residents, workers and organizations to propose changes to the Council’s structure and mode of governance – including membership, board composition and the decision making process. The final recommendations

were presented to the Board and finalized at a special meeting on May 29th, 2014. The board will be working through this transition and will be communicating with NDG residents and organizations in the coming months. We are committed to working towards finding the best model to represent our community.

There are so many people who have contributed to this process. The Council is grateful to everyone who participated as part of the committees or at the consultation. Your feedback was invaluable.



Although Bienvenue NDG became incorporated in June 2012, they remain close partners and collaborators of the NDG Community Council, and we are proud to highlight their work. The Council continued to support Bienvenue NDG during their transitional period, until September 2013. Bienvenue NDG has successfully completed a number of important initiatives this year, of which, this report will highlight a few.

Je m'engage à NDG 2013 – 2014: This project was created in order to address issues of isolation and encourage the participation of NDG families in the collective community. Seventeen people who were identified as being in precarious situations were recruited as participants this past year. They were then accompanied in the organization of 5 workshops, which served 114 people in the community. Each volunteer developed competence in organizational tasks related to the workshops, such as: planning, task division and delegation, outreach and advertisement of the events, etc. The volunteers completed these 5 workshops between the months of October 2013 and February 2014. The overarching objectives of the workshops were to strengthen ties between families in the neighbourhood in order to build their capacity as actors of change and mobilizers in their community.

Many thanks to the collaborating partners; Projet Genèse, ACEM Fonds Communautaires d'emprunt, CREP (Centre de Ressources Éducatifs et Pédagogiques), Knox Crescent Kensington and First Presbyterian Church, Centre Sportif Notre-Dame-de-Grâce et Centre Walkley, Caisse Populaire Desjardins, Régime de retraite des groupes communautaires et de femmes. Please see Appendix 1 for a full list of the workshops.

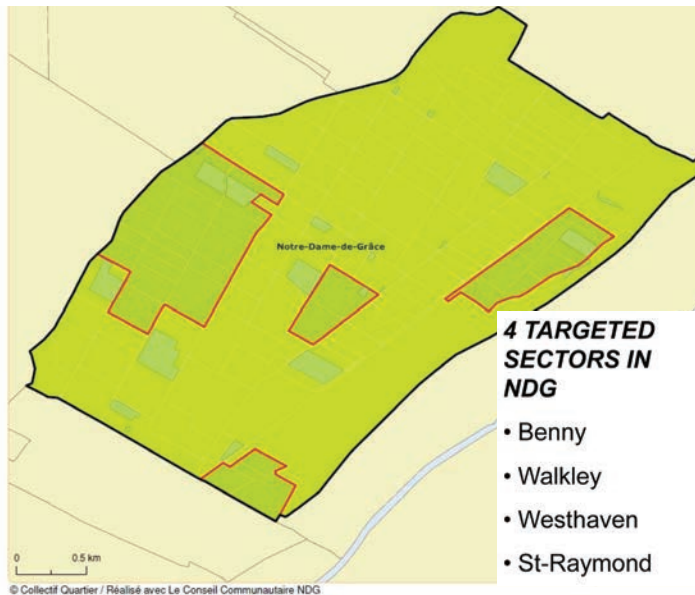
Employability services: The BIL Project. With the NDG Community Council acting as fiduciary, the first part of last year saw the final cohort of the BIL project (Bujet Initiatives Locales) « Events in NDG ». The 9 participants had the opportunity to increase their

competency in job searches, clarify their professional objectives and deepen their understanding of the job market in Quebec. Their participation in the BIL project also helped them to gain self confidence and grew their network of contacts both within and outside the NDG community. These factors resulted in a notable improvement in their level of employability following the completion of the project. A remarkable aspect of this program was that participants not only participated in the workshops provided but also organized activities themselves. A highlight of the project was the “Intercultural Exchange Tent”, organized by the participants, which took place during the St. Raymonds Neighbourhood Festival last summer.

Notre-Dame-de-Grâce en français. In partnership with the “ Commission Scolaire de Montréal ”, “ Centre de ressources éducatives et pédagogiques ”, and the NDG Community Council, we succeeded in offering free French courses to more than 60 residents in NDG, many of whom came from the Fielding Walkley sector. In order to increase the accessibility of the courses, we provided free child-care and a comfortable environment. Many of the participants had been in Canada for several years, and the majority were women. Despite this positive achievement, the need is still immense. Bienvenue NDG would like to continue this important initiative, and hopes to count on the support of its partners. We hope to contribute to building a community that can live together with a diversity of languages, including French!



Vulnerable Sectors: Supporting Actions and Mobilizing Residents



As a part of our commitment to improving the quality of life in NDG, the Council continues to focus their work on NDG's identified vulnerable sectors. Council community organisers work to build relationships and help to develop resident committees to see concerted action in these areas. Each sector, although unique, shares similar struggles, specifically in lack of services and isolation. Our work over the past year has been focused on addressing these issues and has included activities and festivals to promote community cohesion and resident involvement. Initiatives such as Christmas carolling, Jane's walks and summer neighbourhood BBQs were among the projects promoted in each sector. Each sector has experienced a lot of change this year, both in external factors (the construction of the MUHC) and internal factors – a turnover of community organizers who have given much to their work. These changes are both inherent to and reflective of the challenge of work in vulnerable sectors.

The following is a summary of our involvement.

Benny Farm Community Development Project

Benny Farm is a social housing complex with a long history of resident involvement and also boasts the oldest tenant's rights association in Canada! This year, the area has seen a lot of change to its infrastructure and services. From the newly built CLSC to the construction of the library, residents are experiencing changes that will be beneficial and while presenting their own challenges. Reflecting the changing situation in the Benny Farm area, the Council has made some changes of their own service provision.

Benny Farm has now been divided into three distinct service provisions; housing, outreach, and partnership building and capacity work. Benny Farm services have been extended to include the apartments of Les Habitations Sherbrooke Forest, which covers Sherbrooke from Cavendish to Benny and has approximately 250 units in the Benny Farm vicinity. This addition has proved to be extremely beneficial as the same outreach worker is present in both communities, enabling the sharing of knowledge and resources. The outreach worker plans activities for all ages throughout the year, which has led to closer relationships with both the residents and our partners in the community. The outreach worker hopes that increased contact with the residents will improve trust as they provide support to both individuals and families in the community. Moreover, some activities and workshops in the Benny Farm area have encouraged the Council to consider opportunities for residents to thrive in their own area of expertise. Such workshops have helped us to identify leaders and volunteers in the community, as well as creating a space for residents to discuss issues and break isolation. Please see Appendix 1 for a full list of workshops and activities.

The residents in the Benny Farm area encompass a large range of living situations, backgrounds, family



size and languages. Establishing resident involvement in such diversity has been a challenging process with many rewards along the way. The division of services is a reflection of the uniqueness of the community; it allows the community and outreach workers to focus specifically on the complexity of an issue (such as housing, resident mobilization, etc).

The diversity of challenges in the various housing complexes of Benny Farm provide an opportunity for exchanging experience and expertise with others. However, the lack of facilitation and of a common space to come together has made such partnership a challenge. In the past year, the community organizer has met with various directors to establish such relationships, and hopes to continue to work with residents to solve complex issues collaboratively.

Westhaven Sector

Last year, key actors in the community formed a neighbourhood committee, with the goal of establishing a vision and mission for Westhaven. This year, the focus was to gain a deeper understanding of what residents wanted to see in the community. Throughout the summer, the committee conducted just over 100 surveys and 4 focus groups with the residents, volunteers, employees and private storeowners from Westhaven. As a result of these conversations, the committee created a 3-year strategic plan. The plan identifies 7 priority issues, setting goals for each issue and establishing corresponding action items. Although this process happened independently of the overarching strategic plan for NDG, many of the same issues arose within this smaller community and therefore the action items are also corresponding.

In order to accomplish the action items, sub-committees, which are made up of residents and partner organizations, have begun to form. Amongst other things, these sub-committees have worked

on implementing the first community garden in the neighbourhood this summer, beginning a collective kitchen for seniors, approaching surrounding enterprises in order to establish partnerships and the creation of an adults' social club.

In the upcoming year, the Westhaven neighbourhood committee will continue to take a leadership role in contacting partners with vested interests in the community, accomplish action items within the plan, mobilize more residents, partner with neighbouring enterprises and foster its partnership with the Westhaven Community Centre and the borough. Please see Appendix 3 for a full list of the partners.

A Highlight from this past summer in Westhaven: On Friday, August 9th, the Westhaven Community Centre, in partnership with Prevention CDN/NDG and the NDG Community Council celebrated another successful festival in the park! As usual, the event was held in Coffee Park, the central hub of the Westhaven neighbourhood. Over 200 people attended the event; which was wildly successful. The afternoon kicked off when summer camps was let out, and staff and animators ran games for the children as set up commenced. Soon, the Comite Jeunesse arrived with the inflatables and an outdoor movie screen. As music started pumping and the food rolled in, the party got started. Westhaven provided hot dogs, snow cones and cotton candy, a favorite with the neighbourhood kids. Live music preceded a talent show, put on by the Westhaven Day Camp centre. Children and youth showed off their vocals and dancing skills; even the inflatables were empty during the show! Due to the diligence of staff and volunteers from Bienvenue NDG, Prevention CDN/NDG, the Westhaven Community Centre, the NDG Senior Citizens Council, and the NDG Community Council, kiosks were set up to provide valuable information to the residents. Finally, the evening wound down with a movie for the kids, and staff and volunteers were heroes in cleaning up quickly and quietly.



St. Raymond Sector

The previously formed St. Raymond's neighbourhood Committee was hard at work last year, organizing community activities, as well as planning concerted action for the neighbourhood. Some exciting moments have included: a summer festival in Georges St. Pierre park and the now traditional decoration of the Melrose Tunnel at Halloween. These were both well attended and enjoyed by the residents.

During the strategic planning process, cultural engagement was identified as a key priority in areas suffering from isolation. In the St. Raymond sector, a group of residents developed a response to this through the proposal of a cultural café. The café is meant to be a combined social economy project and cultural hive, providing the space to promote activities and projects for the residents, as well as knowledge sharing through a mini library! The project was recently presented to CDEC and is being actively supported by the Council and largely welcomed by residents and organizations in the sector. The St. Raymond sector is facing a challenging time with the opening of the new MUHC. Transportation, schools, and breaking isolation are just some of the major concerns facing the community. The Council, as a partner on the Neighbourhood committee, works hard to support the residents in managing and strategizing around these challenges.



Fielding Walkley Sector

During the past year, coordinated effort has continued in this densely populated sector. Partnership and resident involvement continue to be key in the success of actions planned for Fielding Walkley, and thus the community organizer of the Council and the mobilization agent of Prevention NDG work closely together. Strategically, the community organizer focuses on working with partners, while the mobilization agent strives to ensure the engagement and participation of residents.

An action plan for the Démarche Fielding-Walkley has been developed and is in the final stages of revision. The final result has been titled: Plan d'action communautaire et de mobilisation pour le secteur Fielding-Walkley dans l'arrondissement Côte-des-Neiges – Notre-Dame-de-Grâce.

The planning process has led to the identification of 7 key themes for priority action in the Fielding Walkley area: 1) Infrastructure, 2) Food Security, 3) Urban Security, 4) Francisation, 5) School Support, 6) Social Support, 7) Housing. In order to address the complexity of these themes, working groups were developed around each. These groups will continue to work with consultants to solidify the action plan over the next three years. As coordinator of the Démarche Fielding-Walkley, the Council is responsible to follow up with each theme group and work to create cohesion amongst the action plans. For a full list of the involved actors, please see Appendix 3.

Housing, a major pre-occupation that emerged, has been a focus for the Council this year. Community organizers have worked hard to establish relationships with landlords in the area, and to develop resources for tenants and landlords alike. Some of this work has been done in partnership with the NDG Housing Table. Social housing is an increasing need in the area, and in response a new

building is being renovated by HCNDG which will provide approximately 40 new housing units. The Council is excited to continue this work in collaboration with its valuable partners.

During this time, the residents and community organizers in Fielding Walkley continued to work to improve the quality of life of residents in the area. Highlights included a Christmas party at the Walkley Centre, a 'Jane's Walk' through the community to highlight its cultural diversity and a spring clean up organized by Eco-Quartier.



Christmas Dinner

During the holiday season, this tradition brings together residents from all parts of NDG! Organized exclusively by committed volunteers, this Christmas Day event of food and fellowship has been running for more than thirty years. It is a volunteer event which allows the NDG Community to share a special holiday meal together, and is provided free of charge. This event is made possible through donations from the community, which include: cash contributions, turkeys, baked goods, drinks and most importantly gifts for the children! In 2013, the Council's Christmas Dinner served 872 people, including over 100 volunteers!



Concertation, mobilization and partnership

The NDG Community Council is one of 30 “Tables de Quartiers” on the Island of Montreal. These “Tables de Quartiers” are local organizational networks that work collaboratively on social development. This means putting in place the necessary conditions for each individual community member to develop their potential, participate actively in civil society and play a role in enriching the collective good. The aim of the Council is to facilitate collective action in an integrated manner to effectively reduce poverty and improve the quality of life in NDG. By creating spaces and opportunities for local actors to meet, understand each other, and mobilize around common issues we have been able to increase our collective action, develop leadership and maximize impact. The Council is an active member of many sectoral tables, working groups, regional coalitions and Borough committees. The staff team of the Council meet regularly to exchange ideas to increase partnership and networking between various stakeholders in NDG. All of this is done while remaining attentive to the ongoing challenge of limited resources felt throughout the community.

Public Assemblies

Over the years, the Council has been proud to organize public assemblies that create a gathering space for residents to be informed and express their opinions about important issues in the community. This year, the Council’s focus was on the Strategic Plan, the Table de Quartier consultation process, and the vulnerable sectors. Throughout the year, the Council has prioritized getting resident feedback on our direction as a community. We held various small group discussions related to the strategic plan see Appendix 1 as well as one-on-one resident consultations. On February 19th, 2014, the Council, along with the COCO-PS, presented the current NDG Community Strategic Plan 2013-2016 to residents and to community partners. Much of the Council’s work and projects responds to concerns

expressed by residents and organizations in NDG. Additionally, this year, Montreal experienced both municipal and provincial elections. The Council was, as always, proud to organize the corresponding “Meet the Candidates” events. The purpose of this tradition is to allow NDG’ers with the space and opportunity to meet and ask questions of their elected officials. In preparation for these events, the Council organized two preparatory workshops at Walkley and Loyola Centres to encourage resident participation and help them prepare for asking questions during a political debate. During last fall’s municipal election, two Meet the Candidates events were successfully hosted. For the NDG district the Council partnered with St. Raymond’s centre, while the Loyola district election debate was held at the Loyola centre. In April, the provincial debate was held at Loyola Centre, and the youth there organized to present a video to the candidates, regarding the needs of the centre, which provides well used and essential services to residents in the area. Both events were well attended and appreciated

Participation and/or coordination of regional and local Tables, Committees and Coalitions

One of the Council’s most important roles in the Community is its active coordination and participation in various tables, committees, and working groups. As a coordinating body, the Council is thrilled with the opportunity to bring together residents and community workers who are passionate about the matters at hand. As participant members, the Council is active on many committees and working groups as a part of its mandate to develop and promote concerted action. In addition to their local involvement, Council staff participation is extended to the CDN/NDG Borough and Montreal-wide committees. This work helps strengthen ties within our Borough (NDG /CDN), with neighbouring partners (Westmount and Saint Henri) through our participation



at the CIQ, and finally with regional partners throughout the island of Montreal (through our participation at the CMTQ and RICOM). The Council values this work as it strengthens and reinforces partnerships, and allows us to share and take in knowledge and expertise on concerted action. Please see Appendix 3 for all committees coordinated and/or supported by the Council, or browse our website for more information.

Tables coordinated and co-coordinated by the NDG Community Council

NDG Round Table

NDG Round Table meetings function, above all, to provide a space to create links and build partnerships between community organizers and workers in NDG. They are organized by a committee composed of representatives from local community organizations see Appendix 3. These meetings allow community workers to share information, discuss common struggles and find collaborative working solutions. Representatives of elected officials and funding agencies are also invited to attend to share information with community organizations and help them access existing programs and funding opportunities. The success of the Round Table lies in the dedication of the participants to improve the quality of life for the NDG community. This year the meetings focused on five main issues: Working with elected officials, the general status of community organizations movement, volunteering in NDG, the community space needs, and updates regarding NDG's strategic plan. During the municipal election, the NDG Round Table participants and invited municipal candidates spent time strategizing on how to best enjoy mutually beneficial relationships between the community and political sectors. Some questions asked were: when and how to best approach municipal representatives?

How can municipal representatives best support their community organizations? Regarding the general status of community organizations, the Council would like to thank Sheri McLeod for her support and leadership on this dossier. The “États généraux” movement is taking place across Quebec. The Council and several other organisations in NDG are proud to join 500 participating organizations to provide a more comprehensive picture of the state of community work in the province. Volunteering is a recurring theme amongst NDG community actors. Organizations continue to ask themselves how to best recruit, supervise, validate and coordinate the sharing of volunteers in NDG. In response to the latest discussion, the Council has created a volunteer page on their website which allows organizations to post and see others' needs. Naturally, due to the critical need for community space in NDG, one of the Round Tables this year followed up on this important issue. Finally, we had two meetings with focus on the process of the strategic plan. Discussions were about how to harmonize work done in the community, and the importance of using resources already in existence and building on them. Please see Appendix 1 for a list of Round Table activities.

NDG Housing Dossier

The Council is committed to continue providing leadership on the NDG Housing Table, and to give support to residents with housing questions, all the while exploring new options for permanent and comprehensive housing services in NDG. Safe, healthy and adequate housing opportunities for individuals and families with diverse needs is crucial to the well being of the NDG Community. The Council has long recognized this and continues to fight for housing options for all. The Council does this not only through our participation on various tables and committees, not only through our information and referral services, but most importantly through our



mobilizing work in vulnerable sectors. The Council believes that residents have the most power to change their situation – and we strive to support and provide them with the tools to do so. For a full list of housing partners please see Appendix 3.

The NDG Housing Table works to bring together various groups who can share information and discuss community solutions to housing issues in NDG. These groups and individuals include: tenants rights organizations, housing cooperatives, community organizations, housing coordinators, and developers. Together, they are working to develop strategies for safe, healthy and affordable housing for all residents in NDG. The Housing Table met 4 times in 2013-2014. The principal issues discussed during these meetings were the exchange of information and concerns surrounding new housing projects in the neighbourhood. The report on housing that was realized by the Council during 2012 and its follow up was also discussed. Lastly members discussed the next steps they would like to take in terms of creating a strategic plan on housing.

This year, the Council continues to fulfill their role as a resource centre by providing housing information and support to tenants in the neighbourhood. In order to provide a more effective and comprehensive solution that meets the needs of individuals, the Council has modified the way they deliver their referral services. In addition to our daily information and referral, we developed a housing clinic service with a predetermined schedule every Wednesday, based out of our offices. The Council also built a new partnership with the NDG Food Depot! The Council housing community worker is present during the food distribution hours on Monday afternoons and Friday mornings, to help support Depot users with their housing concerns. Users with more complicated cases are referred to the Wednesday Housing Clinic at the Council or Teninform weekend walk in clinic. Major concerns of the residents include: rent increase,

problems with mould, bed bugs, leaks, applications to social housing and writing letters to their landlords.

Quartier Vert

Since the fall of 2011, the Council has been the local carrier for the citywide “Quartier vert actif et en santé” project. This project is designed to help create green spaces and promote healthy and active lifestyles to different sectors in Montreal. In NDG, a portion of St. Raymond’s was chosen as a pilot area. A Follow-up Committee see Appendix 3, composed of local stakeholders, was formed. Their objective is to realize the 66 propositions of the plan that was developed.

Since the fall of 2013, the NDG/CDN Borough has taken a more active role by coordinating the QVAS committee. The Council’s role has therefore changed from one of coordination to collaboration and information sharing. During this past year, a focus on pedestrian safety, especially in places often frequented by children, resulted in a number of improvements in the neighbourhood. There was also a document produced about the improvements that could happen along Sherbrooke Street and a significant amount of representation at the borough and city level. The QVAS committee also worked on security issues around the Melrose Tunnel and discussed the possibility of an art project in the tunnel see Appendix 1 for activities.

During the upcoming year, the priorities will be to continue our work around creating secure spaces for children, the integration of the new school in Saint Raymond, Sherbrooke Street, and reducing the isolation created by the train track. Moreover, the committee will continue to work hard on the distribution of a regular newsletter, as well as creating a number of opportunities to interact with residents, who are indeed the intended beneficiaries of the project, to ensure that the plan complies with their vision for the community.



Community Space Coalition

Following a preliminary needs assessment evaluation and visualization exercise, a coalition representing many community groups in NDG, was created in order to discuss community space needs, see Appendix 3. The Coalition works to address the increasingly present issue of affordable and stable spaces that meet the needs of community organizations. During this past year, the Coalition has been actively looking for space for a number of organizations that are in dire need. With the support of the CDEC, a feasibility study was conducted which identified the Rosedale Queen Mary church as a possible location for a cooperative space. A subsection of the Space Coalition presented an offer to the church. Unfortunately the offer was not successful and the coalition continues to search for space. The Council is committed to continue its coordinating role for the Space Coalition, as it recognizes the critical need for stable community space in NDG.

Tax Clinic Coalition

Instead of simply providing tax clinic services, the Council was proud to contribute to capacity building for residents through the creation of tax workshops in which residents learned to prepare their own returns! The Council hosted 10 workshops in total, which were a great success and which we plan to continue next year.

During the 2014 tax season, many new partnerships were forged and opportunities opened. The Council's work and outreach in NDG's vulnerable sectors allowed them to partner with organizations in order to extend the reach of the tax services. For example, the Italian Community Services began a tax clinic for the first time in NDG, hosting a one-day clinic with 12 spaces at the St. Raymond Centre. The Council also formed a partnership with the Walkley Centre to host a drop-in clinic there. This partnership was very

positive and we are currently deciding which form it will take next year. Similarly, tax clinics returned to the NDG Food Depot through a drop-in clinic hosted in partnership with the Council. The Food Depot also hosted two of the Council's new tax workshop sessions.

As a community, the tax clinics service faced a challenging year in 2014 with the absence of the CSSS-HR Block partnership. The Tax Coalition has been looking to other boroughs for examples. One neighbourhood to the north, hosts a tax clinic that serves thousands of residents. One neighbourhood to the south, hosts another tax clinic serving thousands. Without the CSSS-H&R Block partnership, NDG has no comparably large clinic. The community clinics that are hosted by the Carrefour Jeunesse Emploi, Forward House, Italian Community Services, Senior Citizen's Council, and Community Council served 401 people between us.

In total, the Community Council assisted 128 residents with their tax returns at clinic days and 72 in workshop sessions, for a total of 200 returns prepared. These returns were made possible by 23 generous and talented volunteers who helped with tax preparation, translation, and more. Please see Appendix 3 for a list of tax coalition partners.

Coalition for Food Security

This coalition works towards the development of a sustainable food system that ensures access to sufficient, healthy, affordable, culturally appropriate food for all residents of NDG. It facilitates collaboration amongst community organizations providing services that address problems related to food insecurity. The Table is currently co-coordinated by the NDG Community Council and the CSSS Cavendish.

The NDG Food Security Coalition is one of 14 Tables



Photo: Katie Mc Groarty, ndg food depot.

in Montreal that is receiving funding for five years from the Direction de la Santé Publique (DSP), to support projects aimed at increasing access to fresh produce in local communities. To begin exploring this project, the Coalition worked with a consultant to develop a food portrait of the four identified vulnerable sectors in NDG: Saint-Raymond, Westhaven, Benny Farm and Fielding-Walkley. Simultaneously, a community worker was hired to survey residents and conduct focus groups regarding perceptions about access to fresh foods in the neighbourhood. The community worker completed 203 surveys and conducted 5 focus groups; one in each of the identified vulnerable sectors and one at the NDG Food Depot. The eventual project destined for the DSP funding has yet to be determined.

In February 2014, the Coalition hosted a symposium at the NDG Food Depot. The food portrait developed over the fall was presented, and then over 100 community partners and residents broke into working groups to discuss identified themes.

Finally, the Coalition has identified other main objectives for the coming year which include: developing a five-year action plan for the NDG Coalition for Food Security, supporting the NDG Food Depot, increasing communication between food security actors and with the community, and finally supporting overarching food services in NDG. Please see Appendix 3 for a list of the partners.

NDG Intercultural Table (NDG IT)

Due to the ceaseless work done by members of this Table, NDG now has a new organization, “Bienvenue à Notre-Dame-de-Grâce”. This organization is dedicated to meeting the needs of new immigrants who have chosen NDG as their home! Having accomplished this important goal, the Table

has now returned to analysing and finalizing their action plan for the coming years, hoping to address the needs of the cultural table as a whole. The Table is co-coordinated by the Council and Bienvenue NDG. One of the main objectives this year is to ensure the availability of accessible French courses in NDG and better integration of immigrants by providing new projects and services to increase employment opportunities

A few highlights from various Tables where NDG Community Council participates: Concertation Interquartiers

The Concertation Interquartiers (CIQ) is an inter-neighbourhood coalition of community groups and institutions from NDG, St-Henri and Westmount concerned with the impact of the McGill University Health Centre (MUHC) hospital to be built at the Glen Campus. The CIQ’s mission is to work with the MUHC to optimize opportunities provided by the new hospital, and minimize the negative effects to the surrounding neighbourhoods. The Council participated in meetings of the CIQ and the Accessibility and Transportation sub-committee. A particularly important issue that arose was the need to construct an accessible entrance to the Vendome metro station (the main link to the new hospital). In order to bring the issue to light in the community, a press conference was held, an online petition started and a letter to the Treasure Board sent. The Council plans to continue their participation with this committee and focus on other transportation issues that will affect NDG.

Table Jeunesse and Comité D’action 6-12:

The youth Table consists of a group of individuals who work with young people between the ages of 12 to 35 years old in NDG. The members of this group meet in order to consolidate their efforts and to promote

initiatives aimed at improving the health and quality of life of youth and their families. This past year, in partnership with Comité d'Action 6-12, the Table Jeunesse launched the Intervenant Communautaire Scolaire (ICS) pilot project. Through various programs and activities the ICS has been providing a needed link between students, schools and their families. This project has been implemented in two elementary schools so far. During the coming year, the Council plans on continuing its participation on the Youth Table as well as on this sub-committee to support any upcoming projects.

Information, Communication and Support

Resources, Website and E-Letter

This year, the Council has continued to emphasize the importance of accessibility of information. In addition to continuing our information referral, we continue to develop our website with interactive tools. The Council strives to provide a community space online for information and networking. This reflects the Council's dedication to strengthening connections and building concerted actions. Following the launch of our new website, we continue to grow our online resource base to increase accessibility to information. The Council's weekly e-letter, What's Happening in NDG, continues to grow in popularity, and is now read by over 2200 subscribers! It has become of staple for connecting to events in the community, and aids organizations to reach to the public with recruitment for paid and volunteer work. The Council is pleased to continue this initiative, and has made some changes based on user feedback. Functional bookmarks such as 'recently added' and 'most viewed topics' have been added to measure in real time the interests of the community. Users can also now add up to three images to their announcement, which increases their

visibility. An abbreviated version of the newsletter is published every Wednesday with a link to the site, making it easy to access important information. The Council is proud to continue offering website space to smaller projects and programs. We hope to continue improving through feedback!



NDG COMMUNITY COUNCIL

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Follow the latest NDG news and events

Navigate through Community Strategic Plan issues

Visit our website to:

- access community services, resources and activities
- leave us your comments

Residents	Groups
Resource center	Tables and committees
Employment	Projects/initiatives/services
Housing/Tenants	Activities and events
Food	Funds and support
Newly arrived in NDG	Resources
Sports and recreation	Members and partners
Education/Schools	Strategic Plan

(514) 484-1471 ndgcc@ndg.ca www.ndg.ca

1. Activities of the Community Council

Date	Description	Number of participants
May to August 2013	Westhaven residents were surveyed on their community. Partners: Westhaven neighbourhood committee.	100 Residents
30 May 2013	Workshop on the rights and responsibilities of tenants at Walkley Centre, with partners Prévention NDG and Head & Hands.	30 Residents
6 & 26 June & 16 July 2013	Reflection on concertation in NDG	30 Residents
18 June 2013	Flashmob on the crossing path on Côte-St-Antoine.	5 Residents
July & August 2013	5 information kiosks on the Council and its partners in NDG Parks as well as at École Enfants du Monde in partnership with Éco-Quartier.	27 Residents
July 2013	5 Focus groups with the residents of Westhaven. Partners: Westhaven neighbourhood committee.	40 Residents
13 July 2013	Neighbourhood party at Parc Georges St-Pierre in St-Raymond, in partnership with: St-Raymond residents association, Prévention NDG, St-Raymond Community Centre.	150 Residents
9 August 2013	Participation to the organisation of the summer party of the Westhaven-Elmhurst community Centre. In Partnership with Westhaven-Elmhurst community Centre & Prévention NDG.	150 Residents
24 August 2013	Neighbourhood party in Benny Farm in partnership with Benny Farm Committee and Prévention NDG.	150 Residents
19 September 2013	Round Table; follow up on Strategic Plan, discussion of the issues proceeding the municipal elections and presentation of the new Food Security Coalition project.	37 Residents
October 2013	2 Preparatory meetings for the decoration of Melrose Tunnel Partners: St-Raymond residents association, kids of Étoile Filante School.	20 Residents
October 2013	Costume making workshop at Habitations Sherbrooke Forest (HSFI) in partnership with Éco-quartier NDG, Benny and HSFI.	10 Residents
2 October 2013	Workshop discussing the municipal election and how to engage in political conversation with candidates at Walkley Centre.	15 Residents
10 October 2013	Workshop discussing the municipal election and how to engage in political conversation with candidates at Loyola Centre. With partners Prévention NDG.	11 Residents
16 October 2013	Meet the Candidates evening in the Loyola district, with partners : Walkley Centre and Loyola Centre .	100 Residents and Groups
23 Octobre 2013	Meet the Candidates evening in district Notre-Dame-de-Grâce. With partners St. Raymonds Centre.	80 Residents and Groups
31 October 2013	Decoration of the Melrose Tunnel Partners: St-Raymond Residents Association, kids of Étoile Filante School.	50 Residents

Date	Description	Number of participants
4 November 2013	Chinese delegation visit from Dalian to the Council to learn about the Community Sector in Canada	24 Workers
26 November 2013	Round Table; follow up on the Food Depot's space needs, strategic plan of JES, how to work with elected officials for mutual benefit.	26 Workers
November 2013 - March 2014	5 Community Kitchens were held both at Chez Soi and Habitations Sherbrooke Forest for the residents of Chez Soi, Sherbrooke Forest and in partnership with Chez soi and Habitations Sherbrooke Forest	50 Residents
November – December 2013	Conducted a survey with NDG residents, focus on 4 sectors, of residents access to fresh produce Partners: NDG Coalition for Food Security.	203 Residents
29 January 2014	Soap Making workshop at Habitations Sherbrooke Forest Partners: HSFI, Prince of Wales, Benny Farm, O3, Zoo Coop, Project Chance	20 Residents
3 & 5 December 2013	2 Carolling evenings in St-Raymond and Benny Farm. This activity involved Benny Farm, Chez Soi, St Raymond's Residents Association and St-Raymond Centre, Tandem, Prev NDG.	30 Residents
2, 9, 12 & 17 December 2013	The NDG Coalition for Food Security held 5 Focus Groups with residents of NDG to discuss access to fresh produce. Focus Groups were held at following locations: NDG Food Depot , Westhaven Community Centre , St. Raymond Community Centre, Walkley Community Centre, NDG Sports and Recreation Centre	30 Residents
4 December 2013	Discussion group held on the 8 prominent themes in the action plan for Fielding-Walkley	6 Residents
December 2013	Fielding-Walkley: Christmas party organized by the residents	50 Residents & Workers
February 2014	A skate drive was organised by the council in partnership with: Monkland Community Centre, St-Monica School, Benny (all the projects) and HSFI	20 Residents
19 February 2014	Follow-Up meeting on the NDG Community Strategic and Action Plan. The Coordinating Committee of the NDG Community Strategic and Action Plan presented to the public and community partners the process to date, as well as next steps.	46 Residents
27 February, 2014	The food security symposium, De la Terre, à la Table, took place on February 27 at the NDG Food Depot. Participants gathered to discuss the issue of accessibility to fresh fruits and vegetables in Notre-Dame-de-Grâce. Partners: NDG Coalition for Food Security	100 Resident & Workers
12 March 2014	Preparatory meetings for the Jane's Walks in partnership with the Centre d'Écologie Urbaine de Montréal.	7 Residents
14 March 2014	Workshop on the rights and responsibility of tenants with partners Prévention NDG.	15 Residents
25 March 2014	Meet the Provincial Elections Candidates at Loyola Centre.	100 Residents
26 March 2014	Workshop on social housing Maison Transitionnelle O3.	12 Residents
29 April 2014	Round Table; follow up on all issues explored at the Round Table over the year.	27 Workers
Subtotal Resident & Workers		1876

2. Table de Quartier Consultation Process

Date	Description	Number of participants
11 June 2013	1. Dual Role Committee :General discussion, proposed next steps , and formed two subcommittees	17 Residents & Workers
25 June 2013	2. Dual Role Committee: Defining the mandate, function and timeline of the two subcommittees: 1- To explore our role as a community organization (citizen mobilizer) ; 2- To explore our partnership with other organisations	5 Residents & Workers
16 September, 28 August & 1 October 2013	3. Two Subcommittees : Discussions and recommendations	16 Residents & Workers
9 October 2013	4. Dual Role Committee: Discussion, proposed next steps and forming a Working group	5 Residents & Workers
16 October & 30 October 2013	5. Working group: Discussion , hiring a consultant , Proposed a document to the Board and Staff of the Council	12 Residents & Workers
22& 23 November 2013	6. Board/Staff Retreat :Discussion	20 Residents (the Board) & Workers
10 December 2013	7. Board Meeting: The Board passed a resolution to initiate a community consultation process with an end date of April.	9 Residents & Workers
21 January 2014	8. Dual Role Committee :Presented the Board resolution and thanked the participants	14 Residents & Workers
31 January 2014	9. Table de Quartier Steering Committee Meeting: Define the mandate and propose members and chair of the committee	5 Residents & Workers
19 February & 10 March 2014	10. Table de Quartier Steering Committee Meeting: Discussion and proposal	11 Residents & Workers
2 April (PM),4 April (AM), 9 April (2 meetings PM) 2014	11. Public consultations : Two meetings for organization directors and two for workers and members from the community	60 Residents & Workers
22 April & 5 May 2014	12. Table de Quartier Steering Committee Meeting: Discussion and proposal	11 Residents & Workers
14 May 2014	12. Board meeting :Presentation of a proposal and discussion	11 Residents & Workers
29 May 2014	13. Special Board meeting :Discussion and decision	13 Residents & Workers
Subtotal Resident & Workers		209

3-Information Kiosk 2013-2014; Bienvenue à NDG

Date	Description	Number of participants
12 June 2013	L'école Les-Enfants-du-Monde	80
12 June 2013	L'école de la Mosaïque	100
13 June 2013	L'école Anne-Hebert / Judith-Jasmin	80
13 June 2013	L'école Marc-Favreau	100
20 June 2013	L'école Les-Enfants-du-Monde	80
21 June 2013	L'école Les-Enfants-du-Monde	80
9 August 2013	Parc Cofee	5
28 August 2013	L'école Les-Enfants-du-Monde	100
10 September 2013	Marc-Favreau	100
11 September 2013	L'école de la Mosaïque	70
18 September 2013	L'école Judith-Jasmin	80
19 September 2013	L'école Anne-Hebert	50
19 September 2013	Annexe St-Luc	30
23 September 2013	Annexe St-Luc	30
8 November 2013	Centre de réadaptation MAB-Mackay	30
14 November 2013	L'école Sainte-Catherine-de-Sienne	15
20 November 2013	L'école Marc-Favreau	15
20 November 2013	L'école Les-Enfants-du-Monde	15
5 December 2013	Annexe St-Luc	15
23 January 2014	Université McGill	20
31 January 2014	Centre Westhaven	10
20 January 2014	L'école de la Mosaïque	15
25 January 2014	Secondaire St-Luc	20
27 January 2014	L'école Marc-Favreau	10
4 March 2014	Walkley Centre	7
7 March 2014	Maison de la culture NDG	10
8 March 2014	Benny Library	20
12 March 2014	YMCA NDG	10
13 March 2014	École Les Enfants du Monde	10
27 March 2014	NDG Sport and Recreation Centre	10
Subtotal Resident		1217

4- Social integration activities- Bienvenue à NDG

Date	Sujet	Number of participants
5 July 2013	What is integration for you? at Gilbert Layton Park	12
13 July 2013	Intercultural Troc at George Saint-Pierre Park	20
18 & 25 August 2013 1 & 8 September 2013	Football Siete at Benny Park	173
8 November 2013	Tenants right at Walkley Centre	34
22 November 2013	Socio professional Integration at KCKF Church	25
13 December 2013	Equilibrium between family-work-study at NDG Sport and Recreation Centre	19
21 February 2014	Budget and revenue planning at KCKF Church	16
21 March 2014	Retirement system at KCKF Church	20
Subtotal Resident		319

5- “Je M’engage” in NDG; Workshops and Participation

Date	Description	Number of participants
8 November 2013	Housing Tenants Rights Partner Organisation- Projet Genese , at Centre Walkley 6650 Côte St. Luc	12
22 November 2013	Socio-professional integration: recognition of professional titres Partner Organisation : ACEM ,at Knox Crescent Kensington Presbyterian Church	20
13 December 2013	Vers un meilleur équilibre travail-études-famille / For a better balance between work, studies and family Partner Organisation: CREP, at SPORTIF NDG Salle Multifonctionnelle 6445 AVE MONKLAND	173
21 February 2014	Income and the budgetary planning Partner Organisation :Caisse Populaire Desjardins, Lieu :Knox Crescent Kensington Presbyterian Church 6225 Godfrey	34
21 March 2014	The retirement Partner Organisation :Régime de retraite des groupes communautaires et de femmes , at Knox Crescent Kensington Presbyterian	25
Subtotal Resident		114

TOTAL Residents and Workers

3,783

Appendix 2



Volunteers and participants in Bienvenue NDG projects: Diana Manrique, Elena Ivana, Ibrahim Ayman, Julián Maldonado, Mickael Paderana, Mohammad Jarad Safiyari, Raquel Sofia Medina Pulgarin, Ricardo Andrés Botero Villamor, Rubén Darío Cáceres, Sharareh Mahvi, Natali Falero, Rogelio Lopez Garzon, Saman Fekri Maghadam, Ali Mahban, Oleg Postnikov, Janet Vergara, Luis Andres Cardona, Gholamreza Khodajari, Somayeh Moghimi, Reza Shahhaidari, Mozghan Karbalaehossin, Somayeh Najmadj, Tatiana Colos, Michele Douyon, Katrina Dutton, Luz Andrea Navarro Herrera, Juan Ignacio Cardenas

BIL Project: Majid Reza Irani, Saied Moradzadeh, Fatemeh Ahmadi, Ruth Ratto Revored, Hao Lu, Li Hong, Emy Nzau, Olga Mozheyk, Elham Delgoshai, Viviana Torres, Mayahuel Tecozautla, Magali Henry
Christmas Dinner Volunteers: Every year, the overwhelming response from the community means that volunteers become too many to mention. Their contribution is essential and we extend our gratitude.

Tax Clinic Volunteers: Volunteers from la Programme des Bénévoles de Revenu Québec, volunteers from the community and Bienvenue à NDG.

Maisons transitionnelles O3, Mercy Soup Kitchen, Mobilisation Fielding-Walkley, New Hope Senior Citizen Centre, SAVA Centre Quest, St. Raymond Resident Association, Table 0-5 ans, Table jeunesse, Comité-Action 6-12, YMCA, Centre Local d'Emploi, NDG Volunteer Centre, Prevention CDN-NDG, Salvation Army, Westhaven- Elmhurst Community Association

Dual Role Committee members and profile of their relationship with the Council and NDG

- Alice Herscovitch (X President/Resident), Anne Usher (X President/Resident), Annie Gosselin (Staff), Asma benaziz (Board member/Resident), Dominique Barsalou (Board member/Resident), Dominique Sorel (Board member/Resident), Gail Tedstone (X President/Resident), Gina Lacasse (X Board member/Resident/X staff), Halah Al-Ubaidi (Director), Jim Olwell (Board member/Work/volunteer), John Richardson (X President/Board member/Resident), Louis Legault (X President/Treasurer/Resident), Louise Fournier (X President/Vice-President/Resident), Paul Shubin (X Treasurer/Resident/business), Ruth Weber (President/Resident/worker), Sylvie Laferrière (X Board member/Resident/worker/staff), Warren Allmand (X Board member/Resident/X City Councillor)

Appendix 3

Partner Organisations:

- Au pois chic, Head and Hands, ACEF Sud-Ouest, Action Communiterre, CDN-NDG Borough, Attaché politique (Federal and Provincial), Business volunteers, Bienvenue à NDG, Boite à lunch, HCNDG, CDEC CDN-NDG, NDG sport and recreation centre, CJE NDG, Comité Jeunesse de NDG, Concordia University, NDG Senior Citizens Council, Municipal Councillors, Coup de balai, CSSS Cavendish, NDG Food Depot, Eco-Quartier NDG, Fraser Hickson Institute, Montclair Daycare, Jeunes en santé NDG, Jeunesse Benny, Junior youth empowerment program, Forward House,

Table de Quartier Steering Committee:

- Alice Herscovitch, Chair (X President/Resident) Ruth Weber (President/Resident/worker), John Richardson (X President/Board member/Resident), Halah Al-Ubaidi (Council Director), Sylvie Laferrière (X Board member/Resident/worker/staff), Gail Tedstone (X President/Resident), Ross Chechile (YMCA Director) and Marie Claude Ouellet (Development Agent - CDN/NDG Borough).

NDG Community Council Executive Committee

- Ruth Weber (President), Louise Fournier (Vice-President), Jessica Gal (Secretary), Louis Legault (Treasurer), Halah Al-Ubaidi (Executive Director)

NDG Community Council Finance Committee

- Louis Legault, John Richardson, Grace Moore, Halah Al-Ubaidi

NDG Community Council Human Resources Committee

- John Richardson, James Olwell, Ruth Weber, Halah Al-Ubaidi

NDG Community Council Nomination Committee

- Asma Benaziz, Halah Al-Ubaidi

Tables and Committees in NDG & Regional Tables and Committees

COCOPS (Strategic Plan Committee)

- One or several representatives from: NDG CC Board of Directors, NDG CC Executive Director, NDG CC Community Organisers, CDN/NDG Borough, CSSS Cavendish, CDN/NDG CDEC, Strategic Plan Coordinator, Resident of NDG

Follow Up Committee, Quartier Vert

- Nikki Schiebel (Eco-Quartier NDG), Dominique Barsalou (resident), Dominique Sorel (resident), Isabelle Giasson (resident), Isabelle Gaudette (CEUM), Aminata Aidara (JES NDG), Stéphanie Couillard (resident), Melanie Stuy (resident), Yvette Salinas (resident), Nathalie Johnson (resident), Yolande Moreau (Arrondissement), Alain Mignot (Centre communautaire NDG), Ghada Zaki (Council's staff), Julia Lebedeva (CDEC), Karen Urtnowski (NDG Seniors Citizen Council), Rachel Minie (NDG Cycle Association), Deanne Delaney (NDG Cycle Association),

Working group - NDG Intercultural Table

- CSSS Cavendish, NDG Food Depot, H.I.P.P.Y Québec, Carrefour Jeunesse emploi NDG, CDEC CDN/NDG, Comité d'action 6-12, Table Jeunesse NDG, Bienvenue à Notre Dame de Grâce and the NDG Community Council, MICC, CSDM.

Benny Farm Steering Committee

- Karen Glavine (Maisons Transitionnelles O3), Yasmina A.J. Denis (Prévention CDN-NDG), Brittany Caron (Council's staff), Linda Jewers (resident), Nigel Bicknell (board member- Tango), Audrey Hamilton (resident), Francis Marchildon-Cropas (resident), Asma Benaziz (resident), Elena Khanina (resident), Gina Lacasse (resident).

Westhaven Neighbourhood Committee

- Concordia University, the Borough of Notre-Dame de Grâce and Côte-des-Neiges, Loyola High School, the Westhaven community centre and the NDG Senior Citizens Council, Action Communiterre, CDEC CDN-NDG, JES, Prévention CDN-NDG, Westhaven Residents

Space Coalition

- Prévention CDN-NDG, NDG Community Council, Fraser Hickson Institute, Au Pois Chic, Action Communiterre, Maison Mosaik, NDG Seniors Citizen Centre, Women on the Rise, HIPPY, NDG Food Depot, CJE NDG, Head and Hands, EMSB, YMCA, NDG/CDN Borough, Loyola Centre, Eco-Quartier.

Tax Coalition Committee

- CSSS-Cavendish, the NDG Senior Citizens' Council, the NDG Community Council, the Carrefour Jeunesse Emploi-NDG, the NDG Food Depot, the Italian Community Centre, the Walkley Centre and Forward House.

NDG Housing Table

- CDH, CSSS Cavendish, Maison Transitionnelle 03, NDG Community Council, Prévention CDN/NDG, ROMEL, Teninform, OMHM

NDG Coalition for Food Security

- NDG Senior Citizens Council, Walkley Centre, Project Manager, De la Terre, à la Table, NDGCC, Action Communiterre, St. Thomas Church, CSSS Cavendish, CDEC CDN-NDG, Concordia Greenhouse, CSDM, Les ateliers Boîte-à-Lunch, Arrondissement CDN-NDG, NDG Food Depot, St. Monica's Food Pantry, Au Pois Chic, New Hope Seniors Centre.



Walkley/Fielding Table des Partenaires

- Division de la culture des sports, des loisirs et du développement social - Arrondissement Côte-des-Neiges-Notre-Dame-de-Grâce, Direction de la diversité sociale, NDGCC, CSDM, CSSS Cavendish, the NDG Coalition for Food Security Table, Médecins du monde, École Les enfants du monde, Office municipal d'habitation de Montréal, Centraide du Grand Montréal, Police de quartier 11, Prévention Côte-des-Neiges-Notre-Dame-de-Grâce, Comité Jeunesse de Notre-Dame-de-Grâce, Ministère de l'immigration et des communautés culturelles, Direction Aménagement Urbain et des Services Aux Entreprises, Éco-Quartier Notre-Dame-de-Grâce, Association du développement jeunesse Loyola, Table de concertation jeunesse NDG, Carrefour Jeunesse Emploi Notre-Dame-de-Grâce, Dépôt alimentaire NDG, HIPPY Québec, YMCA Notre-Dame-de-Grâce, Maison de La Famille Mosaik, Coup de balai, Tandem NDG, Quebec Board of Black Educators, Habitations Sherbrooke Forest, Habitations Communautaires NDG (HCNDG), Centre Walkley, Commission scolaire English-Montréal, Corporation de développement économique communautaire (CDEC CDN/NDG), La Fondation de la Visite, Centre Local d'emploi (CLE), NDG Senior Citizen's Council, Division de la culture des sports, des loisirs et du développement social - Arrondissement Côte-des-Neiges-Notre-Dame-de-Grâce, Agente de liaison et mobilisation citoyenne du secteur Fielding-Walkley, Mayfair Community Centre.

Others

- Table de Concertation Jeunesse, Action Committee 6-12, Table 0-5 Ans, Jeunes en Santé NDG (JES), Concertation Interquartier (CIQ), Senior's Table, Table for employability organisations in CDN/NDG (TCOE), Coalition Montréalaise de Table de Quartier (CMTQ) , NDG-CDN Borough Housing Table, Front d'action populaire en réaménagement urbain

FRAPRU, Regroupement des Comités Logement et Associations de Locataires du Québec (RCLALQ), Regroupement intersectoriel des organismes communautaires de Montreal (RIOCM).

Plan stratégique communautaire NDG 2013-2016



NDG COMMUNITY STRATEGIC PLAN 2013-2016



ISSUE A - ECONOMIC DEVELOPMENT AND EMPLOYABILITY

- Learning French to allow better access to the job market
- Professional integration of young people, seniors, immigrants and persons living disabilities
- Creating and maintaining "quality" jobs in NDG
- Providing services and courses in pre-employability and employability
- Promoting a sustainable economic environment
- Supporting the local economy

Objective 1 - Support Community Economic Development on the Territory of Notre-Dame-de-Grace

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
1.1 Encourage and reinforce relationships between all stakeholders of NDG			
1.2 Revitalize commercial streets			
1.3 Encourage local hiring			

Objective 2 - Facilitate the Integration in Employment of People who are distant from the Job Market

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
2.1 Support the integration of immigrants (new arrivals) into the work force			
2.2 Support mature workers (45-65) in job search and reintegration into the work force			
2.3 Support youth in job search and career planning			
2.4 Support individuals living with disabilities in job search and career planning			
2.5 Support single parent families and stay-at-home parents in job search and professional integration			

ISSUE B - EDUCATION, CHILD AND YOUTH DEVELOPMENT

- School support for youth and families
- Homework Help
- Supporting early childhood resources
- Support and service to the family



Objective 1 - Contribute to improving the health and well-being of youth and their parents

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
1.1 Foster the intellectual, physical, emotional and social development of the child			
1.2 Provide support to parents and children during periods of vulnerability, transition and/or crises			
1.3 Create actions to reach isolated and vulnerable families			

Objective 2 - Promote the development and academic achievement of children and youth

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
2.1 Increase the quantity, the quality and variety of childcare services in NDG			
2.2 Encourage and support student retention and the return to studies of youth 16 to 24			
2.3 Strengthen the links between parents, childcare services, community organizations and institutions			
2.4 Enhance and support projects, services, preschool and afterschool programs that promote school success			

ISSUE C - HEALTH AND WELL-BEING

Promote a healthy lifestyle for all

Access to quality health services within a reasonable timeline

Access to quality leisure and sport activities within close proximity and at a reasonable cost

Access to fresh, quality and affordable food

Promoting food security



Objective 1 - Contribute to the improvement of health services in NDG

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
1.1 Improve access to primary health care services			
1.2 Adapt or modify policy pertaining to people with specific needs and realities			

Objective 2 - Food Security: improve the access to affordable and healthy food

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
2.1 Increase food security for NDG residents who are financially and/or socially vulnerable with a focus on the vulnerable sectors of NDG			
2.2 Develop a policy specifically focusing on Food Security in NDG			

Objective 3 - Promote healthy living in NDG

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
3.1 Improve the dissemination of information			
3.2 Ensure availability and access to physical health and well-being programs and encourage participation			

ISSUE D - URBAN AND SUSTAINABLE DESIGN

Active and public transportation

Fluid transit between different parts of neighbourhood

Traffic calming

Urban security

Revitalization of at risk and vulnerable sectors

Quality of the environment

Urban development of infrastructures and local services

Green spaces, gardens

Beautification



Objective 1 - Increase the security of travel in NDG

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
1.1 Improve the security for pedestrians, cyclists and people with reduced mobility			
1.2 Develop safe streets for all			
1.3 Mitigate the impact of megaprojects on traffic			

Objective 2 - Increase the accessibility and mobility in NDG

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
2.1 Reduce the isolation of certain sectors			
2.2 Adapt urban infrastructure especially for families and people with reduced mobility			
2.3 Improve STM services in NDG			

Objective 3 - Develop more services in specific or targeted areas of NDG

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
3.1 Revitalize the 4 "vulnerable" sectors (St. Raymond, Benny, Westhaven, Fielding-Walkley)			

Objective 4 - Improve the quality of the environment of the neighbourhood

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
4.1 Improve the management of waste and recyclables			
4.2 Foster beautification and cleanliness of public spaces			
4.3 Improve air quality and reduce pollution			

ISSUE E - HOUSING AND COMMUNITY SPACES

Affordable Housing
Community Infrastructures
Collective Equipment
Quality and Security of Housing
Support Services to Tenants



Objective 1 - Develop an integrated vision of Housing in NDG

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
1.1 Increase the supply of social housing in NDG for clients at risk and for people with low and moderate income			
1.2 Be aware of housing projects and improve existing buildings			
1.3 Support community groups on housing issues			

Objective 2 - Improve Housing Services in NDG

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
2.1 Defend the rights of tenants			
2.2 Inform and sensitize stakeholders regarding poor housing conditions			
2.3 Ensure a full time service to meet the needs of citizens			

Objective 3 - Ensure the provision of adequate space for community organizations and groups

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
3.1 Secure adequate and affordable long-term spaces			
3.2 Ensure the maintenance and safety of community centers and their surroundings for social, cultural and sporting activities			
3.3 Increase and improve access to community, sport and cultural equipment and materials			

ISSUE F - CULTURE AND SOCIAL COHESION

Access to cultural activities (spectators and participants)
Promote cultural resources in the neighbourhood
Welcoming cultural communities
A space for everyone in Notre-Dame-de-Grâce
Intergenerational solidarity
Universal accessibility
Breaking isolation



Objective 1 - Break isolation and ensure the integration of people in the community

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
1.1 Create and support initiatives and services aiming to break isolation and encourage the integration of the newly arrived, people living with disabilities, seniors and stay-at-home parents			

Objective 2 - Develop a global vision of arts and culture in NDG

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
2.1 Promote cultural activities for all			
2.2 Better represent the artistic and cultural vitality of NDG			

ISSUE G - COMMUNITY CAPACITY BUILDING

Citizens having a voice
Citizens' participation in local projects and priorities
Intersectoral "concertation"
Follow-up of large community projects
Exchange and sharing of information between local stakeholders



Objective 1 - Improve "concertation", mobilisation and the networking of NDG stakeholders

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
1.1 Strengthen the role of NDG's "Table de Quartier"			
1.2 Improve communication between stakeholders			

Objective 2 - Increase community involvement in civic engagement and local democracy

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
2.1 Increase capacity for collective action and encourage networking			
2.2 Promote and recognize volunteering			
2.3 Inform and train citizens how to become involved and engaged in their community			

Objective 3 - Strengthen the skills and sustainability of NDG organisations and groups

Strategies (coordinated actions)	Timeline		
	2014	2015	2016
3.1 Strengthen skills of NDG organisations according to their specific needs			
3.2 Increase fundraising methods and access to funds			

Thank you

A heartfelt thank you to our funders. With your support, The NDG Community Council can enhance the quality of life in the community we serve in a more rich, successful and meaningful way.



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