



Annual Report 2017-2018



THE EAST ISLAND NETWORK FOR ENGLISH LANGUAGE SERVICES



Two CIUSSS Territory



Overall English-speaking population in the East Island of Montreal

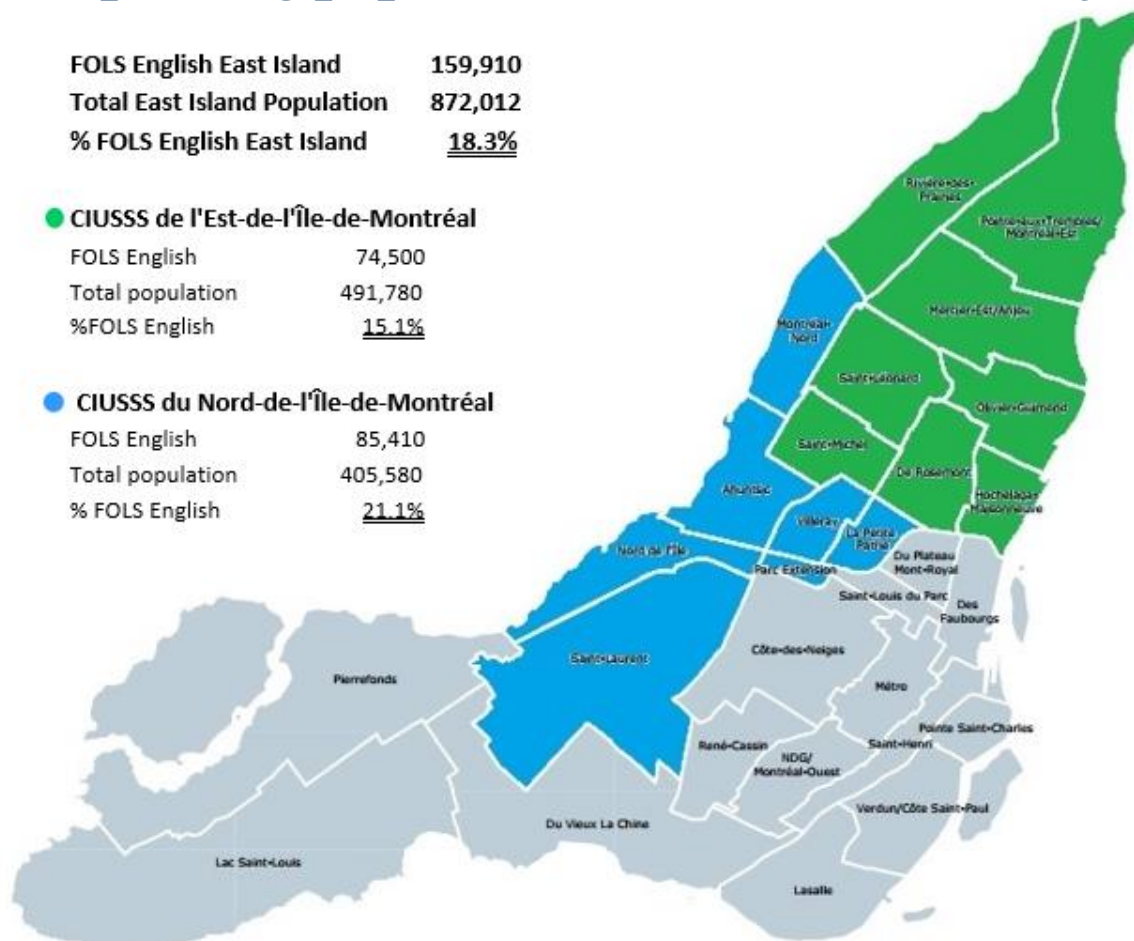
| | |
|------------------------------|--------------|
| FOLS English East Island | 159,910 |
| Total East Island Population | 872,012 |
| % FOLS English East Island | <u>18.3%</u> |

● CIUSSS de l'Est-de-l'Île-de-Montréal

| | |
|------------------|--------------|
| FOLS English | 74,500 |
| Total population | 491,780 |
| % FOLS English | <u>15.1%</u> |

● CIUSSS du Nord-de-l'Île-de-Montréal

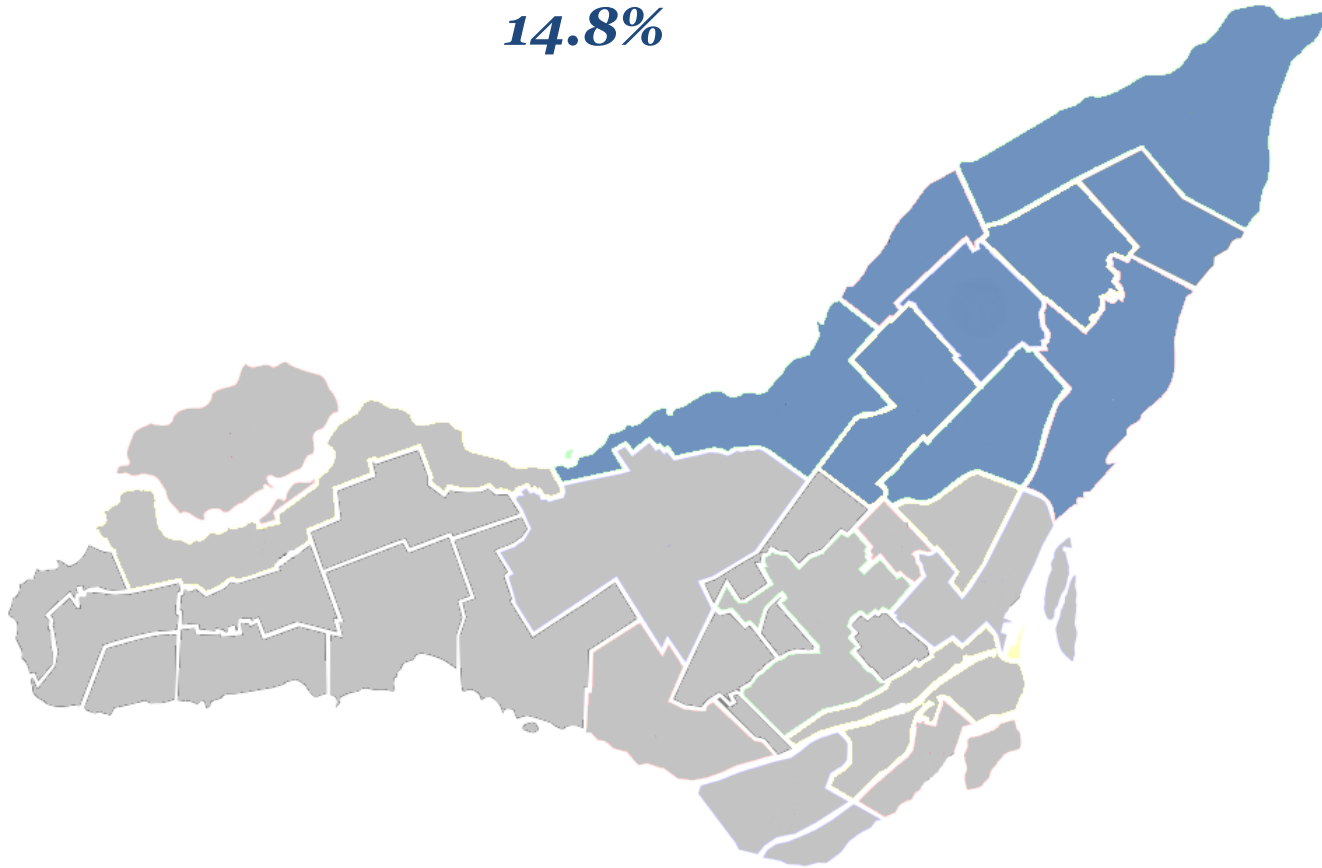
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|------------------|--------------|
| FOLS English | 85,410 |
| Total population | 405,580 |
| % FOLS English | <u>21.1%</u> |



REISA Territory



East End English-speaking population
14.8%



Board of Directors



Board of Directors

Amir, Ella- *President*

Colasurdo, Giovanna

D'Abate, Dominic

Gagnon, David- Roger

Maiolo, Maria- *Vice President*

Marsillo, Joe

Nadler, Howard- *Secretary and Treasurer*

Seales, Sean

Primiani, Josephine- *Vice President*

Vecera, Theo

Organization

Ami-Quebec

Almage Senior Community Centre

Consensus Mediation

English Montreal School Board

ICCSQ

Toxico-Stop

Batshaw Youth and Family Services

Black Community Resource Centre

Centre of Dreams and Hopes

Don Bosco Youth Leadership Centre

Staff



Staff

Gatre Guemiri, Fatiha

Maiolo, Claudia

Thomas, Caitlin

Di Lollo, Rosalie

Forsyth, Janet

Title

Executive Director

Coordinator

Communications and Outreach Agent

Consultant

Consultant

Partnerships and Collaboration with Health Institutions



Collaboration with CIUSSS Centre-Sud-de-l'Île-de-Montréal, CIUSSS du Nord-de-l'Île-de-Montréal, CIUSSS de l'Est-de-l'Île-de-Montréal and MSSS.

Services Adapted, Liaison Established



CIUSSS du Centre-Sud-de-l'Île-de-Montréal:

- Funding for linguistic adaptation of homecare services
- Liaison with *Répondants pour les services en anglais*

CIUSSS de l'Est-de-l'Île-de-Montréal & CIUSSS du Nord-de-l'Île-de-Montréal:

- Liaison established between Almage Senior Community Centre and the satellite groups with homecare teams at 10 CLSCs
- 13 walk in clinics (GMF) will allocate in June, 15-20% of time to special needs clientele (by appointment)
- New medical clinic at Centre of Dreams and Hopes will offer the services of 1 doctor and one clinical nurse in early July (service agreement between REISA and the CIUSSS will be signed in June)

Services Adapted, Liaison Established



CIUSSS de l'Est-de-l'Île-de-Montréal & CIUSSS du Nord-de-l'Île-de-Montréal Cont.:

- 1 walk in clinic (GMF) will allocate in June, 15-20% of their time to special needs clientele (by appointment)
- Ongoing discussions between the 2 CIUSSS and REISA for the expansion of services to special needs clientele
- Collaboration with the Répondants of the 2 CIUSSS on the strategic plan for adaptation of services

CISSS Montérégie-Ouest: Point de Services Externe Montréal Programme Santé Mentale et Dépendance:

- Importation of services to the East End- re-opening of a point of service at CLSC Saint-Léonard
- Access to addiction services for high schools in the East end

Partnerships and Collaboration with Educational Institutions



McGill Training and Retention of Health Professionals Community Internships

- 12 interns- McGill School of Nursing;
- 4 interns- McGill school of Dietetics and Human Nutrition;
- 1 intern- McGill school of Social Work;
- 1 intern- Concordia school of Applied Human Sciences

- Interns are offered the opportunity to interact with diverse English speaking community groups (seniors, youth, families with special needs, addictions)

- Initiative of introducing training on special needs at the McGill school of nursing.

- Challenge: Internships at health institutions

Partnerships and Collaboration with EMSB and Community Partners



- Service agreements with:
 - Laurier Macdonald High School; John F Kennedy High School
 - LIFT –YMCA – YWCA
 - Servizi (SCCIQ); Almage senior centre
- Support in research of funding and grant applications
- Sharing of best practices
- Dissemination of partner's information

REISA Represented



- CHSSN
- McGill Dialogue
- Ministry of Health and Social Services
- Official Languages Commission
- Secretariat for English Speaking Community
- English Montreal School Board
- QCGN
- Community Learning Centres
- Tables de quartiers : Saint-Leonard; Montreal Nord, Vivre Saint-Michel en Santé
- Comité jeunes vulnérables
- Comité pour contrer l'abus et la maltraitance envers les aînés

Seniors Connected



- Video conferencing unit installed at Almage Senior Community Centre
- Five Health Education sessions are presented via DVD to the members of Almage animated by health professionals
- Over 100 Seniors reached and informed



Healthy Living for Youth



LIFT: Program aimed to equip youth at risk with healthy living habits to achieve high levels of well being (psychosocial practical learning)

- 53 youth from Laurier Macdonald and John F Kennedy high schools participated in 18 workshops in the fall and winter sessions
- 21 youth attended 1 week LIFT winter and summer camp
- Students are reporting that the workshops have helped with: Self-discovery, stress management, development of a healthy, well rounded life, achieving a sense of relief by sharing emotions and discussing valuable topics during workshops.

Healthy Relationships and Sexting Workshops:

- 17 workshops offered by the YWCA
- 371 Youth Participated
- 2 high schools participated

Outreach to ESP recent immigrants, refugees and Asylum Seekers



Outreach Initiative:

- Launched in February to identify English speaking recent immigrants, refugees and asylum seekers who settled in the east end of Montreal
- More than 30 federal, provincial, municipal and community organizations have been contacted

Results indicate:

- A large number of new comers left Quebec for other provinces. Some settled in the west island (Nigerians)
- Haitian ESP children integrated in French schools and their families face new language related challenges.

Knowledge Development & Information



- Resource guides for families, seniors and special needs, Community Network forum report, Special needs forum report and REISA's Annual Reports updated and disseminated.
- CHSSN baseline data reports and community profiles shared with health institutions
- REISA newsletters ; Health promotion events, programs and information provided by Health Canada
- Training on community development and health education: Tamarak; Webinars; CHSSN retreats
- New features added to www.reisa.ca: 'Job and Volunteer bank' open to community partners

Special Needs Forum



Community Network Forum



Website Traffic



REISA Website



3,586 Visitors

9,070 Page views

Most Viewed Pages:

Community Resources;
Looking for a Doctor in Montreal;
Contact us



REISA Facebook Page



REISA Facebook



148 Friends

43 new Friends in 2017- 2018,
63% Women, 34% Men,
Highest among Men and Women aged 25 - 34,
64% English Speakers

72 Posts

3 REISA Events

6 Newsletters



104

Likes

+ 19 Likes in
2017- 2018

Planning 2018-2019



Access to Mental Health Services:

- Mental health fair in collaboration with schools, CIUSSS and community organisations- 2nd & 3rd of October 2018
- Forum on mental health services with community and health institutions –March 2019
- REISA expansion for youth services at Don Bosco Youth Leadership Centre

Thank you for your partnership and collaboration!



Health
Canada

Santé
Canada

